

TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

Number: TIC2024-0019

Date: 5/22/2024

Title: -C Software Load

Product Category: Residential Communicating Systems

Products Affected

Residential Communicating Systems –C touch controls only

Carrier
SYSTXCCITC01-C

Situation

With the build and release of the -C wall control that includes the USB-C port we can now manually update or backdate software on the control if necessary.

Technical Information

When manually updating/backdating a -C wall control using a USB-C device the folder created will be named FW for files prior to 1.50.



As we move forward with and beyond version 1.50 software the file format will be TSTAT.



Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.