

Infinity™ System Wireless Remote Access



Turn to the Experts.™

INFINITY™ SERIES



Comfort Control Anywhere, Anytime.

With the Carrier Infinity™ System, you have made the decision to enjoy unprecedented comfort, efficiency and convenience. And, with Infinity Remote Access, you have chosen a powerful tool in maintaining the highest level of comfort control and piece of mind.

Please take the time to review this manual and then set up your Infinity Remote Access Account online. If you have any questions regarding your Infinity Remote Access, please contact your dealer.

Account Setup & Login

Account Setup

Setting up your Infinity Remote Access Account requires Internet access and should take just a few minutes of your time. Before logging on to the Internet site listed below, be sure to have the following information available:

- System Access Module (S.A.M.) serial number and pin number. Your dealer should provide this information.
- The name and contact information of anybody you want the system to contact if maintenance or service is required.
- The name of the dealer you would like to perform Routine Maintenance and/or Emergency Service.
- To set up your Remote Access Account, go to the following internet address: www.myinfinity.carrier.com/remotearchess
- At the welcome page look for the text, “new users: [click here](#)”, and click on the text.

Step 1 - New User Agreement

1-A. On the user agreement page, enter your eleven-digit serial number in the box provided. The S.A.M. serial number can be found on the main circuit board inside the S.A.M.

1-B. Enter your seven-digit pin number in the box provided. The pin number can be found on the radio circuit board inside the S.A.M.

1-C. Read the Terms and Conditions, and then select “I agree”.

1-D. Click on “next”.

INFINITY™ SERIES ONLINE CONTROL

Welcome

Returning Users: Enter User Name and Access Code to login.

New Users: [Click here](#)

Step 1 Step 2 Step 3 Step 4

New User : User Agreement

Please enter the Serial# and PIN supplied by your dealer. Read the terms and conditions and choose 'I agree' or 'I disagree'. Click the 'Next' button to continue.

Serial Number *

Pin *

Infinity Series Online Control Terms and Condititons

* I have read and agree to these guidelines.

☐ I agree ☐ I disagree

Cancel Next

*Required Field

Step 2 - User Profile

- 2-A.** Enter your contact information in the remaining boxes provided. You must fill in all boxes designated with an “*”.
- 2-B.** Enter your user name in the box provided. The user name is the name by which the system will identify you when you attempt to log into your account via computer or telephone. Your user name must have a minimum of 4 characters and maximum of 30 characters. Please note that you will not be able to change your user name. You will be prompted to select a different user name if it is already in use.
- 2-C.** Enter your access code in the box provided. Your access code is used to block unauthorized access to your account. Your access code must have a minimum of 4 alphanumeric characters and a maximum of 30 alphanumeric characters. You may change your access code later, if you wish. The access code is not case sensitive. Sample access codes include the following: james, james01.
- 2-D.** Click on “next”.

Step 3 - Location Information

- 3-A.** Enter a name that identifies the location of your system in the “location name” box provided. This might be main home, vacation home, etc. The default name is location 1. You can manage up to four separate locations within your account.
- 3-B.** Enter the address information for the location where your system is installed. You must fill in all boxes designated with an “*”.
- 3-C.** Click on “next”.

User Profile

Please update your information and click the 'Save' button.

Contact Information

First Name	*	
Last Name	*	
Email	*	
Phone		
Address	*	
City	*	
State	*	Select State
Zip Code	*	
Country	*	United States

Account Information

User Name	
(Min: 4, Max: 30)	
Access Code Hint	

[Change Access Code](#)

Save

*required field

Location Profile

Please enter your information below and then click the 'save' button.

Location Name (e.g., Main Home, Vacation Home, etc.)	*	
Serial Number		XXXXXXXXXXXX
Pin		XXXXXXX
System #1		#1
System #2		#2
Address		
City		
State		Indiana
Zip Code		
Country		United States
Time Zone		Eastern (Indiana - East)

[Add New Location](#)

[Edit Notification Information](#)

Save

*required field

Location Profile : Edit Notifications

Check the boxes to receive routine or urgent notifications sent to desired phone, email or pager email.

