

Installation, Start-Up and Service Instructions

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SAFETY CONSIDERATIONS

Installing, starting up, and servicing air-conditioning equipment can be hazardous due to system pressures, electrical components, and equipment location (roofs, elevated structures, etc.).

Only trained, qualified installers and service mechanics should install, start-up, and service this equipment.

Untrained personnel can perform basic maintenance functions such as cleaning coils. All other operations should be performed by trained service personnel.

When working on the equipment, observe precautions in the literature and on tags, stickers, and labels attached to the equipment.

Follow all safety codes. Wear safety glasses and work gloves. Keep quenching cloth and fire extinguisher nearby when brazing. Use care in handling, rigging, and setting bulky equipment.

⚠ WARNING

Before installing or servicing system, always turn off main power to system and install lockout tag on disconnect. There may be more than one disconnect switch. Electrical shock can cause personal injury.

GENERAL

These instructions cover the installation, start-up and servicing of 38BNB,BNE018-030 outdoor and 40BNB,BNE018-030 indoor units cooling only and heat pump duct free systems. See Table 1 for parts included. See Tables 2 and 3 for Physical Data.

System Requirements

- Consult local building codes and National Electrical Code (NEC, U.S.A.) for special installation requirements.
- Control wiring should be 18 gage.
- Use only type “G” or “C” fuses.
- Use single length power cable without extension.
- Allow sufficient space for airflow clearance, wiring, refrigerant piping, and servicing unit. See Fig. 1 and 2 for minimum required distances between unit and walls or ceilings.
- Indoor and outdoor units should be installed at a minimum of 10 ft apart. Maximum line length is 130 ft, and vertical separation is 66 ft.
- Condensate can form in the condenser in outdoor units during heating mode. A drainage hose can be installed to remove condensate. See Fig. 3.
- Do not install indoor units near a direct source of heat such as direct sunlight, steam or flame.

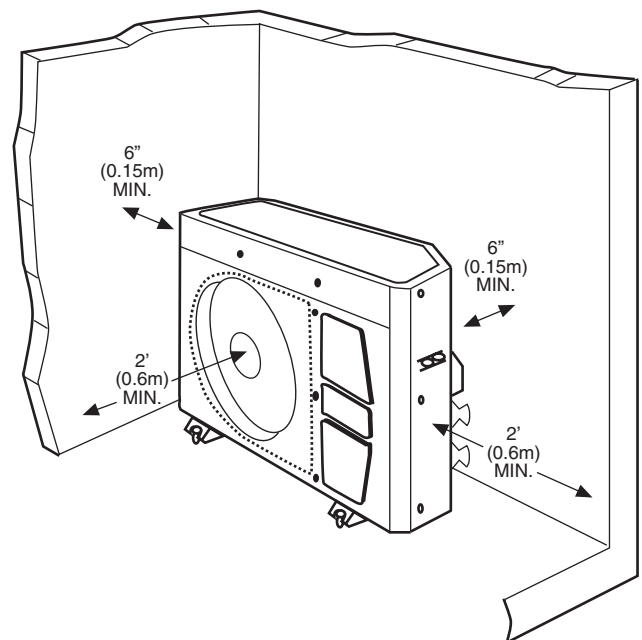


Fig. 1 — 38BNB,BNE Outdoor Unit Clearances

Table 1 — Parts List — High Wall Units

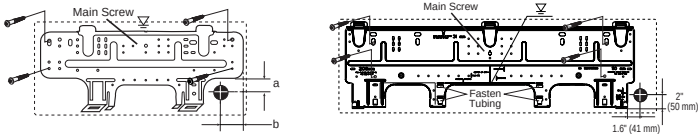
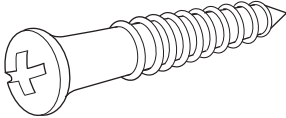
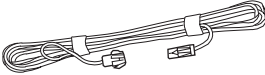
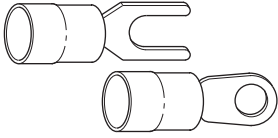
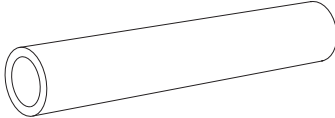
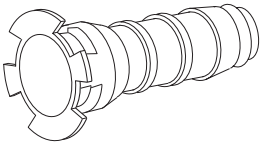
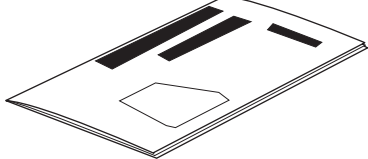
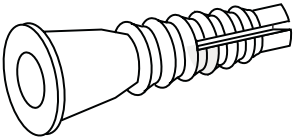
ITEM	QTY	DIAGRAM
Mounting Bracket	1	
Long Screws	8	
1/2 in. Cap Screws (size 030 units only)	2 colored, 2 nickel plated	
Outdoor Sensor Connecting Cable	1	 (HEAT PUMP ONLY)
Absorption Cushions	4	
Electric Terminals	16	
Remote Controller Rack	1 rack with 2 screws	
Remote Controller and Batteries	1	
Insulation for Fittings	1	
Drain Hose Adapter	1	
Owner's Manual	1	
Wall Plugs	7	

Table 2 — Physical Data — Cooling Only

INDOOR UNIT	40BNB-018	40BNB-024	40BNB-030
COOLING CAPACITY (Btuh)	18,600	22,600	28,000
SEER	10.0	10.5	10.0
EER	9.6	9.5	9.1
MOISTURE REMOVAL (pt/hr)	5.0	7.0	8.0
AIRFLOW High Cfm	726	726	700
DIMENSIONS H x L x W (in.)	11.63 x 42.50 x 7.28	11.63 x 42.50 x 7.28	12.0 x 55.0 x 7.5
NET WEIGHT (lb)	28.0	28.0	66.0

OUTDOOR UNIT	38BNB-018	38BNB-024	38BNB-030
TUBE CONNECTIONS Liquid...Vapor (in.)	1/4...1/2	3/8...5/8	3/8...5/8
Vert Lift/Vert Drop/Max Length (ft)	66/66/130	66/66/130	66/66/130
DIMENSIONS H x L x W (in.)	21.25 x 28.75 x 10.44	25.18 x 35.44 x 12.28	25.38 x 45.0 x 15.88
NET WEIGHT (lb)	84.5	145.0	165.0

LEGEND

EER — Energy Efficiency Ratio
SEER — Seasonal Energy Efficiency Ratio

Table 3 — Physical Data — Heat Pump

INDOOR UNIT	40BNE-018	40BNE-024	40BNE-030
COOLING CAPACITY (Btuh)	18,600	22,600	28,000
SEER	10.0	10.5	10.0
EER	9.6	9.5	9.1
HEATING CAPACITY (Btuh)	18,600	22,800	28,000
HSPF	6.8	7	7.0
COP	2.9	2.8	2.8
MOISTURE REMOVAL (pt/hr)	5.0	7.0	8.0
AIRFLOW High Cfm	726	726	700
DIMENSIONS H x L x W (in.)	295 x 1020 x 185	295 x 1020 x 185	304 x 1397 x 191
NET WEIGHT (lb)	12.5	12.5	30

