

# TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

**Number:** TIC2025-0007

**Date:** 04/03/2025

**Title:** Multipoise Furnace Coil, Incorrect Label Location

**Product Category:** Residential Split Systems

## Products Affected

Residential Evaporator Coils – R545B Multipoise “V”  
Units manufactured before March 3<sup>rd</sup> 2025, Serials prior to 1025J00001

Carrier/Bryant/Payne

CVAMA2414XMA	CVAMA3217XMA	CVAMA4821XMA
CVAMA2417XMA	CVAMA3617XMA	CVAMA4921XMA
CVAMA2517XMA	CVAMA4221XMA	CVAMA6021XMA
CVAMA3017XMA	CVAMA4321XMA	CVAMA6024XMA
CVAMA3117XMA	CVAMA4421XMA	CVAMA6124XMA

## Situation

Carrier has received field reports that the label indicating where to relocate the dissipation sensor for horizontal orientation may not be in the correct location.



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The installation instructions provided with the unit are accurate, however the label may be in the incorrect location. The mounting holes in the aluminum coil extension, used for relocating the dissipation sensor for horizontal applications, are located correctly and indicate the proper location of the sensor in horizontal applications. It should not be necessary for installers to drill new holes in the aluminum coil extension to relocate the dissipation sensor.

**IMPORTANT:** When installing in horizontal orientation, the sensor **must** be moved to the correct location for horizontal application.

A label will indicate where the sensor must be moved for horizontal use (Fig. 19).

**IMPORTANT:** Sensor **must** be installed with the connector facing **down**. Incorrect sensor position could result in premature failure.

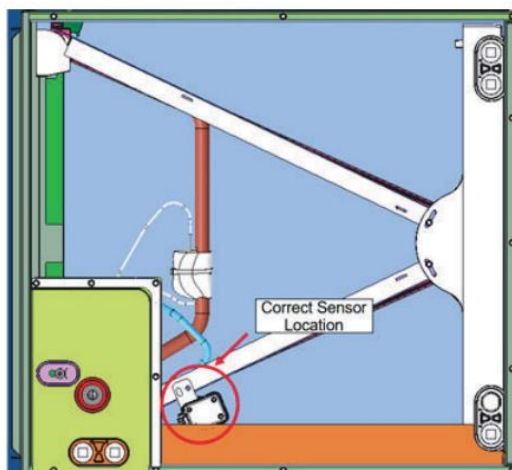


Fig. 18 – R-454B Leak Sensor Mounting Location  
(Horizontal only)

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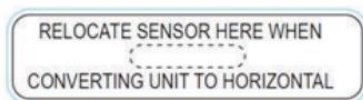


Fig. 19 – Sensor Location Label

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