[Urgent and Routine Notifications Explanations](#)

Homeowner

Name

Phone 1 ☐ Routine ☐ Urgent

Phone 2 ☐ Routine ☐ Urgent

Email ☐ Routine ☐ Urgent

Pager Email ☐ Routine ☐ Urgent

Recieve email confirmation when I change settings. ☐

Additional Contact

Name

Phone 1 ☐ Routine ☐ Urgent

Phone 2 ☐ Routine ☐ Urgent

Email ☐ Routine ☐ Urgent

Pager Email ☐ Routine ☐ Urgent

Servicing Dealer : Optional

Please click the 'Find My Dealer' button to identify your servicing dealer. Click the appropriate box(es) if you would like your comfort system to notify your dealer when routine maintenance or emergency service is required.

Name

I authorize the dealer above to receive routine alerts. ☐

I authorize the dealer above to receive Urgent alerts. ☐

I authorize my dealer to have access to system status and system program information. ☐

Edit Notifications : Dealer Search

Please select an area to search for your dealer and then click the 'next' button to submit your search.

Dealer Search Options

Please enter either the phone number for your servicing dealer or the dealer name and/or your zip code.

☐ Dealer Phone:

or

☒ Dealer Name: and/or

Location Zip Code:

Step 4 - Setting Up Notifications

You may choose to have the system notify you when it requires routine maintenance or urgent service. The system can alert you, one additional contact and your servicing dealer via phone, e-mail or text pager.

Routine Notifications are sent by your system when routine maintenance is recommended for your heating and cooling equipment or accessories. For a complete list of Routine Notifications see Appendix I - Routine Notifications.

Urgent Notifications are sent when your comfort system has shut down due to equipment failure(s). For a complete list of Urgent Notifications see Appendix II - Urgent Notifications.

4-A. If you wish to receive Urgent or Routine Notifications enter the phone number, text pager number or e-mail contact you would like the system to use. Please make sure the appropriate box is checked to the right of each phone number, text pager, or e-mail contact. For instance, the Urgent Notification box to the right of the phone number contact must be checked to receive Urgent Notification via phone.

* Please note: Routine Alerts will contact the given information during daytime hours only. Urgent Alerts will contact the given information at any time an alert occurs, day or night.

4-B. Check the box under the homeowner notification information if you would like this contact to receive a confirmation e-mail when settings in the comfort system are changed.

4-C. Enter contact name, phone number, e-mail and pager information for one additional personal contact you wish to receive Routine or Urgent Notifications.

4-D. You have the option of assigning a service dealer to your account. Click on "Find My Dealer" to select your servicing dealer. Please note: the selected dealer is not obligated to service your account. Once you have selected the servicing dealer, please contact the dealer to confirm he agrees to respond to any notifications from your system. This may require a service contract with your dealer.

4-E. Check the appropriate boxes to authorize your servicing dealer to receive select service information.

4-F. Click on "Save".

Step 5 – Subscription Billing

You may choose to save your information at this point and come back with a valid credit card, or save and move on to pay for your subscription. The subscription is for one year. You will receive Routine Notifications (Appendix I) when your subscription is 30, 15 and 5 days from expiration. At this point you will need to log into the Remote Access web site and click Subscription Status to pay for another year of Remote Access service.

Carrier is not recording any of your billing information including credit card vendor, credit card number or credit card expiration date. This information is processed through Verisign software. Verisign is a proven Internet securities company and will provide a secure environment for your online credit card payment. During the billing registrations screens and the re-new subscription screens, the web site will automatically transfer you to secure Verisign payment screens.

5-A. Please select pay now or pay later. If you choose to pay later, your information will be saved. Log into the account with the username and access code that you set up during your user profile. Upon login, you will be asked to pay for your subscription by using a valid credit card.

