

Carrier Start-Up and Extended Warranty Services

Protect and Maintain Your HVAC Equipment



Achieve Maximum Performance and Reliability for Your New Carrier Equipment

Because we know that your HVAC equipment is a critical asset to your building and well worth protecting, the service experts at Carrier know the best possible way to deliver and maintain that protection.

It begins with proper equipment start-up. Because of our specialized expertise, Carrier Commercial Service is the only organization authorized to start up large Carrier water- and air-cooled equipment. Carrier Start-Up Services ensure that your HVAC system begins its service life in the best position to perform as designed and deliver years of reliable, energy-efficient space conditioning.

After this strong start, your Carrier system is protected by a powerful new-equipment warranty, a warranty that reflects our confidence in the performance, reliability and durability that Carrier builds into every machine. And each Carrier system is backed by America's largest network of HVAC field offices, staffed by factory-trained Carrier technicians.

This superior coverage does not have to end when your new-equipment warranty expires. With a Carrier optional Extended Warranty, you can continue to provide your HVAC system with this exceptional level of protection — easily and economically — for years to come. Again, Carrier Commercial Service is the only group that can provide extended warranty protection after your Carrier equipment is installed.

Carrier Start-Up and Extended Warranty Services deliver precisely the continuous protection that your facility needs. Take advantage of these powerful management tools and experience the peace of mind that can make managing your facility easier.

Expert Start-Up, Warranty and Maintenance

- Protect your HVAC investment
- Ensure energy efficiency and reliability
- Mitigate equipment failure risk
- Avoid catastrophic expenses
- Minimize down time
- Plan budgets confidently
- Assure occupant satisfaction

Carrier Start-Up and Extended Warranty Services

Start-Up Services

Carrier commercial equipment represents today's most advanced technology. To ensure that you receive the full benefits from this leading-edge design, proper start-up — following a rigorous, factory-defined set of procedures — is essential. Correct start-up is the key to optimum performance, safety and reliability, not just during the first days or weeks of operation, but for years to come.



Benefits for Facility Owners and Managers, Specifying Engineers and Mechanical Contractors:

- Protects your investment
- Prepares equipment for a lifetime of reliable operation
- Ensures owner satisfaction
- Avoids the risk of equipment damage through improper start-up procedures
- Provides a cost-effective solution for equipment start-up
- Ensures efficient performance

Extended Warranty

At Carrier, we know that equipment that has received the benefit of Carrier Start-up Services will operate more reliably. As a result, Carrier can provide a variety of optional extended warranty choices for those units, at prices that represent exceptional values. These optional Extended Warranty Services can protect parts and labor in a combination that works best for your unique facility. Ask your Carrier representative to detail your protection options, and enjoy seamless coverage that begins when your standard warranty period ends.

Carrier Extended Warranty Services:

- Deliver peace of mind
- Reduce the risk of unexpected HVAC equipment-related expenses
- Simplify both short- and long-term budgeting
- Offer varied coverage options to meet any budget or risk tolerance level

Furthermore, appropriate maintenance and a tailored service agreement will help solidify a complete program of HVAC equipment care.

Carrier Certified Technicians

Carrier technicians are certified as Carrier Specialists or Masters — each trained extensively on products and customer service, then thoroughly tested to our standards. The Carrier Tech360 Certification Program is the most progressive learning program in the industry.



Because Carrier Start-Up and Extended Warranty Services are performed by these OEM factory-trained experts, you have the security of knowing that each task is done right. Our training is developed and updated using the most comprehensive, up-to-the-minute engineering data. It leverages direct access to the service engineers who develop Carrier start-up, operation and maintenance procedures.

Each Carrier technician also has access to a constantly updated database of service information, an essential tool in supporting today's advanced products. With these advantages, your Carrier Specialist or Master Technician is the best choice for starting up and maintaining your HVAC system.



For more information about Carrier Start-Up and Extended Warranty services, contact your local Carrier representative.

