

**Bryant, Day & Night, Payne Brands
IMPORTANT!**

Please Fill Out And Return Within The Next 10 Days.

1. ☐ Mr.

2. ☐ Mrs.

3. ☐ Ms.

4. ☐ Miss

First Name

Initial

Last Name

Street

City

State

ZIP Code

Apt. No.

2 Date of Installation: Month Day Year

3 Important! For proper registration, please fill in the model number, and serial number of this product:

6. ☐ Energy efficiency
7. ☐ Location of dealer
8. ☐ Dealer's installation policy
9. ☐ Friend's/relative's recommendation
10. ☐ Contractor s/dealer's recommendation
11. ☐ Other

[illegible][illegible]

5. ☐ Heat Pump

5 A. Price paid for this product (excluding installation charges and sales tax):

10 Marital Status:

1 ☐ Married 3 ☐ Widowed

2 ☐ Divorced/Separated 4 ☐ Never Married (Single)

B. Price paid for installation:

\$ _____ .00

C. Name of company that sold you this product:

D. What brand is this product?

1. ☐ Bryant 2. ☐ Day & Night
3. ☐ Payne

E. Occupation:

	15	You	Spouse
Homemaker	☐	☐	1. ☐
Professional/Technical	☐	☐	2. ☐
Upper Management/Executive	☐	☐	3. ☐
Middle Management	☐	☐	4. ☐
Sales/Marketing	☐	☐	5. ☐
Clерical or Service Worker	☐	☐	6. ☐
Tradesman/Machine Oper/Laborer	☐	☐	7. ☐
Retired	☐	☐	8. ☐
Student	☐	☐	9. ☐

When did you acquire your product?

Self Employed/Business Owner ☐ 10. ☐

15 Which group describes your annual family income?

- ☐ 1. Under \$15,000
- ☐ 2. \$15,000-\$19,999
- ☐ 3. \$20,000-\$24,999
- ☐ 4. \$25,000-\$29,999
- ☐ 5. \$30,000-\$34,999
- ☐ 6. \$35,000-\$39,999
- ☐ 7. \$40,000-\$44,999
- ☐ 8. \$45,000-\$49,999
- ☐ 9. \$50,000-\$59,999
- ☐ 10. \$60,000-\$74,999
- ☐ 11. \$75,000-\$99,999
- ☐ 12. \$100,000 and over

16 If you replaced an older system, approximately how old was

- ☐ 1. Upon purchase of a new dwelling.
- ☐ 2. To replace an older system of the same brand.
- ☐ 3. To replace an older system of another brand.
- ☐ 4. Within a year after purchasing a dwelling with no central air.
- ☐ 5. 2-4 years after buying a dwelling with no central air system.
- ☐ 6. Over 4 years after buying a dwelling with no central air system.

10 If this is a replacement, what brand did you previously own?

1. ☐ Don't know	6. ☐ 15-17 years
2. ☐ 1-5 years	7. ☐ 18-20 years
3. ☐ 6-8 years	8. ☐ 21-24 years
4. ☐ 9-11 years	9. ☐ Over 24 years
5. ☐ 12-14 years	

11 Education: (please check those which apply)

Some High School	1. ☐
Completed High School	2. ☐
Vocational/Technical School	3. ☐
Some College	4. ☐
Completed College	5. ☐
Some Graduate School	6. ☐
Completed Graduate School	7. ☐

10. Which credit cards do you use regularly?

1. ☐ American Express, Diner's Club
2. ☐ MasterCard, Visa, Discover
3. ☐ Department Store, Oil Company, etc.
4. ☐ Do not use credit cards

11. What factors most influenced your selection of this product?

3. ☐ Carrier
8. ☐ Payne
9. ☐ Rheem
4. ☐ Day & Night
5. ☐ Heil
10. ☐ Ruud
13. ☐ Trane
14. ☐ York
15. ☐ Other _____

10 For your primary residence, do you:

1. ☐ Brand reputation	1. ☐ Own a House?
2. ☐ Dealer reputation	2. ☐ Own a Townhouse or Condominium?
3. ☐ Previous experience with products of this brand	3. ☐ Rent a House?
4. ☐ Previous experience with this dealer	4. ☐ Rent an Apartment, Townhouse or Condominium?
5. ☐ Price	

Bryant, Day & Night, Payne Brands

FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer. You may find his name on the product or in your Homeowner's Packet. If his name is not known, call your builder if yours is a new residence.