If you choose to pay now, you will be directed into the secured Verisign payment environment.

5-B. Please check to see that the screen has a Verisign Secured logo. If it does, enter a valid credit card and credit card expiration date into the labeled data fields.

Verisign will accept payment from the following credit card providers: American Express, Discover, MasterCard, and Visa.

5-C. Please enter in the billing information associated with the credit card number entered in the previous step. The billing information needed should include the name, address, city, state, zip code, and country of the credit card user. Please note: if the billing information does not match the user on the credit card entered, your transaction will fail.

5-D. Please check that the information that you entered is correct. If the information is correct, please click the button reading "I Authorize this Transaction." If you find that the information is incorrect, click "Reset" to change the information you entered.

5-E. Please double-check the information, making sure the card number, expiration date and billing address are correct. If they are not, click "Back" to correct the mistake. If the information is correct, click "Submit Transaction for Processing".

5-F. Your transaction was approved. Your subscription to Infinity Remote Access will be active for 12 months. You may now access the main menu and check and change your settings.

If your transaction fails, your information will be saved. You may enter another credit card at this time, or you may exit and try another time. When you try another credit card, simply login to the "My Account" section in the upper right corner of the main page. This will load your saved information and allow you to proceed directly into the billing pages. If you are concerned that your credit card has failed, please contact your credit card company immediately. Carrier Corporation customer service will not be able to assist you with a failed credit card transaction.

Subscription Payment

Your subscription has expired!
You have 1 days to renew before your account is cancelled.

In order to access your comfort system from the Internet, it is necessary to purchase a 1-year subscription for \$100.00

Please select the appropriate button and click the "Next" button.

- ☒ I would like to pay now using a credit card or a guaranteed bank debit card.
- ☐ I would like to save my registration information and return to the site at a later time to pay for the subscription.

Note: You will not have remote access to your comfort system until a subscription is purchased.

Next

Credit Card Information

Card Number:

Cards Accepted - American Express - Diner's Club - Discover - Enroute - JCB - MasterCard - Visa

Exp Date: 09 2005

>> Continue



Order Info

Invoice: TBD
Description: Subscription fee for 12 months of access.
Tax Amount: \$0.00
Total Amount: \$100.00

Credit Card Information

Card Number: 4111111111111111

Cards Accepted - American Express - Diner's Club - Discover - Enroute - JCB - MasterCard - Visa

Exp Date: 01 2005

Billing Information

Name:
Address:
City:
State:
Zip Code:
Country:

*Required field

Please note that we only support the US-English character set. In order to ensure that your transaction is processed correctly, please refrain from using International Characters.

I Authorize this transaction

Reset

Please Confirm that the information below is correct.

Confirmation

Invoice: TBD
Description: Subscription fee for 12 months of access.
Card Number: 4111111111111111
Exp Date: 0105
Tax Amount: \$0.00
Total Amount: \$100.00
Bill To: John Smith
7310 West Morris St.
Indianapolis IN 46231
United States

Submit Transaction For Processing

<< Back

Thank you for purchasing a subscription to the Bryant Evolution Remote Access system.

Your transaction was approved!

Reference #: Y53A0A99BAAF
Invoice: TBD
Description: Subscription fee for 12 months of access.
Tax Amount: \$0.00
Total Amount: \$100.00
Bill To: Thomas Archer
2031 West 56th St.
Indianapolis IN 46228
United States

Account Setup & Login

Once you have set up your account, you can access your system via telephone or Internet.

Telephone Login & Use:

- To login to your account via telephone, please dial the following number: 1-888-273-6638.
- Enter your alphanumeric user name and push the pound key (#).
- Enter your alphanumeric access code and push the pound key (#).
- You will be required to confirm any unacknowledged Urgent Notifications before accessing the main menu. Acknowledge notifications by pressing the pound key (#).
- Note: Users with an account managing multiple locations and/or systems will be asked to select each respectively before accessing the main menu.

