Installing an Add-on for i-Vu® v9.0 or later



Carrier ©2024 · Catalog No. 11-808-1089-01 · 5/9/2024

Verify that you have the most current version of this document from **www.hvacpartners.com**, the **Carrier Partner Community** website, or your local Carrier office.

Important changes are listed in **Document revision history** at the end of this document.

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What is an add-on?

An add-on, such as Weather or Trend Export, is a separate software install that adds specific capabilities to enhance the i-Vu® system. An add-on is installed and removed from within the i-Vu® interface on the **Licenses & Add-ons** page.

NOTES

- Install the latest cumulative patch on your system before installing the add-on.
- A license is required for some of the add-ons.

If a license is required, the add-on can only be installed on an i-Vu Pro system.

Installing the add-on

CAUTION If a previous version of an add-on is already installed and you are upgrading to its newest version; to avoid losing data, you must first uninstall the previous version while keeping the data. See Upgrading to a newer version before installing the latest version of the add-on.

1 Download the add-on file(s) to your desktop; unzip if needed.

NOTE You can delete this file from your desktop after you complete this procedure.

2 Do one of the following:

Skip to Installing the add-on
Skip to Installing the .equipment file and .view file
Start with Tagging a .equipment file for CCN

Tagging a control program (.equipment file) for CCN

The .equipment file defaults to **Open (non-PIC)**. When downloading the .equipment file to an i-Vu® Link or i-Vu® CCN Router, you must first tag the file as **CCN**.

- 1 In Snap, open the .equipment file.
- 2 Click Control Program.
- 3 Select **CCN** from the drop-down list.



5 Save file.

4

See the procedures below to install any .equipment, .view, and .addon files.

Installing the .equipment file and .view file

- 1 Log in to the i-Vu® application using the Installer role.
- 2 In your i-Vu® system, on the **Installer** navigation tree, select the desired device.
 - i-Vu® Open controllers go to the Devices > Manage tab and click Add Control Program
 - o i-Vu® CCN device managers go to the Devices page and click Add Control Program
- 3 Enter a Display Name, and select your controller from the drop-down list.
- 4 Under Control Programs, click Add New.
- 5 Browse to the .equipment file on your desktop, click **Open**, then **Continue**.
- 6 When you see File Added Successfully, click Close.

7 Under Views, click Add New.

CAUTION Due to the large size of the preconfigured graphics, we do not recommend that you store them in the controller. Go to **System Options** (or **System Settings**) > **General** tab > **Download** section and verify that **Include graphics in Open programmable controller download** is unchecked.

- 8 Browse to the .view file you saved, click **Open**, then **Continue**.
- 9 When you see File Added Successfully, click Close.
- 10 In the i-Vu® Pro application only, select the .view file under Available and click Attach.
- 11 Click Accept.
- 12 Download:
 - i-Vu® Open controllers: On the Devices > Manage tab, select the control program in the list and click Download.
 - i-Vu® CCN device managers: On the Devices tab, click Download CCN.
- 13 Click OK to close the dialog box.

See the procedure below to install the .addon file.

Installing the add-on

- **1** Save the add-on's file (.addon or .war) to your computer.
- 2 Click . then select System Options > Licenses & Add-ons.
- 3 Click Browse, and then open the file, or drag and drop the file into Drop File Here.
- 4 Click **Install**. After a few seconds, the add-on appears in the **Installed** table, and is enabled. The table below gives a description of each column.

Column	Notes	
Name	The add-on's name.	
Path	To open the add-on in a web browser, append this path to your i-Vu $\ensuremath{\mathbb{R}}$ system's address.	
	<pre>For example, to start Tenant Billing, enter http://<system_name>/override, or http://<system_ip_address>/override</system_ip_address></system_name></pre>	
Version	The version is shown if the author provided the information in the add-on.	