OUTDOOR UNIT	38BNE-018	38BNE-024	38BNE-030
TUBE CONNECTIONS Liquid...Vapor (in.)	1/4...1/2	3/8...5/8	3/8...5/8
Vert Lift/Vert Drop/Max Length (ft)	66/66/130	66/66/130	66/66/130
DIMENSIONS H x L x W (in.)	21.25 x 28.75 x 10.44	25.18 x 35.44 x 12.28	25.38 x 45.0 x 15.88
SHIPPING WEIGHT (lb)	84.5	145.0	165.0

LEGEND

COP — Coefficient of Performance
EER — Energy Efficiency Ratio
HSPF — Heating Seasonal Performance Factor
SEER — Seasonal Energy Efficiency Ratio

NOTE: Standard System Operating — 55 F to 125 F (12.7 C to 51.6 C).

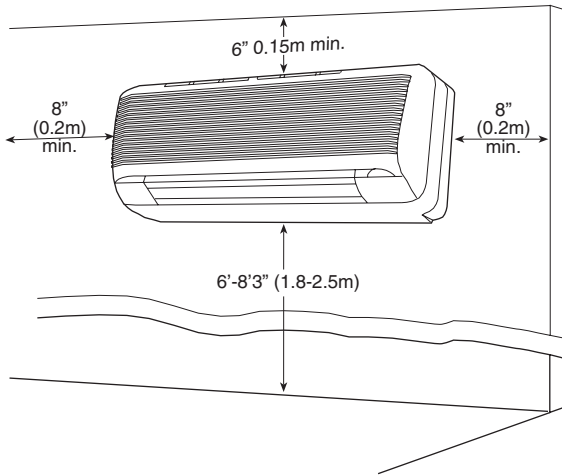


Fig. 2 — 40BNB,BNE Indoor Unit Clearances

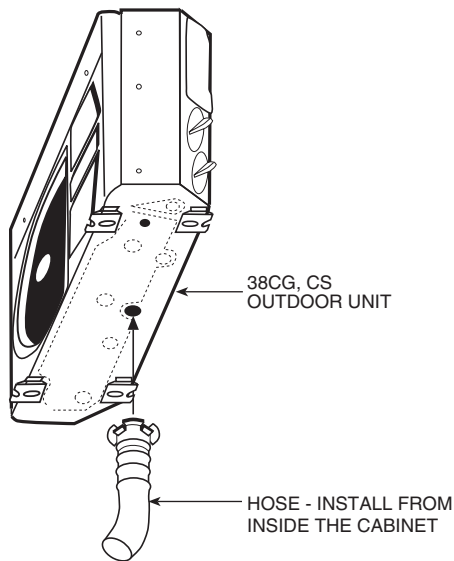


Fig. 3 — 38BNB,BNE Unit Drainage Connection

INSTALLATION

Plan the installation carefully to avoid rework and make installation easier.

40BNB,BNE Indoor Unit Installation

REFRIGERANT LINE ROUTING — The refrigerant lines may be routed in any of the four directions shown in Fig. 4.

INSTALL THE MOUNTING BRACKET

1. Carefully remove the mounting bracket, which is connected to the back of the indoor unit's metal base with 3 screws.
NOTE: Size 030 units have four 1/2 in. cap screws, 2 colored and 2 nickel plated. Keep these for later use.
2. Position the mounting bracket on the wall and level it using a spirit level (see Fig. 2 for minimum required clearance distances).
3. Mark the four drilling holes on the wall, as they appear in Fig. 5.
4. Drill the holes, insert the wall plugs and use four long screws to attach the mounting bracket to the wall.
5. Check that the bracket is level and securely fastened to the wall.

DRILL A HOLE IN THE WALL FOR DRAINAGE AND INTER-UNIT CONNECTIONS — To make the connections between the indoor and outdoor units, drill a 3-in. hole through

the wall for the refrigerant lines, drainage hose and control cable passage as shown in Fig. 6.

1. Mark the center of the hole to be drilled according to the refrigerant line routing used and dimensions shown in Fig. 5.
2. Make sure to drill outwards and downwards, so that the opening in the outside wall is at least 1/2-in. lower than the opening on the inside.
3. Make sure the drainage hose is at the bottom side of the hole.
4. If refrigerant line route no. 1, 3 or 4 are used, use a small saw blade to carefully remove the corresponding plastic covering on the side panel.
5. Fill the remaining wall hole gap with an appropriate sealant material.

WIRE THE INDOOR UNIT

1. Remove the unit's grille insert by lifting the lower part and pulling it gently outward and upward. See Fig. 7.
2. To remove the grille frame, remove the two screws (size 018-024) or three screws (size 030) from the air discharge opening. See Fig. 8.
3. Pull downwards and outwards on the bottom of the grille and gently raise the frame off the top of the unit.
4. Remove the two screws from the control box cover and take off the cover. See Fig. 9.