From the main menu, you can:

- Check current status and current settings.
- Change current settings.
- Set vacation settings.
- Change your Access Code.
- Speak to customer service.

Check Current Status

Infinity Remote Access will report the status of your system. For non-zoned systems it will take between 1 and 3 minutes to retrieve the system status.

Change Current Settings

SYSTEM MODE: You can put your system in Heat, Cool or Auto modes. Follow the voice prompts as directed. Please note: it could take up to 3 minutes for your changes to take effect.

HEAT AND COOL SETTINGS: You can set the system temperature between 40 and 90 degrees F. Follow the voice prompts as directed. Please note: it could take up to 3 minutes for your changes to take effect.

FAN MODE: The fan can be set for Low, Medium, High or Auto operation. On Low, Medium and High the fan will continue to circulate air even if the system is not actively heating or cooling. Auto mode will only run the fan while the system is actively heating or cooling. Follow the voice prompts as directed. Please note: it could take up to 3 minutes for your changes to take effect.

You will receive a confirmation e-mail when settings have been implemented if you have selected the option in the "User Profile" screen of your account.

Set Vacation

You can set, modify or cancel vacation settings using your wireless remote access. Follow the voice prompts as directed. Please note: it could take up to 3 minutes per zone for your changes to take effect.

Internet Login and Use:

- To login to your account via the Internet, please go to the following web address: www.myinfinity.carrier.com/remotearchive
- Enter your user name and access code in the boxes provided, then click "login".
- You will be required to confirm any unacknowledged Urgent Notifications before entering your home page.

From your home page, you can:

- Check the current status of your comfort system and obtain updated system status.
- Change current settings.
- Set your comfort schedule.
- Set vacation settings.
- Review your notification history.
- Review and update your user profile and change your access code.
- Review and update location profiles.

You can access up to four locations (i.e. main home, vacation home) from your account. Each location can be connected to two comfort systems. Please make sure you have selected the correct location and system in the upper right-hand corner of your screen.

Change Current Settings

SYSTEM MODE: You can put your system in Heat, Cool or Auto modes. If you do not wish to change system mode, select "No change".

HEAT AND COOL SETTINGS: You can set the system temperature between 40 and 90 degrees F. You can change the heating temperature setting only when the system is in Heat or Auto mode. You can change the cooling temperature setting only when the system is in Cool or Auto mode.

FAN MODE: The fan can be set for Low, Medium, High or Auto operation. On Low, Medium and High the fan will continue to circulate air even if the system is not actively heating or cooling. Auto mode will only run the fan while the system is actively heating or cooling.

- Using the pull-down menus select the system mode, heat setting, cool setting, fan setting, and how long you would like your settings to be held.
- Review your settings before finalizing them. You can click on "back" to make changes, "cancel" to quit, or "send home" to implement your changes.
- It may take up to 3 minutes for changes to take effect.
- You will receive a confirmation message when current settings have been implemented if you have selected the option in the "user profile".

Before changing your current settings, be sure you are viewing the correct location and system found in the upper right-hand corner of your screen.

My Account

User Name

Access Code

☐ Remember Me

[Forgot Access Code?](#)

[Need Help?](#)

Home

Change Current Settings

Set Program Schedule

Vacation

User Profile

Edit Location

My Dealer

Contact Us

Help

Logout

My Account

current location:

current system:

Change Current Settings

Location: Indy Lab, System: 1

Please enter your information below and click the 'next' button.

Step 1	System Mode	Heat
Step 2	Heat Setting	No Change
	Cool Setting	No Change
	☐ Hold indefinitely ☐ Hold For:	2 0 hr. min.
Step 3	Fan Mode (optional)	No Change
		Cancel Next

Set Program Schedule

Location: Indy Lab, System: 1

Please select one of the following:

- ☒ Create New Schedule
- ☐ Modify Last Web Schedule
- ☐ Modify Current System Schedule

(It may take up to 3 minutes to retrieve current schedule.)

