

CAC/BDP

IMPORTANT! IMPORTANT!

Please Fill Out And Return Within The Next 10 Days.

1. Mr. 2. Mrs. 3. Ms. 4. Miss

First Name _____ Initial _____ Last Name _____

Street _____ Apt. No. _____

City _____ State _____ ZIP Code _____

6. Energy efficiency
7. Location of dealer
8. Dealer's installation policy
9. Friend's/relative's recommendation
10. Contractor's/dealer's recommendation
11. Other _____

7. Date of installation: _____ Month _____ Day _____ Year _____

8. Important! For proper registration, please fill in the model number, and serial number of this product:

A. Model Number: _____

B. Serial Number: _____

9. What type of product is this?

1. Central Air Conditioner 6. Heat Recovery Ventilator
2. Gas Furnace 7. Thermostat
3. Oil Furnace 8. Zoning
4. Electric Furnace 9. Humidifier
5. Heat Pump 10. Electronic Air Cleaner

10. Price paid for this product (excluding installation charges and sales tax): \$ _____ .00

11. Price paid for installation: \$ _____ .00

12. Name of company that sold you this product: _____

13. What brand is this product?
1. Bryant 2. Day & Night 3. Payne

14. When did you acquire your product?
1. Upon purchase of a new dwelling.
2. To replace an older system of the same brand.
3. To replace an older system of another brand.
4. Within a year after purchasing a dwelling with no central air.
5. 2-4 years after buying a dwelling with no central air system.
6. Over 4 years after buying a dwelling with no central air system.

15. If you replaced an older system, approximately how old was that system?
1. Don't know 6. 15-17 years
2. 1-5 years 7. 18-20 years
3. 6-8 years 8. 21-24 years
4. 9-11 years 9. Over 24 years
5. 12-14 years

16. If this is a replacement, what brand did you previously own?
1. Amana 6. Janitrol 11. Synder
2. Bryant 7. Lennox 12. Tempstar
3. Carrier 8. Payne 13. Trane
4. Day & Night 9. Rheem 14. York
5. Hall 10. Ruud 15. Other _____

17. What factors most influenced your selection of this product? (Check a maximum of two.)
1. Brand reputation
2. Dealer reputation
3. Previous experience with products of this brand
4. Previous experience with this dealer
5. Price

CAC/BDP

FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

- FIRST:** Contact the installer. You may find his name on the product or in your Homeowner's Packet. If his name is not known, call your builder if yours is a new residence.
- SECOND:** Contact the nearest distributor. (See telephone yellow pages.)
- THIRD:** Contact:
CAC/BDP
Consumer Relations Department
P.O. Box 4952
Syracuse, New York 13221
Phone: 1-800-428-4326

Unit Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

18. Which group describes your annual family income?
1. Under \$15,000 7. \$40,000-\$44,999
2. \$15,000-\$19,999 8. \$45,000-\$49,999
3. \$20,000-\$24,999 9. \$50,000-\$59,999
4. \$25,000-\$29,999 10. \$60,000-\$74,999
5. \$30,000-\$34,999 11. \$75,000-\$99,999
6. \$35,000-\$39,999 12. \$100,000 & over

19. Education: (please check those which apply)
Some High School or Less _____ 1. You _____
Completed High School _____ 2. Spouse _____
Vocational/Technical School _____ 3. _____
Some College _____ 4. _____
Completed College _____ 5. _____
Some Graduate School _____ 6. _____
Completed Graduate School _____ 7. _____

20. Which credit cards do you use regularly?
1. American Express, Diners Club
2. MasterCard, Visa, Discover
3. Department Store, Oil Company, etc.
4. Do not use credit cards

21. For your primary residence, do you:
1. Own a House?
2. Own a Townhouse or Condominium?
3. Rent a House?
4. Rent an Apartment, Townhouse or Condominium?

AIR CLEANING PRODUCTS

ONE-YEAR LIMITED WARRANTY—This CAC/BDP product is warranted to be free from defects in material and workmanship under normal use and maintenance for a period of one year from the date of original installation. A new or remanufactured part to replace the defective part will be provided without charge for the part itself through a qualified CAC/BDP dealer or servicer, PROVIDED the defective part is returned to our distributor. The replacement part assumes the unused portion of the warranty. The disposable media filter requires periodic replacement depending upon the amount of use and is not covered under the above warranty.

EXTENDED FOUR-YEAR LIMITED WARRANTY ON THE ELECTRONIC AIR CLEANER POWER SUPPLY IF APPLICABLE—During the second through fifth years after the date of original installation, CAC/BDP further warrants the power supply against defects in material or workmanship under normal use and maintenance. A new or remanufactured power supply will be provided at CAC/BDP'S sole option under the same conditions as stated in the one-year warranty.

If a change out of a defective power supply is required under the first year warranty or extended four-year warranty, CAC/BDP will allow a fifty (\$50) dollar dealer/contractor labor allowance toward the repair.

THIS WARRANTY DOES NOT INCLUDE ANY ADDITIONAL LABOR ALLOWANCE or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. SUCH COSTS MAY BE COVERED BY a separate warranty or service agreement provided by the installer.