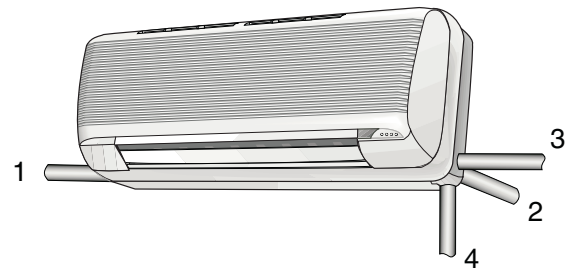


Fig. 4 — Refrigerant Lines

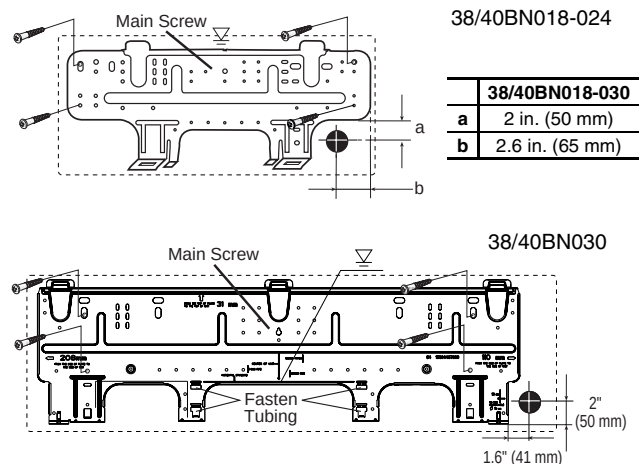


Fig. 5 — Mounting Bracket

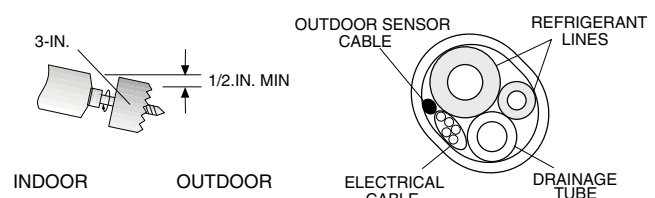


Fig. 6 — Drill Holes

5. Once all covers are off, mount the unit onto the wall mounting bracket. See Fig. 10.
NOTE: Leave covers off until after “Making Drainage Connections.”
6. Route the interconnecting unit's electric cable and the outdoor sensor cable toward the lower right hand corner of the indoor unit.
7. Strip the cables back $\frac{1}{4}$ inch.
8. Make sure that the wires are connecting in accordance with the wiring diagram on the inside of the unit front cover or within this instruction manual.
9. Secure the control cables in the upper strain relief and the power cables in the lower strain relief.
10. For heat pump systems only, connect the outdoor sensor TH3 to its mating black terminal. See Fig. 11.
11. For size 030 units only, use the two colored, $\frac{1}{2}$ -in. cap screws and two nickel plated $\frac{1}{2}$ -in. cap screws to secure the base of the unit to the bottom of the wall mounting bracket. Use the colored screws in the screw holes that will show, and the nickel plated screws on the holes that are underneath the plastic and will not show.

⚠ CAUTION

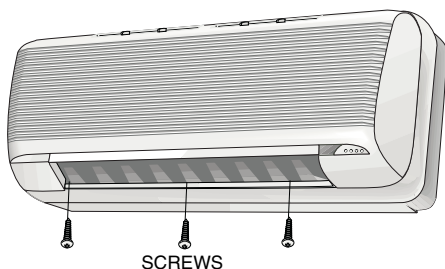
Make sure that all wires and screws are firmly fastened. Loose wires or connections can cause damage and present a fire hazard.

MAKE DRAINAGE CONNECTIONS

1. Connect the unattached end of the drainage tube to the drainage hose outlet.
2. Seal the drainage connection to prevent leakage.
3. Make sure there are no kinks, “U” bends or flattened sections in the tube.
4. Check that the drainage functions properly. Fill the pan below the unit's coil with water and observe that it freely drains out.
5. Make sure the drainage hose is at the bottom side of the wall through-hole (see Fig. 6).
6. Connect the display connector to the display panel printed circuit board.
7. Put the control box cover and grille frame back on using the appropriate screws (Steps 2 and 4 of “Wire the Indoor Unit” section). Put the cover insert back on.



Fig. 7 — Remove Grille Insert



SCREWS

NOTE: Size 030 unit shown (3 screws).

Fig. 8 — Remove Grille Frame

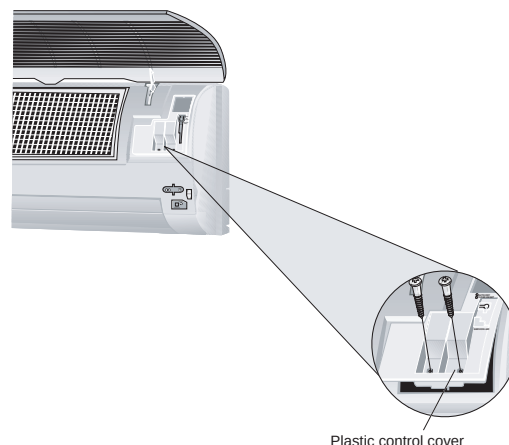


Fig. 9 — Remove Control Cover

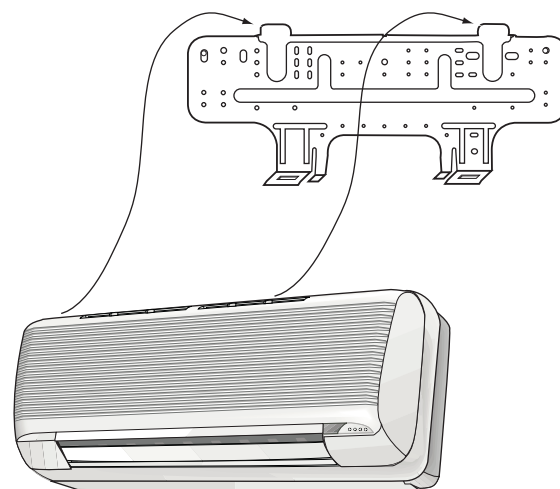


Fig. 10 — Indoor Unit Mounting

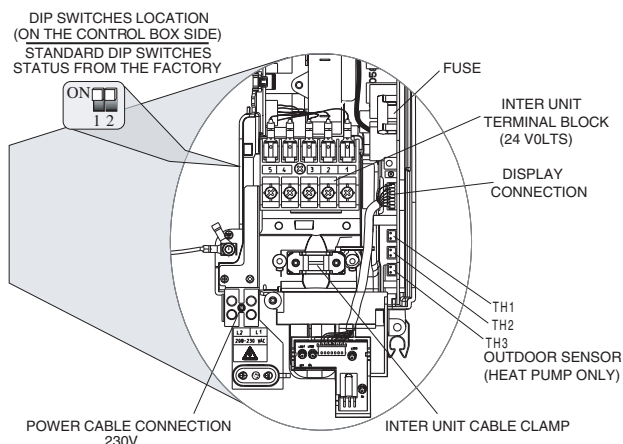


Fig. 11 — Outdoor Sensor Connection

CONNECT REFRIGERANT LINES — Connect the ends of the refrigerant lines to their appropriate fittings, following these guidelines:

To connect the refrigerant lines use only “L” type sealed, dehydrated copper refrigerant tubing. No other type of tubing may be used. Use of other types of tubing will void the manufacturer’s warranty.

Do not open service valves or remove protective caps from tubing ends until all the connections are made.

Take care to avoid kinks or flattening of the tubing.

Bend tubing with special bending tools to avoid the formation of sharp bends.

Keep the tubing free of dirt, sand, moisture and other contaminants to avoid damaging the refrigerant system.

Avoid sags in the suction line to prevent the formation of oil traps.

Insulate the tubing with 3/8-in. walled thermal pipe insulation. Inserting the tubing into the insulation before making the connections can save time and improve insulation. The suction and liquid lines should never come in direct contact.

ATTACH THE REMOTE CONTROLLER RACK — Use the two screws supplied with the controller to attach the rack to the wall in the location selected by the customer (see Fig. 12). For remote control operation, refer to the unit Owner’s Manual.