SECOND: Contact the nearest distributor. (See telephone yellow pages.)

THIRD: Contact:

BDP Co.
Consumer Relations Department
P.O. Box 4952
Syracuse, New York 13221
Phone: 1-800-428-4326

Unit Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

355MAV Indoor Deluxe Variable-Capacity Condensing Gas Furnace

Limited Warranty

ONE-YEAR WARRANTY—This CARRIER CORPORATION (hereinafter referred to as "COMPANY") product is warranted to be free from defects in material and workmanship under normal use and maintenance for a period of one year from the date of original installation whether or not actual use begins on that date. A new or remanufactured part, at the COMPANY'S sole option, to replace any defective part will be provided without charge for the part itself; PROVIDED the defective part is returned to our distributor through a qualified servicing dealer. The replacement part assumes the unused portion of the warranty.

THIS WARRANTY DOES NOT INCLUDE ANY ADDITIONAL LABOR ALLOWANCE OR OTHER COSTS incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. Such costs may be covered by a separate warranty provided by the installer.

EXTENDED 4-YEAR WARRANTY ON MICROPROCESSOR CONTROL CENTER, BLOWER MOTOR AND INDUCER MOTOR—During the second through the fifth years after the date of original installation, the COMPANY further warrants the microprocessor control center, variable speed motors and motor controllers against defects in material or workmanship under normal use and maintenance. A new or remanufactured part, at the COMPANY'S sole option, will be provided without charge for the part itself; PROVIDED the defective part is returned to our distributor through a qualified servicing dealer.

EXTENDED 2-YEAR WARRANTY ON THE HOT SURFACE IGNITOR—During the second through the third years after the date of original installation, the COMPANY further warrants the hot surface ignitor against defects in material or workmanship under normal use and maintenance. A new or remanufactured part, at the COMPANY'S sole option, will be provided without charge for the part itself; PROVIDED the defective part is returned to our distributor through a qualified servicing dealer.

EXTENDED WARRANTY ON HEAT EXCHANGER ONLY—

A. LIFETIME LIMITED WARRANTY

Beginning on the date of original installation, the COMPANY warrants to the original purchaser, during his or her lifetime, that the heat exchanger will be free from defects in material and workmanship, provided, however, this warranty shall apply only to the original installation of the furnace in a single family dwelling (i.e., where the furnace services only one dwelling unit) used without interruption by the purchaser as his or her principal residence.

B. 20-YEAR WARRANTY

Where the owner of the dwelling is not the original purchaser and in multi-family dwellings (i.e., where the furnace services more than one dwelling unit) and in non-residential and other applications, the COMPANY warrants the heat exchanger against defects in material and workmanship for a period of twenty years from the date of original installation.

In order to fill this warranty obligation in A or B above, the COMPANY will, at its sole option, provide a new heat exchanger without charge, or allow a credit, in the amount of the then current retail selling price of

an equivalent heat exchanger toward the purchase price of a new BRYANT, DAY & NIGHT or PAYNE deluxe variable-capacity furnace, PROVIDED the defective heat exchanger is returned to our distributor through a qualified servicing dealer.

THESE EXTENDED WARRANTIES DO NOT INCLUDE LABOR OR OTHER COSTS incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts.

THESE WARRANTIES APPLY TO PRODUCTS IN THEIR ORIGINAL INSTALLATION LOCATION AND BECOME VOID UPON REINSTALLATION.

LIMITATIONS OF WARRANTIES—ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

THE COMPANY WILL NOT BE RESPONSIBLE FOR:

- Normal maintenance as outlined in the installation and servicing instructions or owners manual including coil cleaning, filter cleaning and/or replacement and lubrication.
- Damage or repairs required as a consequence of faulty installation, misapplication, or application by others, abuse, improper servicing, unauthorized alteration or improper operation.
- Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
- Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of the COMPANY.
- Parts not supplied or designated by the COMPANY, or damages resulting from their use.
- COMPANY products installed outside the continental U.S.A., Alaska, Hawaii and Canada.
- Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
- ANY SPECIAL INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Effective on products manufactured after June 1, 1993. Supersedes any other warranty certificates supplied with the product.

