

# Limited Warranty Certificate

## Covered Products: Residential Boilers (See Chart Below)

### FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a CAC/BDP dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. For additional help, contact: CAC/BDP, Consumer Relations, Phone 1-888-695-1488.

**Product registration:** You can register your product at: [www.cac-bdp-all.com](http://www.cac-bdp-all.com).

**Fill in the installation date, model and serial number of the unit in the space provided below and retain for your records.**

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_  
 Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
 Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_  
 \_\_\_\_\_

CAC/BDP (Company) warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation and are for the duration, in years, listed below. If a part fails due to defect during the applicable warranty period Company will provide a new or re-manufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, Company will allow a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. All warranties in this document are subject to all provisions, conditions, limitations and exclusions listed below and on the reverse of this document.

### RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited parts warranty period in years, depending on the part and the claimant, is as shown in the chart below.

Model	Item	Warranty Period in Years	
		Original Owner	Subsequent Owner
BW3, BW4, BW5, BWB	Parts	10* (5)	5
	Heat Exchanger	20	20
BW9, BWM	Parts	10* (5)	5
	Heat Exchanger	15	15
BS2	Parts	10* (5)	5
	Heat Exchanger	12	12
BWC, BWH	Parts	10* (5)	3
	Heat Exchanger	12	10

\*. If properly registered within ninety (90) days after original installation, parts are warranted to the original purchaser for a period of the (10) years to the original purchaser. Otherwise, parts warranty is five (5) years (except in California and Quebec, and other jurisdictions that prohibit warranty benefits conditioned on registration).

### OTHER RESIDENTIAL APPLICATIONS (Apartments, Rental Properties, etc.)

The warranty period is twelve (12), fifteen (15) or twenty (20) years on the heat exchanger part as shown in the table above, and five (5) years on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

### OTHER APPLICATIONS

The warranty period is twelve (12), fifteen (15) or twenty (20) years on the heat exchanger part as shown in the table above, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

### LEGAL REMEDIES

The owner **must** notify the Company in writing, by certified or registered letter to CAC/BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

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## CONDITIONS:

The Limited Warranty only applies if the following conditions are met:

1. To obtain the extended warranty periods for Residential Applications, the product must be properly registered by the original purchasing owner at [www.cac-bdp-all.com](http://www.cac-bdp-all.com) within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the extended warranty period shown will apply.
2. If the original installation date cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Where a product is installed in a newly constructed home, the date of installation is the date the original homeowner purchased the home from the builder.
3. The limited parts warranty period as shown in the table under subsequent owner does not require registration.
4. Proof of purchase may be required at time of service.
5. The unit must be installed, and warranty work must be performed, by a licensed dealer or contractor.
6. The unit must be installed in accordance with Company's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling or damage the product.
7. The unit must be operated in accordance with Company's owner's manual provided with each unit. The product must not be misused.
8. The unit's rating plate must not be removed or defaced.
9. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
10. The unit must be installed and located in the continental U.S.A., Alaska, Hawaii, or Canada.
11. Warranties apply only to products installed in their original installation location.
12. Defective parts must be returned to the distributor through a servicing dealer for credit.

**LIMITATIONS OF WARRANTIES – All implied warranties (and implied conditions in Canada) including implied warranties or conditions of merchantability and fitness for a particular use or purpose are limited in duration to the period for which the limited warranty is given and applies. Some states or provinces do not allow limitations on how long an implied warranty or condition lasts, so this limitation may not apply to you. The express warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.**

## THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either failed parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable governmental minimum efficiency standards.
3. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including coil cleaning, filter cleaning and/or replacement, and lubrication.
4. Damage or repairs required as a consequence of improper shipping or handling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, and/or improper operation.
5. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
6. Failure or damage as a result of floods, winds, fires, lightning, accidents, corrosive environments (except for coastal rated units in coastal environments), rust and wear, or other conditions beyond the control of Company.
7. Parts not supplied or designated by Company, or damages resulting from their use.
8. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
9. **Any special, indirect, or consequential property or commercial damage of any nature whatsoever.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
10. Any product purchased on the Internet.

**This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.**