



Limited Warranty for Carrier Air Purifier  
(the "Product")

**FOR WARRANTY SERVICE:**

Contact Carrier at 1-888-320-0909.

Retain this document for your records.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date Received \_\_\_\_\_

Carrier Corporation ("Carrier") warrants to you, the purchaser and end user, that for a period of one (1) year from your date of purchase the Product shall be free of defects in materials and workmanship under normal use and service. If the Product fails this warranty during the warranty period, Carrier shall, at its option, replace the Product or provide a credit equal to our estimated retail price of the Product when purchased. This warranty is valid only for Product installed in the country in which it is purchased.

If you believe you have a claim under this warranty, please contact the Carrier at the number listed above. Carrier does not have any obligation under this warranty until the Product forming the basis of your claim is returned.

This warranty does not cover labor, removal or reinstallation costs and shall not apply if the damages were found to be caused by something other than defects in materials or workmanship, including without limitation, if the Product:

- was operated/stored in abnormal use or maintenance conditions;
- is repaired, modified or altered, unless Carrier expressly authorizes such repair, modification or alteration in writing;
- was subject to abuse, neglect, electrical fault, improper handling, accident or acts of nature;
- air filters are not replaced with the original Carrier Room Air Purifier filters, as recommended for filter replacement schedule, listed in the user manual;
- or - was installed improperly.

Carrier's sole responsibility shall be to, at its option, replace or provide a credit for the Product within the terms stated above. CARRIER SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE OF ANY KIND, INCLUDING ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING, DIRECTLY OR INDIRECTLY, FROM ANY BREACH OF ANY WARRANTY, EXPRESS OR IMPLIED, OR ANY OTHER FAILURE OF THIS PRODUCT. Some US states and Canadian provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Carrier's responsibility for malfunctions and defects in materials and workmanship is limited to repairing the Product or providing a credit as set forth in this warranty statement. All express and implied warranties for the Product, including but not limited to any implied warranties and conditions of merchantability and fitness for a particular purpose, are limited to the one (1) year duration of this limited warranty. No warranties, whether expressed or implied, will apply after the limited warranty period has expired. Some US states and Canadian provinces do not allow limitations on how long an implied warranty lasts, so this limitation may not apply.

The product includes a high efficiency filter, made with HEPA filter materials, which traps 99.97% of particles as small as 0.3 microns in diameter, flowing through the air purifier when in use. The Company cannot guarantee that it will trap all viral or bacterial particles or other contaminants interacting with the filter. In addition, current science indicates that while viral particles such as coronavirus are smaller than 0.3 microns, they often travel in biological aerosols ranging from 0.5 to 3.0 microns in diameter. While coronavirus and other viral particles will regularly be trapped by the high efficiency filter when traveling in these particles, some biological aerosols carrying viral particles could be smaller and therefore more likely to pass through the filter.

Carrier neither assumes responsibility for nor authorizes any other person purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this or any other product. This warranty gives you specific rights, and you may also have other rights which vary from jurisdiction to jurisdiction. If you have any questions regarding this warranty, please contact Carrier, 1-888-320-0909.