

TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

Number: TIC2026-0005

Date: 3/2/2026

Title: LED Indicator Sight Glass Update

Product Category: Residential Gas Furnaces

Products Affected

All Condensing Gas Furnaces

Situation

This is for information purposes only.

Technical Information

Gas furnace doors have been updated to include a new style sight-glass, allowing for improved visibility of the 3-digit display included on the newer version furnace controls.

For additional information on the Sight-glass change please refer to product bulletins:

Carrier - 101-24-19

Bryant – BY-103-24-18

Payne - PA-103-24-13

With this change, all replacement door kits have been updated and will now include doors utilizing the newer sight-glass.

When a replacement door, with the newer style sight-glass is used on a previous-version furnace (control without the 3-digit display), visibility of the status code LED may be limited.

Solution

To restore visibility of the status code LED on earlier generation condensing furnaces when utilizing a door with newer sight glass, the previous sight-glass (Part #345272-401) can be installed into a newer blower door by drilling a 3/8" diameter hole at the location indicated by Fig. 1.

Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing, and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.

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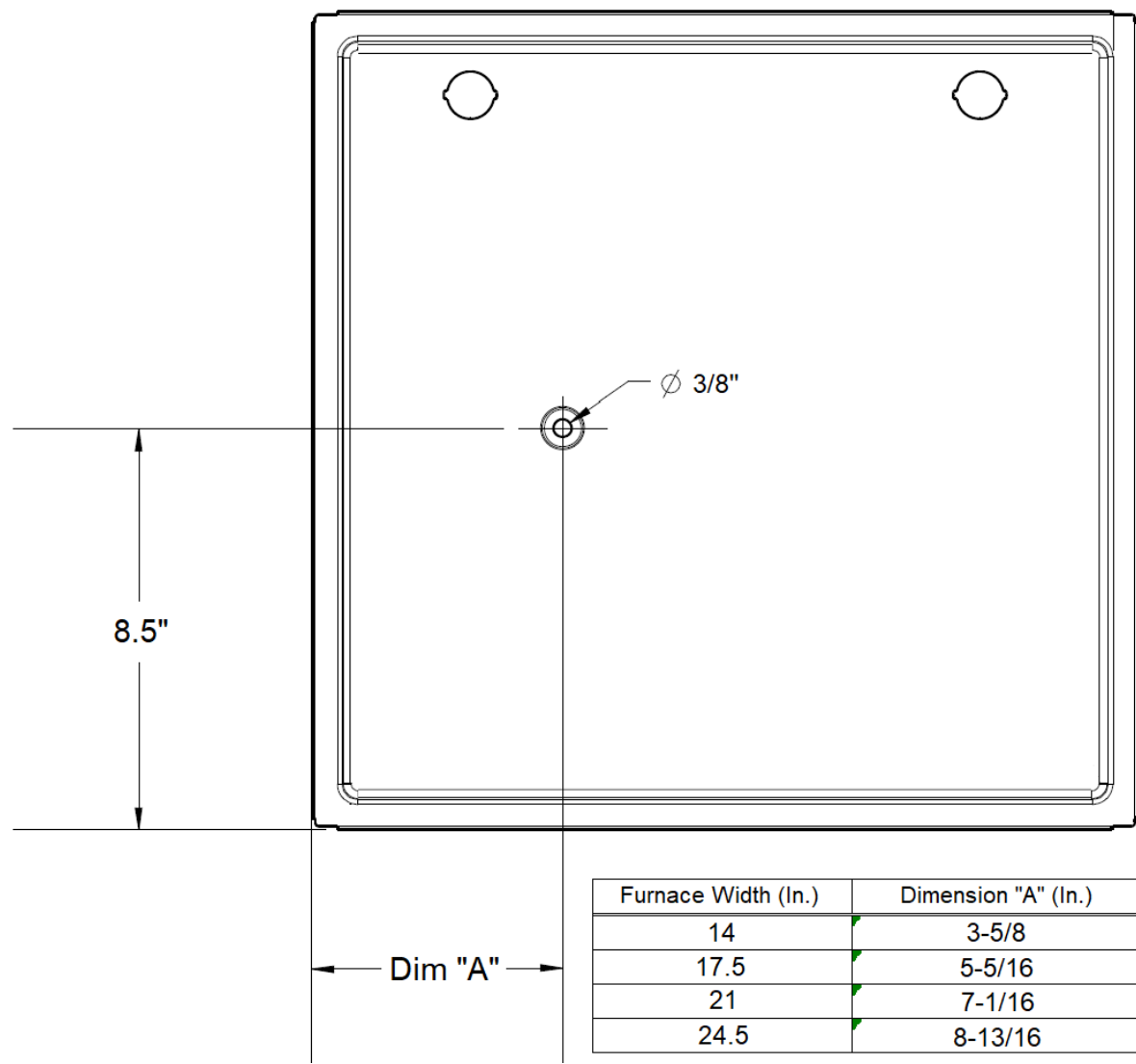


Fig. 1

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