

CARRIER UNIVERSITY ONLINE

Accessing Your HAP v6 Training



The screenshot shows the Carrier University Online interface. At the top left is the Carrier logo and 'Carrier University Online' text. On the right, there's a user profile for 'eDesign Student' with a search bar for courses. A navigation menu includes 'My Dashboard', 'Record of Learning', 'Reports', 'Find Learning', and 'Help'. The breadcrumb trail shows 'Dashboard > (cu-ext) HAP Training'. The main content area features a large 'HAP v6' graphic on the left. To its right, a section titled 'Hourly Analysis Program (HAP)' contains a welcome message and two links: 'HAP v6 - Click link for HAP v6 Training' and 'HAP v5 - Click link for HAP v5 Training'. On the far right, a 'Last Course Accessed' box shows 'Selecting Weather Data in HAP v6' with a progress bar. A dark box at the bottom left of the dashboard reads 'The HAP Training Center - Your HAP Training Center'.

Welcome to Carrier University Online.

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To Sign Up for First Time

Carrier University Online

English - United States (en_us) You are not logged in. [Log In](#)

New account

There are required fields in this form marked *.

Welcome to Carrier Training
Do you already have an account? [Click here to login.](#)

Please fill in the fields in order to create a profile on Carrier's online training site.

Note:

1. If a "Key" is required then you should have received it from your organization's Administrator for this training.
2. If you are notified that you cannot create an account because the email is already registered then email and our staff will assist you.
For Carrier University (Commercial): carrieruniversity@carrier.com
For Carrier Transcold (NATT): transcoldtraining@carrier.com

Thank you.

Carrier Online Training Administrators

How does Carrier use cookies or other tracking technologies?

Cookies: Two cookies may be used by this site. The essential one is the session cookie, usually called TotaraSession. You must allow this cookie into your browser to provide continuity and maintain your login from page to page. When you log out or close the browser this cookie is destroyed (in your browser and on the server).

The other cookie is purely for convenience, usually called something TOTARAID. This cookie is only created if the "remember my username" box is checked. It just remembers your username within the browser. This means when you return to this site the username field on the login page will be already filled out for you. It is safe to refuse this cookie - you will just have to retype your username every time you log in.

In addition, Carrier monitors user traffic patterns throughout its websites according to a user's domain name, browser type, date and time of access, and pages viewed. Carrier's web servers collect the domain names but not the email addresses of visitors to measure the number of visitors to Carrier University and to determine which areas of the Carrier University website users find useful based upon the amount of traffic to particular areas. Carrier uses this information to enhance users' experience at the Carrier University website and to better prepare future content based on the interests of users.

First name*

Last name*

Email address*

Username*

Password Unmask

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 non-alphanumeric character(s) such as *, -, or #

(cu-ext) Partner Key*

(cu-ext) Company*

[Create My New User Account](#)

Do you already have an account? [Click here to login.](#)

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- 1 Go to the Carrier University Online Sign Up page:
<https://training.carrieruniversity.com/login/signup.php?org=cu-extedesign>
- 2 Fill in the profile fields. Fields with a "*" next to it are mandatory fields.

Your '(cu-ext) Partner Key' (case sensitive) for HAP v6 training is:

EDESIGN8760

(cu-ext) Partner Key*

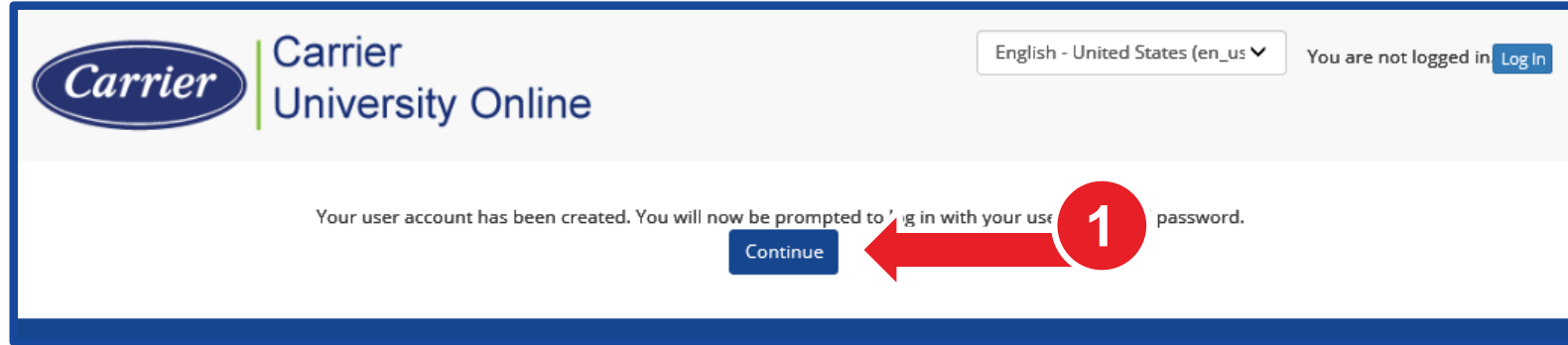
Recommend: Copy and paste the Partner Key

- 3 Click on "Create My New User Account" button to create a new account.

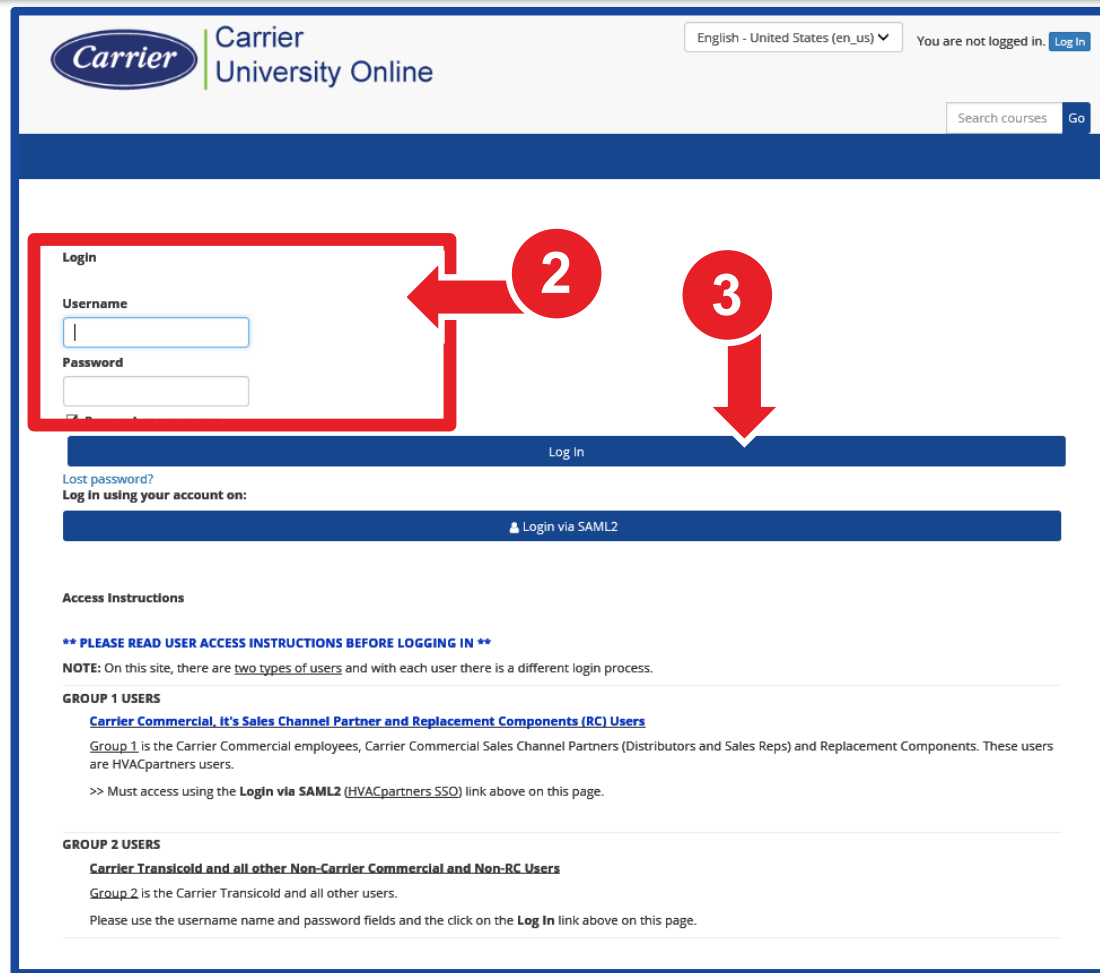
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Logging In to Carrier University Online