Cancel Next

Set Program Schedule

Location: Indy Lab, System: 1

Please enter your information below and click the 'Next' button.

Select how you would like to organize your schedule.

- ☒ All days the same
- ☐ Weekdays And Weekends
- ☐ Customize individual days

Cancel Next

Set Program Schedule

Location: Indy Lab, System: 1

After making all your program choices, click the 'Next' button.

Period	All Days			
	Start Time	Heat At	Cool At	Fan
Wake	6:00 am	68	75	No Change
Day	8:00 am	68	75	No Change
Evening	8:00 pm	68	75	No Change
Sleep	10:00 pm	68	75	No Change

Back

Cancel Next

Set Program Schedule

SET PROGRAM SCHEDULE: You can create a new comfort schedule or modify your existing schedule.

- Creating a new schedule will override your previous schedule and replace it with your new one.
- Modifying a schedule allows you to alter start times or temperatures in your current schedule without overriding the entire schedule.

Before setting your comfort schedule, be sure you are viewing the correct location and system found in the upper right-hand corner of your screen.

CREATE A NEW SCHEDULE: You can create a variety of comfort schedules to suit your lifestyle. Your comfort schedule may be divided into distinct groups such as weekdays and weekends, divided into individual days or all days can be the same. It's your choice.

To program your comfort schedule select all day, weekdays, weekends or individual days:

- Set the start time, heat setting, cool setting and fan speed for each time period.
- Review your settings before finalizing them. You can click on "back" to make changes, "cancel" to quit, or "send home" to implement your schedule.

Once you select "send home":

- It may take up to 3 minutes for your schedule to go into effect.
- You will receive a message confirming your system has received its new comfort schedule if you have selected the option in "user profile".

MODIFY EXISTING SCHEDULE: As your needs change, you can modify your schedule without having to re-program the entire schedule.

- Your current comfort schedule information is stored in your homes Infinity Control. It is not stored on the Web. To modify your current comfort schedule, click on "modify current system schedule". It may take up to 3 minutes to retrieve your schedule information from the Infinity Control.
- You may also choose to modify your "last web schedule." This is stored on the web and will occur at the speed of your Internet provider.

For each day of your schedule:

- Make your desired changes to the start time, heat setting, cool setting and fan speed for each time period.
- Review your settings before finalizing them. You can click on "back" to make changes, "cancel" to quit, or "send home" to implement your changes.

Once you select "send home":

- It may take up to 3 minutes for your changes to take effect.
- If you have selected the option in "user profile", you will receive a message confirming your system has received its new comfort schedule.

Vacation Settings

You can set, modify or cancel vacation settings using your Infinity Remote Access.

Create or Modify Vacation Setting

Before creating a vacation schedule or modifying your vacation settings, be sure you are accessing the correct location and system.

- Using the pull-down menus select the system mode, heat setting, cool setting, fan setting, start date, start time, stop date and stop time.
- Program a new vacation schedule, or terminate old.
- Review your settings before finalizing them. You can click on “back” to make changes, “cancel” to quit, or “send home” to implement your changes.
- It may take up to 3 minutes for changes or new vacation settings to take effect.
- You will receive a confirmation message when vacations settings have been implemented if you have checked the “Receive an e-mail when I change settings” box in the User Profile. The e-mail you have listed as primary contact will receive a message when a change is implemented.

Vacation Settings

Location: Indy Lab, System: 1

Program a new vacation schedule.

New

or

Do you wish to terminate the existing vacation schedule?

Cancel

Vacation Settings

Location: Indy Lab, System: 1

Please enter your information below and click the 'Next' button.

Step 1	System Mode	Select mode ▼
Step 2	Heat Setting	No Change ▼
	Cool Setting	No Change ▼
Step 3	Fan Setting: (optional)	No Change ▼
Step 4	Start Date	
	Start Time	12:00 am ▼
Step 5	Stop Date	
	Stop Time	12:00 am ▼
		Cancel Next

User Profile

You can review or modify your user profile, change your access code or renew your account. Your user name cannot be modified.

