TECHNICAL INFORMATION COMMUNICATION

Quality and Continuous Improvement

Number: TIC2024-0019   **Date:** 5/22/2024

Title: -C Software Load

Product Category: Residential Communicating Systems

Products Affected

Residential Communicating Systems –C touch controls only

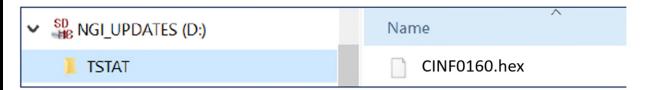<u>Carrier</u>
SYSTXCCITC01-C

Situation

With the build and release of the -C wall control that includes the USB-C port we can now manually update or backdate software on the control if necessary.

Technical Information

When manually updating/backdating a -C wall control using a USB-C device the folder created will be named FW for files prior to 1.50.

As we move forward with and beyond version 1.50 software the file format will be TSTAT.