

Carrier Service Agreements

Service Plans to Protect Your Facility



Maximize Performance, Protect Your Investment and Surprise-Proof Your HVAC Budget

Ensuring your equipment's peak performance and longevity dictates a commitment to preventive, predictive and proactive maintenance programs. Safeguarding your equipment by choosing Carrier, brings the security of having forged a true partnership with the HVAC industry's foremost servicing and technology leader. Here's how...

Customer Service

When you partner with us, you work with recognized HVAC professionals – all with a focus on the importance of all aspects of your investment.

Certified Technicians

Our technicians are certified as Carrier Specialists or Masters - each trained on our products, controls, customer service and thoroughly tested to our standards.

Standard Work Procedures

Our service technicians are provided with standard work instructions which contain step-by-step procedures on repairs, troubleshooting and maintenance tasks. This shows the most expedient path to quickly identify and correct any service issues that may arise.

Equipment Expertise

As Carrier's own servicing entity, we have access to the latest engineering advancements and the most advanced technical servicing tools.

Safety Focus

Environmental Health and Safety (EH&S) is rooted in our culture. We support a multi-faceted EH&S management system which ensures a focused approach to safety every day.

Benefits:

- Provides you with budgetary certainty and allows fiscal planning with confidence
- Reduce risk of unexpected equipment downtime with proactive service
- Identify and correct minor problems inexpensively, before they lead to more complex and expensive repairs
- Maximize your equipment life, uptime and performance
- Reduce your energy costs through good preventive maintenance measures