Review or Modify User Profile

- When making changes to your user profile, be sure all required fields are filled.
- Review your profile closely, then click on “save” to record your changes.

Change Your Access Code

For security purposes, it may be a good idea to change your access code from time to time. ***Please note your user name cannot be changed.***

- Enter your old access code and new access code in the provided space.
- You may desire to enter a hint in the box provided to help you remember your access code.
- You can cancel without making changes, or select “save” to implement your new access code.

Change Access Code

Please enter the information below and then click the 'save' button.

User Name	indylab
Old Access Code	
New Access Code	
Confirm New Access Code	
New Access Code Hint	

*required field

Location Profile

Your location profile displays editable information regarding where the system is installed. You can also add additional locations to your account or direct how alternate contacts should be notified if routine or urgent maintenance requirements arise.

Review or Revise Location Profile

- Enter revised location profile information in the boxes provided.
- Be sure the required field, Location Name, remains filled, then click on “save” to implement your changes.
- You will receive a confirmation message when the Location Profile has been changed, if you selected that option in “User Profile”.
- You will receive a confirmation message when the New Location information has been added to your account.

Add a New Location

You can add up to three additional locations to your account for a total of four locations.

- You will need the remote access panel serial number and pin for your new location.
- You will be asked to enter address, contact, and notification information for your new location. These may differ from other locations in your account. You will also have the option of selecting a servicing dealer for your new location.
- Review your Location Profile and Notification summaries, then click on “back” to make changes, “cancel” to quit, or “save” to finish.

Notification Delivery and Acknowledgements

Routine and Urgent Notifications will be sent to the contacts provided in your “User Profile.”

Routine Notifications

Your Infinity Remote Access will send a Routine Notification via e-mail, page and/or phone to the contacts and dealer identified in the “User Profile.” You will only receive Route Notifications one time. For a table of Routine Notifications see Appendix I.

Urgent Notifications

Your Infinity Remote Access will send Urgent Notifications via e-mail, page and/or phone call once per hour to the contacts and dealer identified in the “User Profile. For a table of Urgent Notifications see Appendix II.

Acknowledging Notifications

Routine and/or Urgent Notifications can be acknowledged via the phone voice prompt or Internet icon. You will need to acknowledge notifications via the phone or Internet before accessing any other information provided through your Infinity Remote Access. Once a notification is acknowledged, it will not occur again until the condition ceases and then occurs again.

Location Profile

Please enter your information below and then click the 'save' button.

Location Name (e.g., Main Home, Vacation Home, etc.)	*	
Serial Number		XXXXXXXXXXXX
Pin		XXXXXXX
System #1		#1
System #2		#2
Address		
City		
State		Indiana
Zip Code		
Country		United States
Time Zone		Eastern (Indiana - East)
		Save

[Add New Location](#)

[Edit Notification Information](#)

*required field

Step 1 Step 2 Step 3

Add New Location

Please enter the Serial# and PIN supplied by your dealer, then click the 'Next' button.

Serial Number	*	
Pin	*	
		Cancel Next

*required field

Status as of...

11:00 AM	6/16/2005
temperature	72° F
humidity	43%
current mode	Heat
heat set point	60° F
cool set point	85° F
hold for	0h 0m
outside temp.	-1° F

**Consumer primary and secondary contacts will stop receiving notifications when:**

- The Primary Contact acknowledges the notification.
- The Secondary Contact acknowledges the notification.
- The dealer acknowledges the notification.
- The condition no longer exists.

Consumer acknowledgement does not stop dealer notifications.

Dealer notifications will stop receiving notifications when:

- The Dealer Counter has been contacted.
- The notification is acknowledged when the dealer receives a telephone alert.
- The notification is acknowledged in the 'view notifications' portion of HVAC partners.
- The condition no longer exists.

Get Status Information

When you click "Get Location Status", a status indicator will appear indicating your home's comfort system status is being retrieved.