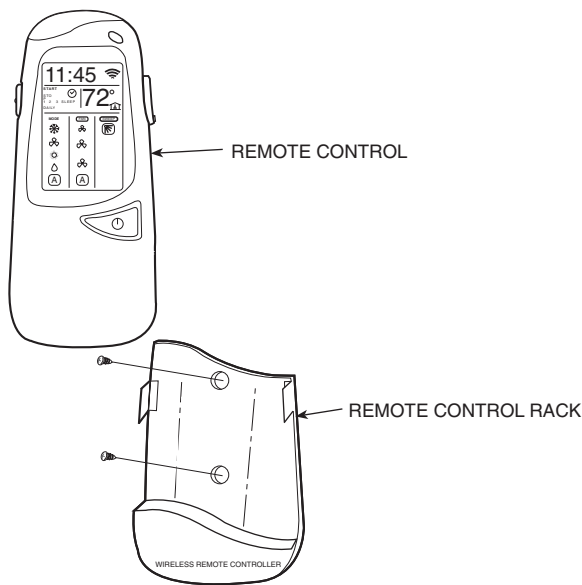


Fig. 12 — Attach Rack to the Wall

38BNB,BNE Outdoor Unit Installation

NOTE: The outdoor unit must be installed on a solid surface (mounting base).

1. Place the rubber absorption cushions (supplied with the outdoor unit) under the unit’s legs to prevent vibrations.
2. Fasten the outdoor unit legs to the mounting base, as shown in Fig. 13. The cushion goes between the legs and the mounting base.
3. Be sure that the unit is level.

MAKE WIRING CONNECTIONS

1. Remove the outdoor unit plastic side cover.
2. Loosen the screws on the terminal block.
3. Attach the electrical terminals supplied to the inter-unit control and power cable wires.
4. Connect the wires to the terminal block. See Fig. 14-17.
5. For heat pump systems only, connect the outdoor sensor cable TH3, making sure the connector is properly inserted.
6. Secure the inter-unit electric and sensor cable to the outdoor unit with the clamp shown in Fig. 13.
7. Reassemble the plastic side cover.

NOTE: A drainage tube can be connected to the outdoor unit to remove condensation formed during heating mode operation.

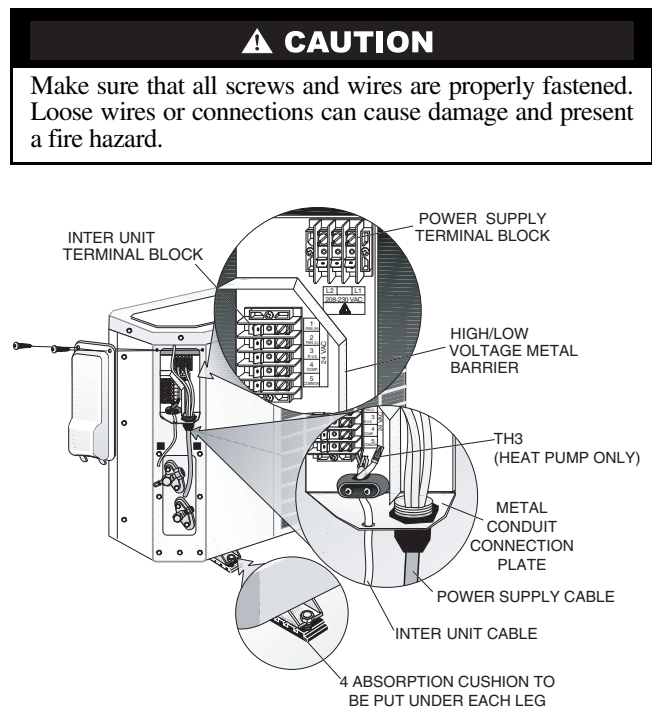


Fig. 13 — Legs and Mounting Base — Outdoor Units

MAKE REFRIGERANT PIPING CONNECTIONS (OUTDOOR UNIT) — To connect the refrigerant lines:

Use only “L” type sealed, dehydrated copper refrigerant tubing. No other type of tubing may be used. Use of other types of tubing will void the manufacturer’s warranty.

Do not open service valves or remove protective caps from tubing ends until all the connections are made.

Bend tubing with special bending tools to avoid the formation of sharp bends. Take care to avoid kinks or flattening of the tubing.

Keep the tubing free of dirt, sand, moisture, and other contaminants to avoid damaging the refrigerant system.

Avoid sags in the suction line to prevent the formation of oil traps.

Insulate each tube with $\frac{3}{8}$ -in. walled thermal pipe insulation. Inserting the tubing into the insulation before making the connections will save time and improve installation. **The suction and vapor lines should never come in direct contact.**

FLARING AND CONNECTING REFRIGERANT LINES

1. Remove the protective cap from the flare fitting.
2. Remove the protective cap from the tubing and cut to the required length. Be sure that the cut is perpendicular and clean, without burrs.
3. Slip the flare nut on the tubing and flare the tube end using standard flaring tools.
4. Tighten the nut until resistance is met. Mark the nut and the fitting. Using a suitable wrench tighten an additional $\frac{1}{4}$ turn. Use the following specified torque, according to connection size:

Liquid line:	Suction line:
$\frac{1}{4}$ -in. — (12.3 ft-lb)	$\frac{1}{2}$ -in. — (36 ft-lb)
$\frac{3}{8}$ -in. — (29 ft-lb)	$\frac{5}{8}$ -in. — (47 ft-lb)

NOTE: The valves on the outdoor unit must remain closed until all 4 connections have been made.

EXPEL AIR AND CHARGE THE SYSTEM — When all the fittings are connected, air must be expelled, then refrigerant charge must be checked and adjusted. Follow the steps below.

1. Open the service port cap on the suction line valve (large valve).
2. Connect the vacuum pump to the service port via the pressure gage and evacuate to 100 microns to eliminate contamination and moisture.
3. Be sure that full vacuum is present. Disconnect the vacuum pump.
4. Open the liquid line valve (small valve) with an Allen wrench.
5. Open the suction line valve (large valve) with an Allen wrench.
6. The outdoor unit is supplied with sufficient R-22 refrigerant for 10 to 50 feet of tubing. Add 0.9 oz of refrigerant for each additional 3 ft of tubing used.
7. Close the service port caps on the suction line and the liquid valves.
8. Make sure that the valves are properly opened. Be careful not to open them more than required as this may damage the thread.
9. Replace the stem cap. Oil the cap beam and hand tighten the cap, until resistance is met. Use a suitable wrench to tighten the cap by an additional $\frac{1}{2}$ turn.

Power Supply — See Tables 4 and 5 for electrical data and Fig. 14-17 for system wiring diagrams.

Leak Test — Leak test all fittings with appropriate test equipment.

Table 4 — Electrical Data, Indoor Units — 208/230-1-60

UNIT	MCA	MOCP	FULL LOAD AMPS	FAN MOTOR AMPS	COMPRESSOR AMPS	COMPRESSOR LOCKED ROTOR AMPS
40BNB	018	0.5	15	0.4	N/A	N/A
	024	0.5	15	0.4		
	030	0.5	15	0.4		
40BNE	018	0.5	15	0.4		
	024	0.5	15	0.4		
	030	0.5	15	0.4		

LEGEND

MCA — Minimum Circuit Amps
MOCP — Maximum Overcurrent Protection

NOTE: Specifications and performance data are subject to change without notice.