Column	Notes
License	Displays: <license state=""> - <expiration> - <serial match<br="" number="">Check> - <dealer check="" license=""></dealer></serial></expiration></license>
	License State
	Licensed: the add-on license is present
	Licensed Required: the add-on requires a license and license is not present
	License Not Required: a license is not required
	License Optional: a license is optional
	License Not Required For Cloud: a license is not required if using Cloud system
	Expiration
	• (blank): Addon license does not have expiration date.
	• Expires xx/xx/xxxx: Addon license has expiration date which is still in future.
	• Expired : Addon license has expiration date which has past.
	Serial Number Match Check
	• (blank): Add-on license and product serial numbers match.
	 Serial number mismatch: Add-on license and product serial numbers do not match. This causes a Startup Error when enabling the add-on.
	Dealer License Check
	• (blank): Product is not running with Dealer License.
	• Dealer license present : Product is running with Dealer License.
Status	If this column shows:
	 Running: You can open the add-on in a web browser. Disabled: Click Enable to run the add-on. Startup error: Select the table row to see an explanation of the error under Details

5 Select an add-on in the **Installed** table to disable or enable it, or to see the following **Details**.

Add-on main page	Click the main page link to open the add-on, if the author provided a main page.		
Description A description of the add-on, if the author provided one			
Vendor Name	The add-on's author		
Public Data Directory	This public directory contains data generated by the add-on. This data is visible in a web browser.		
Private Data DirectoryThis private directory contains information such as configuration data.			

If this add-on is not licensed, you can run it now (page 6).

If this add-on requires a software license, the add-on will not run until you register, download, and apply the license for that site. See *Licensing the add-on* (page 5).

Licensing the add-on for the i-Vu® Pro application

If a license is required for this add-on, you must follow the instructions below.

Before installing the add-on at the customer's site the license must be purchased. Then you must register and download the software license for that site.

If a license is required for this add-on, you must follow the instructions below. Before installing the add-on at the customer's site the license must be purchased. Then the software license must be registered and downloaded for that site.

Obtain the add-on license

- 1 Go to the Automated Logic® Partner Community website.
- 2 Select License Manager> Software Licenses > BAS License Manager For i-Vu 2.5 and later.
- 3 Click on the blue bar for the add-on to expand it.
- 4 Click on the row with the license information.
- 5 Check I agree to the terms of use.
- 6 Click **Download License**, then save the license file to a disk or to your hard drive.

Apply the add-on license in the i-Vu® application

- 1 Under System Options, go to Licenses & Add-ons.
- 2 On the Licenses & Add-ons tab, click Choose File, and then open the file. or

Drag and drop the file in the Drop File Here box.

3 Click Install.

NOTES

- Do not edit any part of this license file; editing a license file invalidates the license.
- After applying the license, the add-on starts automatically, and the Status column shows Running.
- Store the license in a safe location.

Running the add-on

1 In a web browser, type the address of your i-Vu® system followed by /<addon_name>. For example, http://i-Vu/addonname.

NOTES

- /addonname is case sensitive and can be found on in the add-on's User Guide.
- $\circ~$ If the i-Vu® server uses TLS for secure communication, the add-on can also use TLS. Begin the above address with <code>https://.</code>
- TIP If you select the add-on on the Add-ons page, you can launch the add-on from the main link.
- 2 If you logged out of i-Vu®, you must log in to the add-on with your i-Vu® user Name and Password.

NOTE If the add-on detects no activity for 30 minutes, it will log you out.

Upgrading to a newer version

- 1 In a web browser, log in to your i-Vu® system.
- 2 In the i-Vu® interface, click System Options > Licenses & Add-ons tab.
- 3 Select the add-on; then click **Remove Add-on and Keep Data**.

Or, if you do not need to retain the data already collected, select **Remove Add-on**.

4 Install (page 2) the latest version of the add-on; then apply the *license* (page 5), if required.

Document revision history

Important changes to this document are listed below. Minor changes such as typographical or formatting errors are not listed.

Date	Торіс	Change description	Code*
		No updates yet	

* For internal use only



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