Catalog No. BDP-3335-501 39004DP114

Detach & Mail Product Registration Card – **RETAIN THIS WARRANTY CERTIFICATE**

20 To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a regular basis:

- | | | |
|--|---|--|
| 01. ☐ Bicycling Frequently | 18. ☐ Crafts | 35. ☐ Gourmet Cooking |
| 02. ☐ Golf | 19. ☐ Automotive Work | 36. ☐ Wines |
| 03. ☐ Physical Fitness/Exercise | 20. ☐ Electronics | 37. ☐ Coin/Stamp Collecting |
| 04. ☐ Running/Jogging | 21. ☐ Home Workshop/Do it Yourself | 38. ☐ Collectibles/Collections |
| 05. ☐ Snow Skiing Frequently | 22. ☐ Recreational Vehicles | 39. ☐ Our Nation's Heritage |
| 06. ☐ Tennis Frequently | 23. ☐ Stereo, Records/Tapes/CDs | 40. ☐ Real Estate Investments |
| 07. ☐ Camping/Hiking | 24. ☐ Buy Pre-Recorded Videos | 41. ☐ Stock/Bond Investments |
| 08. ☐ Fishing Frequently | 25. ☐ Avid Book Reading | 42. ☐ Entering Sweepstakes |
| 09. ☐ Hunting/Shooting | 26. ☐ Bible/Devotional Reading | 43. ☐ Casino Gambling |
| 10. ☐ Power Boating | 27. ☐ Health/Natural Foods | 44. ☐ Science Fiction |
| 11. ☐ Sailing | 28. ☐ Photography | 45. ☐ Wildlife/Environmental Issues |
| 12. ☐ House Plants | 29. ☐ Home Furnishing/Decorating | 46. ☐ Dieting/Weight Control |
| 13. ☐ Grandchildren | 30. ☐ Attending Cultural/Arts Events | 47. ☐ Science/New Technology |
| 14. ☐ Needlework/Knitting | 31. ☐ Fashion Clothing | 48. ☐ Self Improvement |
| 15. ☐ Vegetable Gardening | 32. ☐ Fine Art/Antiques | 49. ☐ Walking for Health |
| 16. ☐ Flower Gardening | 33. ☐ Foreign Travel | 50. ☐ Watching Sports on TV |
| 17. ☐ Sewing | 34. ☐ Travel in the USA | |

21 Using the numbers in the above list, please indicate the 3 most important activities for: You ☐ ☐ ☐ Spouse ☐ ☐ ☐

22 Please check all that apply to your household:
1. ☐ Regularly Purchase Items Through the Mail
2. ☐ Military Veteran in Household
3. ☐ Member of Frequent Flyer Program
4. ☐ Support Health Charities
5. ☐ Subscribe to Cable TV
6. ☐ Have a Microwave Oven
7. ☐ Have a CD Player
8. ☐ Have a VCR
9. ☐ Use a Personal Computer
10. ☐ Have a Dog
11. ☐ Have a Cat

Thanks for taking the time to fill out this questionnaire. Your answers will be used for market research studies and reports — and will help us better serve you in the future. They will also allow you to receive important mailings and special offers from a number of fine companies whose products and services relate directly to the specific interests, hobbies, and other information indicated above. Through this selective program, you will be able to obtain more information about activities in which you are involved and less about those in which you are not. Please check here if, for some reason, you would prefer *not* to participate in this opportunity. ☐

If you have comments or suggestions about our product please write to:

BDP Brands
Consumer Relations Department
P.O. Box 4952
Syracuse, NY 13221
or call 1-800-428-4326

Please send products and other correspondence to:

BDP Brands
Consumer Relations Department
P.O. Box 4952
Syracuse, NY 13221

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FIRST-CLASS
STAMP
HERE

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