Table 5 — Electrical Data, Outdoor Units — 208/230-1-60

UNIT		MCA	MOCP	FULL LOAD AMPS	FAN MOTOR AMPS	COMPRESSOR AMPS	COMPRESSOR LOCKED ROTOR AMPS
38BNB	018	11	15	8.2	0.8	7.4	48
	024	19	30	15.0	1.4	13.6	63
	030	21	35	16.8	1.8	15.0	73
38BNE	018	11	15	8.2	0.8	7.4	48
	024	19	30	15.0	1.4	13.6	63
	030	21	35	16.8	1.8	15.0	73

LEGEND

MCA — Minimum Circuit Amps
MOCP — Maximum Overcurrent Protection

NOTES:

1. Specifications and performance data are subject to change without notice.
2. If local code permits and the indoor unit is powered from the outdoor unit, MCA and MOCP are for both units.

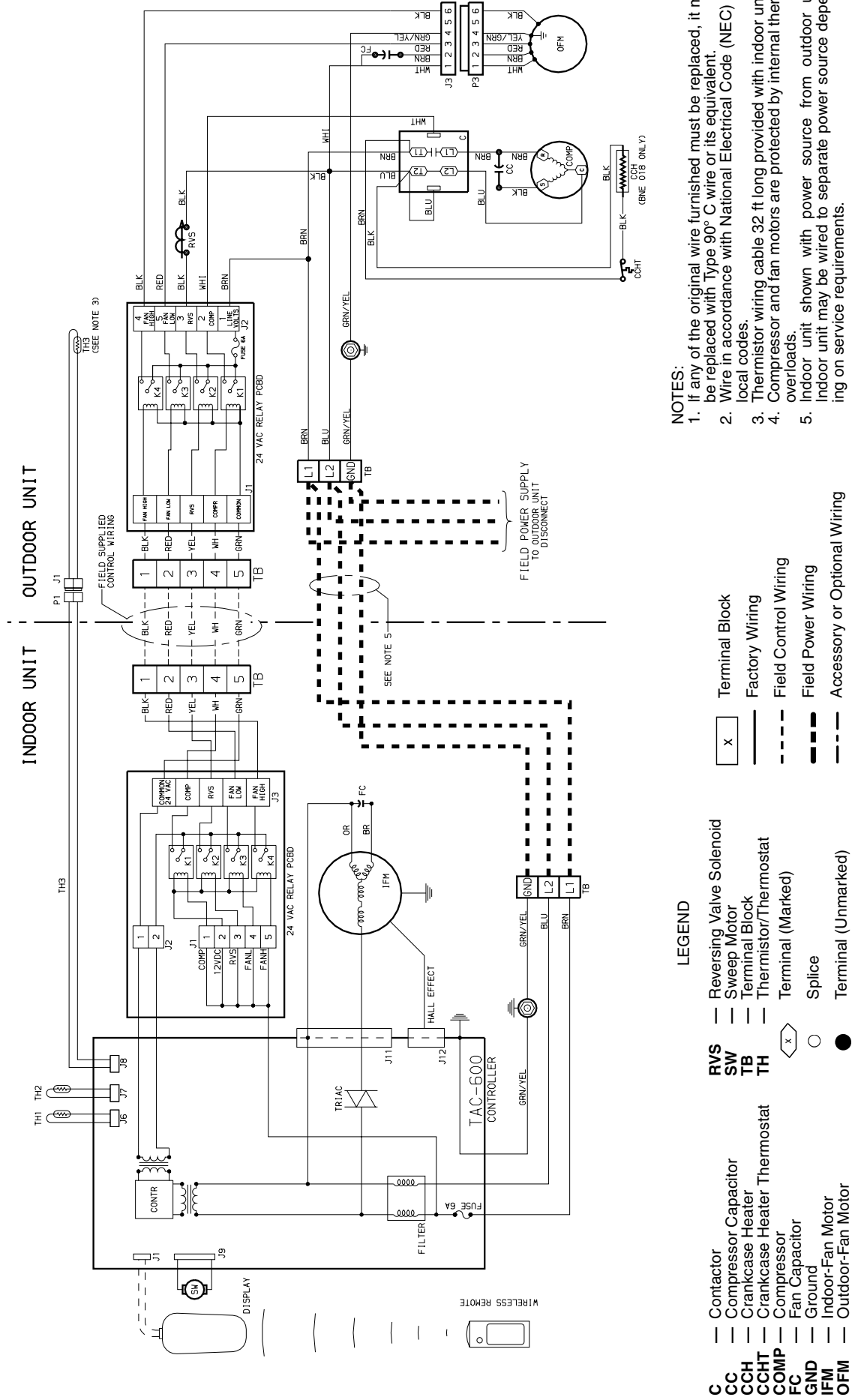
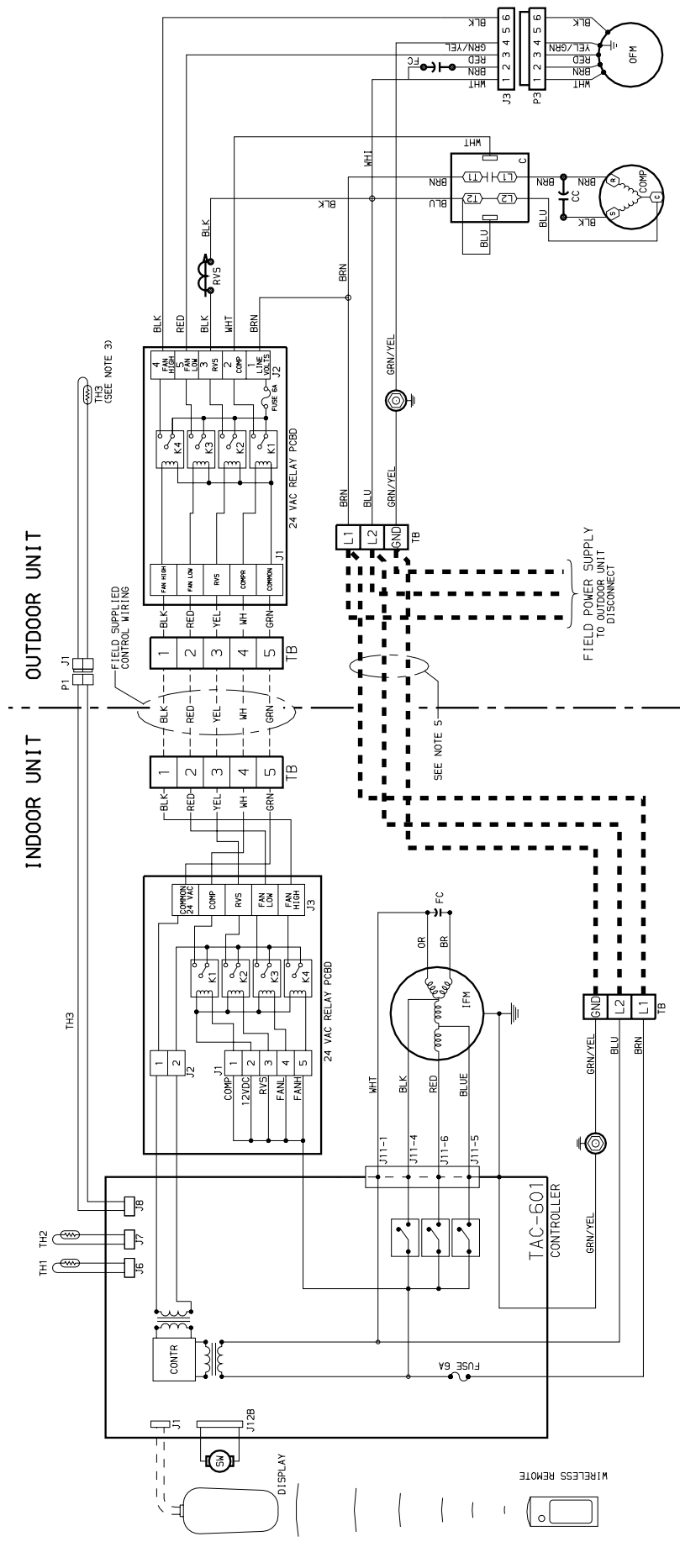


