

TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

Number: TIC2022-0013

Date: 07/1/2022

Title: ULN Furnace Heat Exchanger Shipping Brace

Product Category: Residential Furnaces

Products Affected:

All 80% ULN Furnace Models

Situation:

Loose heat exchanger bundle reports have prompted implementation of a shipping brace into the furnace packaging.

Solution:

A removable cardboard shipping brace has been added to the furnace packaging starting Week 20 of 2022. This brace reduces shifting of the heat exchanger tubes during shipping and or movement of the furnace. As the Warning on the brace shows, the brace must be removed prior to installation.



Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.