



i-Vu 10

Frequently Asked Questions

What are the new features included with i-Vu v10?

Insights Sharing

- Deliver building automation insights (such as dashboards, trends, and reports) to stakeholders with or without BAS access, on-demand or on a set schedule.

Enhanced Trend Capabilities

- Analyze data faster and easier with more data per graph and customizable colors. Generate X-Y scatter plots for multi-variable analysis.

Smarter BACnet Discovery

- Define where and how to scan BACnet networks—making discovery faster, more efficient, and easier to manage.

Live & Hosted Backups for Rapid Recovery

- Help safeguard your i-Vu system without interruption. Schedule full or partial live backups anytime and store them wherever you choose - including the Carrier secure cloud. It's a smart way to ensure fast, reliable recovery when you need it most.

Robust Security & Compliance

- Strengthen system defenses with the latest security measures to help ensure protection against known vulnerabilities. The BAS also adheres to industry standards and uses modernized components for a more secure and compliant system.

Enhanced Engineering Tools

- Boost efficiency and accuracy for technicians, integration specialists and end users by streamlining workflows.

Fast, Accurate, Automated Commissioning (ACxelerate 3.0 Add-on)

- Multiple enhancements that assist in commissioning VAV terminal units by automating many commissioning tasks, reducing field and facility commissioning time and callback rate.

Predictive Insights (Add-on)

- Powered by AI, this tool transforms i-Vu into a proactive diagnostic and optimization engine that continuously monitors HVAC and BAS data - helping facility teams anticipate issues, reduce downtime, and optimize energy performance.

Extended Warranty for i-Vu Cloud Customers

- i-Vu Cloud customers now get a 5-year standard warranty on controllers at their site (versus the standard 2-year warranty)

Frequently Asked Questions

When is the first day for i-Vu v10 purchases?

November 7, 2025 is the planned date for new i-Vu v10 license purchases.

When is the last day for i-Vu v9 purchases?

November 5, 2025 is the last planned day for i-Vu v9 purchases.

When will i-Vu v10 dealer licenses be available?

i-Vu v10 licenses are planned to be available the week of November 10, 2025 for installers and partners. Licenses will be available through the Carrier Partner Community.

Are the product variations of i-Vu v10 the same as prior versions?

Yes, the available SKUs for i-Vu v10 are:

- **i-Vu Cloud (CIV-OPNPRC)**
- **i-Vu Express (CIV-OPNEXP)** Web Appliance, Release TBD
- **i-Vu PRO (CIV-OPNPR5/32/PR)** is suitable for small to medium commercial facilities.
- **i-Vu Pro Unlimited (CIV-OPNPRUL)** is positioned for large facilities to multi-building campuses.
- **i-Vu for Life Sciences (CIV-OPNPRLS)** is designed for facilities requiring 21 CFR part 11 certification

Are Add-ons available for all the SKU variations above?

Licensable Add-on are only available for i-Vu PRO

For report generation, is it possible to select dates rather than daily, weekly, monthly generation?

No, not at this time.

For the backup functionality, must backups be saved to the i-Vu folder only?

No, you can specify the backup location, as long as the i-Vu Server can access the specified location.

What are the minimum requirements for the i-Vu Server?

This information can be found the i-Vu v10 cutsheet in the Carrier Partner Community portal - Quad core processor, 4 GB RAM, 100 Mbps or higher LAN communications, Supports PCs running Windows.

Does i-Vu v10 support languages other than English?

Yes, i-Vu v10 supports International English, Brazilian Portuguese, French, French Canadian, German, Italian, Japanese, Korean, Russian, Simplified Chinese, Spanish, Swedish, Thai, Traditional Chinese, Vietnamese, Dutch, Norwegian, and Finnish

What BACnet version is i-Vu v10 certified?

At launch, i-Vu v10 is compliant with BACnet protocol version 19



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