Fig. 14 — Heat Pump System Wiring Schematic 40BNE018,024 Fan Coil with 38BNE018,024 Condensing Unit

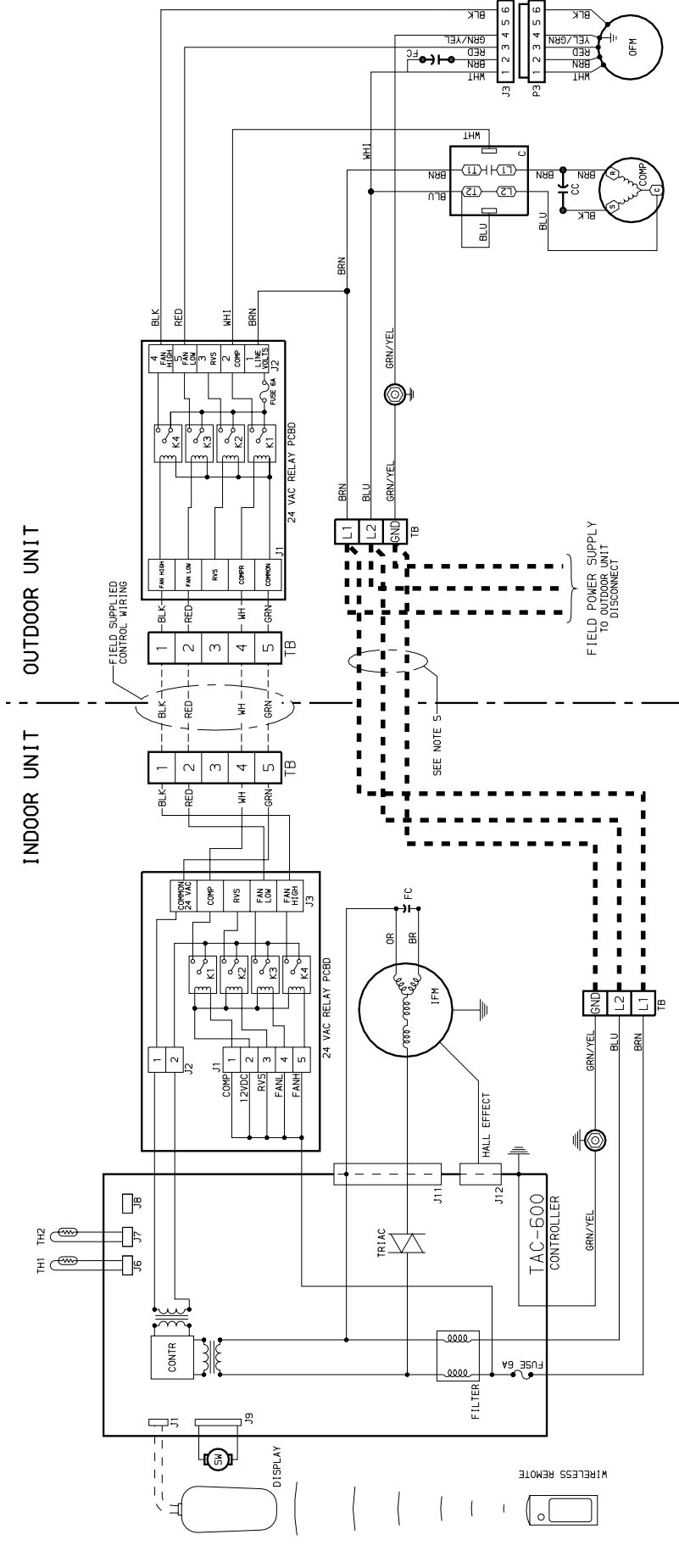


- NOTES:
1. If any of the original wire furnished must be replaced, it must be replaced with Type 90° C wire or its equivalent.
 2. Wire in accordance with National Electrical Code (NEC) and local codes.
 3. Thermistor wiring cable 32 ft long provided with indoor unit.
 4. Compressor and fan motors are protected by internal thermal overloads.
 5. Indoor unit shown with power source from outdoor unit. Indoor unit may be wired to separate power source depending on service requirements.

LEGEND

- | | |
|---------------------------------------|-----------------------------------|
| C — Contactor | TB — Terminal Block |
| CC — Compressor Capacitor | TH — Thermistor/Thermostat |
| COMP — Compressor | Terminal (Marked) |
| FC — Fan Capacitor | Splice |
| GND — Ground | Terminal (Unmarked) |
| IFM — Indoor-Fan Motor | Terminal Block |
| OFM — Outdoor-Fan Motor | |
| RVS — Reversing Valve Solenoid | |
| SW — Sweep Motor | |

Fig. 15 — Heat Pump System Wiring Schematic 40BNE030 Fan Coil with 38BNE030 Condensing Unit



- NOTES:**
1. If any of the original wire furnished must be replaced, it must be replaced with Type 90° C wire or its equivalent.
 2. Wire in accordance with National Electrical Code (NEC) and local codes.
 3. Thermostat wiring cable 32 ft long provided with indoor unit.
 4. Compressor and fan motors are protected by internal thermal overloads.
 5. Indoor unit shown with power source from outdoor unit. Indoor unit may be wired to separate power source depending on service requirements.