Appendix I - Routine Notifications

Routine Notification	Condition
Alert: Filter Maintenance	Message from fan system. Recommended change filter.
Alert: Humidifier Pan Maintenance	Humidifier timer expires. Recommended change pad.
Alert: UV Lamp Maintenance	UV lamp timer expires. Recommended change lights.
Alert: Equipment Maintenance	Maintenance time expires. Recommended maintenance.
Alert: Remote Access Service	Two consecutive failed messages.
Alert: Servicing Dealer Removed	Dealer no longer is accepting your alerts.
Alert: Servicing Dealer Added	A new dealer is accepting your alerts.
Alert: Renew Remote Access Service	Remote Access Service will expire in 30, 15, or 5 days.
Alert: Expiration of Remote Access Service	Your subscription to Remote Access has expired.

Appendix II - Urgent Notifications

Urgent Notification	Condition
Alert: Low Temperature	Temperature drops below 45 degrees F.
Alert: High Temperature	Temperature rises above 100 degrees F.
Alert: High Humidity	Humidity rises above 80%.
Alert: Equipment Malfunction	Critical malfunction exists.
Alert: Auxiliary Switch	Auxiliary switch on SAM closes. (High Water Sensor)

Please note: Routine Alerts will contact the given information during daytime hours only. Urgent Alerts will contact the given information at any time an alert occurs, day or night.

Infinity Remote Access User Information Form

Please fill out before logging into the Web Site.

Infinity Remote Access PIN Number (on Radio Board) _____

Infinity Remote Access Serial Number (on Circuit Board) _____

User Profile

Homeowner Full Name _____

E-mail of Homeowner _____

Phone Number of Homeowner _____

Address of Homeowner _____

City, State of Homeowner _____

Zip Code of Homeowner _____

User Name (Alpha-numeric) _____

Password (Alpha-numeric) Suggested: Dealer input 'Carrier' and user change upon login. _____

Location Information

Location Name (i.e. Main, Vacation) _____

System (If using two systems. i.e. Upstairs, Downstairs)

#1 _____ #2 _____

Phone Number of Remote Access _____

Address of Remote Access _____

City, State of Remote Access _____

Zip Code of Remote Access _____

Time Zone of Remote Access _____

Notification Information

Primary Contact Name _____ ☐ Routine ☐ Urgent

Primary Contact Phone 1 _____ ☐ Routine ☐ Urgent

Primary Contact Phone 2 _____ ☐ Routine ☐ Urgent

Primary Contact e-mail _____ ☐ Routine ☐ Urgent

Primary Contact Page _____ ☐ Routine ☐ Urgent

Primary Contact will receive an e-mail confirmation when I change settings. ☐ Yes ☐ No

Secondary Contact Name _____ ☐ Routine ☐ Urgent

Secondary Contact Phone 1 _____ ☐ Routine ☐ Urgent

Secondary Contact Phone 2 _____ ☐ Routine ☐ Urgent

Secondary Contact e-mail _____ ☐ Routine ☐ Urgent

Secondary Contact Pager _____ ☐ Routine ☐ Urgent

Dealer Authorization

I authorize the dealer above to receive Routine Alerts. ☐ Yes ☐ No

I authorize the dealer above to receive Urgent Alerts. ☐ Yes ☐ No

I authorize my dealer to access the system status and program information. ☐ Yes ☐ No



Turn to the Experts

Wills Carrier invented air conditioning in 1902. Over 100 years later, we're proud to say Carrier systems are trusted in more homes than any other brand.

Carrier continues to be on the forefront of innovative engineering and unsurpassed standards of excellence. So when choosing a home comfort system, you'll want to turn to the experts. Your Carrier dealer will evaluate your home, such as window placement and size, ductwork, other structural specifics and lifestyle to provide a customized indoor comfort plan designed specifically for you. And when you have an expert helping you make an educated decision, you're going to feel more comfortable.



Turn to the Experts.™

www.carrier.com

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Stock Symbol UTE.

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