1 Select the Continue button to log in.



2 From the Log In page, enter your username and password.

!!NOTE!!

This is the page you will always use to access training.

<https://training.carrieruniversity.com/>.

3 Click on the Log In button

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The Carrier Privacy Page

First Time visit to Carrier University Online:

- 1 Read the Carrier Privacy Policy/Terms pages
- 2 Scroll to the bottom of the pages and agree to the Consent statements.
- 3 Click on 'Submit' button
- + You can always access the policy/term statements from your profile page

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Your 'My Dashboard' (Home) Page

1 Links to your Record of Learning page, your Training Program and your Find Learning (Course Catalog).

2 To easily access your HAP v6 Training it is recommended to click on the link on this page.

3 Or it can be found in the Find Learning Dropdown List.

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Typical Training Program Example

The screenshot shows the Carrier University Online interface. At the top, there's a navigation bar with 'My Dashboard', 'Record of Learning', 'Reports', 'Find Learning', and 'Help'. Below that, a breadcrumb trail reads: 'Dashboard > Find Programs > CU Online > Sales and Design Tools > eDesign Training > HAP 6_0 > HAP v6 Training'. The main heading is 'HAP v6 Training'. Below the heading, it states: 'You are required to complete this program under the following criteria: Member of audience 'cu-ext) eDesign'. It also shows 'Date assigned: Unknown', 'Due date: No due date set', and 'Progress: 0%'. There is a large 'HAP v6' logo. Below this is an 'Overview' section with the text: 'Listed below are the courses for this set. Allow at least 1 day(s) to complete this set.' It contains a table with columns for 'Course name', 'Actions', and 'Status'. The table lists five courses, each with a 'Launch course' button and a progress indicator. A red circle with the number '1' and an arrow points to the 'Launch course' button for the third course, 'Transitioning To HAP v6'. Below the table, there is an 'AND' section and a 'Weather' section, both with similar course lists.

Course name	Actions	Status
HAP v6 for Beta Testers	Launch course	<input type="text"/>
HAP Plan to Transform HAP v6	Launch course	<input type="text"/>
HAP Transitioning To HAP v6	Launch course	<input type="text"/>
HAP Project Creation And Data Management	Launch course	Not tracked
HAP New Key Features in HAP v6	Launch course	Not tracked

+ Training Programs

Are a group of courses that cover a topic that is associated with each course.

1 To view a course then click on the blue 'Launch Course.'

Launch course

+ Training Program Button Types

Launch course

This button allows you to view the course. Click to view the course.

Not available

If you see this button it means you cannot view this course until previous courses are completed.