- LEGEND**
- TH — Thermistor/Thermostat
 - CC — Contactor

- COMP — Compressor Capacitor
- FC — Fan Capacitor
- GND — Ground
- IFM — Indoor-Fan Motor
- OFM — Outdoor-Fan Motor
- SW — Sweep Motor
- TB — Terminal Block

Fig. 16 — Cooling Only System Wiring Schematic 40BNB018,024 Fan Coil with 38BNB018,024 Condensing Unit

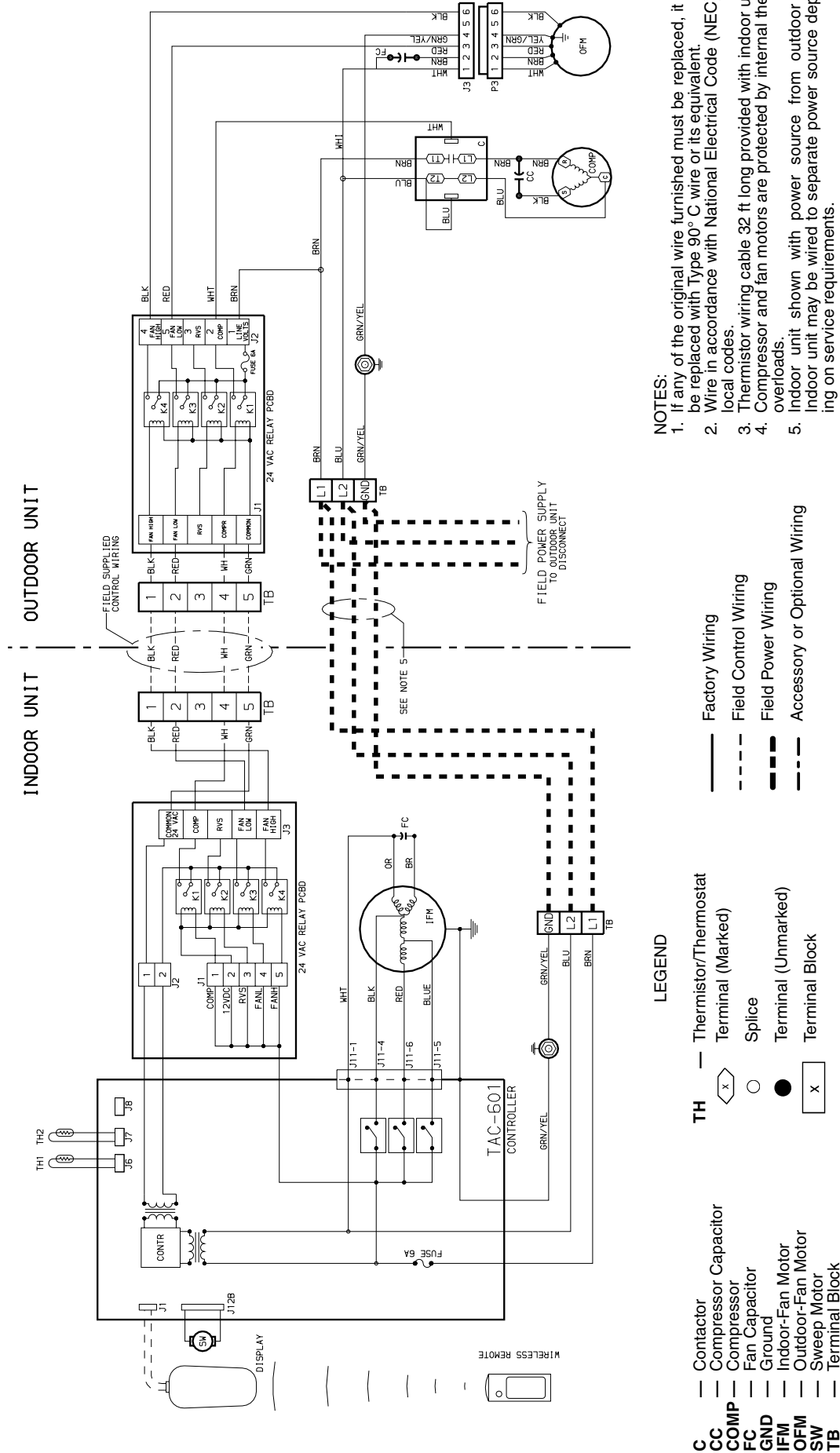


Fig. 17 — Cooling Only System Wiring Schematic 40BNB030 Fan Coil with 38BNB030 Condensing Unit

START-UP

System Checks

1. Hide the tubing where possible.
2. Make sure that the drainage tube slopes downward along its entire length.
3. Insulate tubing and connections.
4. Fasten tubes to the outside wall.
5. Seal the hole through which the cables and tubing pass.
6. Connect the air conditioner to the power source and turn it on.
7. Check all air conditioner operating modes. Refer to Owner's Manual for operating details.

INDOOR UNIT

1. Do all the remote controller buttons function properly?
2. Do the display panel lights work properly?
3. Does the air deflection louver function properly?
4. Does the drainage work?

OUTDOOR UNIT

1. Are there unusual noises or vibrations during operation?
2. Is noise, drain water or airflow from the unit likely to disturb the neighbors?
3. Are there any gas leaks?

EXPLAIN THE FOLLOWING ITEMS TO THE CUSTOMER, WITH THE AID OF THE OWNER'S MANUAL:

1. How to turn the air conditioner on and off; selecting cooling, heating and other operating modes; setting a desired temperature; setting the timer to automatically start and stop air conditioner operation; and the other features of the remote controller and display panel.
2. How to remove and clean the air filter.
3. How to set the air deflection louver.
4. Explain care and maintenance.
5. Present the Owner's Manual and this installation sheet to the customer.

CARE AND MAINTENANCE

The following may be performed by the equipment owner.

38BNB,BNE Outdoor Units

⚠ WARNING

Before performing recommended maintenance, be sure unit main power switch is turned off. Failure to do so may result in electric shock or injury from rotating fan blade.

CLEANING COILS — Coil should be washed out with water or blown out with compressed air. Clean coil annually or as required by location and outdoor air conditions. Inspect coil monthly and clean as required. Fins are not continuous through coil sections. Dirt and debris may pass through first section, become trapped between the row of fins and restrict outdoor unit airflow. Use a flashlight to determine if dirt or debris has collected between coil sections.

Clean coil as follows:

1. Turn off unit power.
2. Using a garden hose or other suitable equipment, flush coil from the outside to remove dirt. Be sure to flush all dirt and debris from drain holes in base of unit. Fan motors are waterproof.

40BNB,BNE Indoor Units

⚠ CAUTION

To avoid the possibility of electric shock, before performing any cleaning and maintenance operations, always turn off power to the system by pressing the mode button on the remote control until the display shows "OFF," and turn off the separate disconnect switch located near the unit. If the indoor unit is on a separate switch, be sure to turn this disconnect off as well.

⚠ CAUTION

Do not wash filter in water over 120° F (to avoid shrinkage). Do not expose filter to fire (to avoid fire damage). Do not expose filter to direct sunlight. Clean filter more frequently when air is extremely dirty.

⚠ CAUTION

Do not attempt to clean or service components in control box.

LUBRICATION — The indoor-fan, automatic air sweep, and the outdoor-fan motors are factory lubricated and require no oiling.

Air Filters

⚠ CAUTION

Operating your system with dirty air filters may damage the indoor unit and, in addition, can cause reduced performance, intermittent system operation, frost build up on the indoor coil, and blown fuses. Inspect and clean or replace the air filters monthly.

TO REMOVE AIR FILTERS — Remove filters by pulling them straight out.

TO CLEAN OR REPLACE FILTERS — Filters can be vacuumed or washed in warm water. Shake filter to remove any excess water, and replace by sliding filter behind grille until filter snaps in place. If the filter has begun to break down or is torn, replace it. Replacement filters are available through your dealer.

TO CLEAN INDOOR UNIT FRONT PANEL — If the front panel of the unit becomes dirty or smudged, wipe the outside of the panel with a soft dry cloth. Use a mild liquid detergent and wipe off carefully with a dry cloth.

TO CLEAN INDOOR COIL — To clean the coil, remove indoor unit front panel and vacuum the coil fins, using care not to bend or damage fins.

SERVICE

The following should be performed by a qualified service technician.

Clean Condensate Drains — Clean all drains and drain pans at the start of each cooling season. Check the flow by pouring water into the drain.

Clean or Replace Drain Pan — The drain pan should only be cleaned or replaced by a qualified service technician.

1. Place a plastic sheet on the floor to catch any water that may spill from the drain pan.
2. Remove the intake grille and distribution assembly.
3. Remove the condensate water in the drain pan by letting water drain into a 3-gallon bucket.

TROUBLESHOOTING

⚠ WARNING

Be sure to check for broken wires or loose cable lugs before troubleshooting system.

LAMP STATUS	INDICATION	CORRECTION ACTION
Flashing*	Dirty filter	Clean the filter.
1 Flash	Faulty TH1 Sensor	Check the TH1 thermistor for correct resistance. Check for proper connection. Replace thermistor if necessary.
2 Flashes	Faulty TH2 Sensor	Check the TH2 thermistor for correct resistance. Check for proper connection. Replace thermistor if necessary.
3 Flashes	Low Pressure	Check system pressures. Check refrigerant charge. Check thermistors (TH1 and TH2) for correct resistance.
4 Flashes	High Pressure	Check system pressures. Check refrigerant charge. Check thermistors (TH1 and TH2) for correct resistance.
5 Flashes	Low Voltage	Check operating voltage. Check electrical connections.
6 Flashes	High Voltage	Check operating voltage. Check electrical connections.

*The Filter Indicator Lamp will flash repeatedly when the filter needs cleaning. The remainder of the table refers to the Service Indicator Light. Both lights are found underneath the grille cover. For more information, refer to the Owner's Manual.

General System Troubleshooting Guide

SYMPTOM	PROBABLE CAUSE	CORRECTIVE ACTION
Unit Fails to Start.	Power supply to unit not connected (POWER LED Off).	Check for proper connection of power at disconnect.
	Fuse blown (POWER LED Off).	Reset circuit breaker or replace line fuse.
	ON/SEND button has not been pressed.	Press ON/SEND button on remote control, or use the AUTO 3-position slide switch for automatic constant 72 F (22 C) set point (when remote control is not available).
	Indoor unit does not receive transmitted commands.	Make sure that nothing is blocking the remote control transmission to the unit.
	AUTO-OFF-REMOTE switch is set to Off.	Slide the 3-position switch on the Display to REMOTE (RMOT) position.
Only Indoor Fan Works when Cooling or Heating is Desired. NOTE: Indoor fan runs continuously in cooling mode.	The selected mode is Fan Only, or Cool when heating is desired.	Check if the remote control is in the desired mode. If not, select the correct mode (refer to User manual). Also note that every 15 minutes (max), the compressor will be switched minimally on for 3 minutes.
	Temperature is set to a value which is too high (in Cool mode).	Observe the temperature setting on the remote control. Also note that each 15 minutes (max), the compressor will be switched on minimally for 3 minutes.
Only Indoor Fan Motor and Outdoor Fan Motor are Working. No Cooling and/or Heating Takes Place.	Overload safety device on compressor is cut out due to high temperature.	Switch off power and try again after one hour.
	Compressor run capacitor is burnt.	Replace compressor run capacitor.
	Compressor winding shorted.	Replace compressor.
No Air Supply at Indoor Unit (Compressor Operates).	Indoor fan motor is blocked or turns slowly.	1. Check voltage. Repair wiring if necessary. 2. Check indoor fan wheel if tight on motor shaft. Tighten if necessary.
	Indoor fan motor capacitor is burnt.	Replace indoor fan motor capacitor.
	Indoor fan motor winding is burnt.	Replace indoor fan motor.
	In Heat mode: Delayed start for indoor fan motor.	Normal software delay (max. 20 sec).
	Clogged air filters.	Clean filters.
Low Capacity.	Lack of refrigerant. Ice formation on the evaporator coil.	Unit must be charged (according to the nameplate) after localizing the gas leak.
	Clogged air filters.	Clean filters.
In Heat Mode, Only Compressor Runs. Outdoor and Indoor Fan Motors are Stopped. AIR CON Indicator Flashes.	A/C operating in defrost cycle.	Wait 10 minutes (maximum) until the unit resumes normal operation.
Water Accumulates and Overflows from Evaporator Drain Pan.	Drain pan pipe or hose is clogged or the spout of drain pan is clogged.	Disassemble plastic drain pipe from spout of evaporator drain pan. Flush with clean water.
Unit Does Not Operate in Desired Mode.	The 3-position slide switch on the unit display is in AUTO or OFF position.	Change the slider position to REMOTE (RMOT).
	Faulty remote control settings.	1. If remote control symbols respond to the commands correctly, check the unit ID Code (Standard or Alternative). Refer to "Changing Unit ID Code" in the Owner's Guide and Remote Control DIP switch 3 setting in the Owner's Manual. 2. If Cool commands are OK, but Heat symbol is skipped on LCD, refer to Remote Control DIP switch 7 setting in the Owner's Manual. 3. Replace remote control.
	Remote control low battery.	Replace remote control batteries.
The Unit Receives Interference from Other Remote Control or the Remote Control Interferes with Other Instruments.	Common Infrared Code.	Modify the Remote Control IR transmission code. Refer to "Changing Unit ID Code" and to Remote Control DIP switch 3 setting in the Owner's Manual.