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Typical Course Example

Basic Course Elements*

1 Course Description

2 Course Training Module(s)

* Some courses may have additional elements

The screenshot shows the Carrier University Online interface for the course 'HAP v6 Training'. The page includes a navigation menu with 'My Dashboard', 'Record of Learning', 'Reports', 'Find Learning', and 'Help'. The breadcrumb trail is 'Dashboard > My courses > Plan to Transform HAP v6'. The main content area features a large green 'HAP v6' logo, a 'Your progress' indicator for 'HAP Glossary', and a 'Learning Objectives' section with three bullet points. Below this is a 'Video Presentation' section for 'The Plan to Transform to HAP v6 Presentation' with a publish date of 03 June 2021 and an estimated length of 13 minutes. On the left, there is a 'On this page' sidebar and a 'Course completion status' section showing 'Status: Not yet started' and a table of required criteria.

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Your Record of Learning Page

Record of Learning : All Courses

Learning Plans
 Required Learning
 Programs
 Record of Learning

4 records shown

Search by

Course Title contains

Search Clear

View a saved search... Choose...

Manage searches
 Show/Hide Columns

Icon	Course Title ^	Course due date	Progress	Enrolled
	HAP v6 for Beta Testers		<div style="width: 100%;"></div>	28 Jun 2021
	Plan to Transform HAP v6		<div style="width: 100%;"></div>	28 Jun 2021
	Selecting Weather Data in HAP v6		<div style="width: 100%;"></div>	28 Jun 2021
	Using This Site		Not tracked	

Export as CSV Export

This page is the user's training transcripts page.

- 1 Tabs**
 - Courses – Enrolled Courses List
 - Programs – Enrolled Training Programs List
 - Other Evidence – Non Carrier University Uploaded Training Documents

- 2 Courses**

List of enrolled courses with the enrollment date, due date, and progress status bar.

Icon	Course Title ^	Course due date	Progress	Enrolled
	HAP v6 for Beta Testers		<div style="width: 100%;"></div>	28 Jun 2021

- Programs**

List of enrolled courses with the assignment date, completion date, and progress status bar.

Program Name	Progress	Date assigned	Date completed
HAP v6 Training	<div style="width: 100%;"></div>	28 Jun 2021	

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Troubleshooting – Training Access Denied



The screenshot shows the Carrier University Online dashboard. At the top right, the user name 'edesign waiting' is displayed next to a notification bell icon. A red arrow labeled '1' points to this user name. Below the user name is a search bar for courses. The main content area displays a message: 'Carrier University Online - Training Access Denied'. Below this message, it states: 'You currently do not have access to training due to an error in your profile.' and lists three bullet points: 'This is likely due to the "Key" in your profile being inputted incorrectly. Please refer to your access instructions and then edit your profile.', 'You have access to your profile by clicking on your name in the upper right corner of this page and then clicking on "Profile."', and 'Once on your profile click on "Edit Profile" to update your profile fields.' Below the message is a button that says 'Email Carrier University Online Help'. In the bottom right corner of the dashboard, there is a user profile icon. A red arrow labeled '2' points to the 'Profile' option in the dropdown menu that appears when the profile icon is clicked. The dropdown menu also includes options for 'Grades', 'Messages', 'Preferences', language settings ('English - United States (en_us)', 'English (en)'), and 'Log out'.

If you access the site and this is the landing page you see, then this means something in your Profile was not filled out correctly during the sign up process.

- 1 Display Profile**
The first thing to do is to display your profile. To do that, click on your name in the upper right corner of the page.
- 2** Then click on 'Profile.'

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Troubleshooting – Training Access Denied (Continued)

- 1 Edit Profile**
Click on 'Edit profile' to display your profile fields edit page.
- 2** Then review the '(cu-ext) Partner Key' to make sure it is correct: **EDESIGN8760**. Remember it is case sensitive.

- 3** Then click on 'Save changes.' Your landing page and access to training should update.

NOTE: Your Profile update may take a few minutes to propagate the site and give you access to training.

If you still have access issues after waiting, please contact Carrier University Online support by clicking on the Help button on the 'Training Access Denied' landing page.

Email Carrier University Online Help