LIMITATIONS OF WARRANTIES—ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH EACH LIMITED WARRANTY IS GIVEN AND APPLIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

CAC/BDP WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owners manual including cleaning and/or replacement of media filters or electronic cells.
2. Damage or repairs required as a consequence of faulty installation or application by others.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage or repairs needed as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration or improper operations.
5. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environment or other conditions beyond the control of CAC/BDP.
6. Parts not supplied or designated by CAC/BDP.
7. CAC/BDP products installed outside the continental U.S.A., Alaska, Hawaii and Canada.
8. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
9. Shipping damage or damage as a result of transporting the unit.
10. Instructions on the method of control and use of air cleaner product after initial installation.

CATALOG NO. 92-33EA-CA4

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

39004DP141

Detach & Mail Product Registration Card – RETAIN THIS WARRANTY CERTIFICATE

40 To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a regular basis:

- | | | | |
|--|---|--|--|
| 01. <input type="checkbox"/> Bicycling Frequently | 18. <input type="checkbox"/> Crafts | 35. <input type="checkbox"/> Gourmet Cooking | 42. <input type="checkbox"/> Entering Sweepstakes |
| 02. <input type="checkbox"/> Golf | 19. <input type="checkbox"/> Automobile Work | 36. <input type="checkbox"/> Wines | 43. <input type="checkbox"/> Casino Gambling |
| 03. <input type="checkbox"/> Physical Fitness/Exercise | 20. <input type="checkbox"/> Electronics | 37. <input type="checkbox"/> Coin/Stamp Collecting | 44. <input type="checkbox"/> Science Fiction |
| 04. <input type="checkbox"/> Running/Jogging | 21. <input type="checkbox"/> Home Workshop/Do It Yourself | 38. <input type="checkbox"/> Collectibles/Collections | 45. <input type="checkbox"/> Wildlife/Environmental Issues |
| 05. <input type="checkbox"/> Snow Skiing Frequently | 22. <input type="checkbox"/> Recreational Vehicles | 39. <input type="checkbox"/> Our Nation's Heritage | 46. <input type="checkbox"/> Dieting/Weight Control |
| 06. <input type="checkbox"/> Tennis Frequently | 23. <input type="checkbox"/> Stereo, Records/Tapes/CDs | 40. <input type="checkbox"/> Real Estate Investments | 47. <input type="checkbox"/> Science/New Technology |
| 07. <input type="checkbox"/> Camping/Hiking | 24. <input type="checkbox"/> Buy Pre-Recorded Videos | 41. <input type="checkbox"/> Stock/Bond Investments | 48. <input type="checkbox"/> Self Improvement |
| 08. <input type="checkbox"/> Fishing Frequently | 25. <input type="checkbox"/> Avid Book Reading | 42. <input type="checkbox"/> Entering Sweepstakes | 49. <input type="checkbox"/> Walking for Health |
| 09. <input type="checkbox"/> Hunting/Shooting | 26. <input type="checkbox"/> Bible/Devotional Reading | 43. <input type="checkbox"/> Casino Gambling | 50. <input type="checkbox"/> Watching Sports on TV |
| 10. <input type="checkbox"/> Power Boating | 27. <input type="checkbox"/> Health/Natural Foods | 44. <input type="checkbox"/> Science Fiction | |
| 11. <input type="checkbox"/> Sailing | 28. <input type="checkbox"/> Photography | 45. <input type="checkbox"/> Wildlife/Environmental Issues | |
| 12. <input type="checkbox"/> House Plants | 29. <input type="checkbox"/> Home Furnishing/Decorating | 46. <input type="checkbox"/> Dieting/Weight Control | |
| 13. <input type="checkbox"/> Grandchildren | 30. <input type="checkbox"/> Attending Cultural/Arts Events | 47. <input type="checkbox"/> Science/New Technology | |
| 14. <input type="checkbox"/> Needlework/Knitting | 31. <input type="checkbox"/> Fashion Clothing | 48. <input type="checkbox"/> Self Improvement | |
| 15. <input type="checkbox"/> Vegetable Gardening | 32. <input type="checkbox"/> Fine Art/Antiques | 49. <input type="checkbox"/> Walking for Health | |
| 16. <input type="checkbox"/> Flower Gardening | 33. <input type="checkbox"/> Foreign Travel | 50. <input type="checkbox"/> Watching Sports on TV | |
| 17. <input type="checkbox"/> Sewing | 34. <input type="checkbox"/> Travel in the USA | | |

41 Using the numbers in the above list, please indicate the 3 most important activities for:

You	1	2	3	Spouse	1	2	3
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42 Please check all that apply to your household:

1. <input type="checkbox"/> Regularly Purchase Items Through the Mail	4. <input type="checkbox"/> Support Health Charities	8. <input type="checkbox"/> Have a VCR
2. <input type="checkbox"/> Military Veteran in Household	5. <input type="checkbox"/> Subscribe to Cable TV	9. <input type="checkbox"/> Use a Personal Computer
3. <input type="checkbox"/> Member of Frequent Flyer Program	6. <input type="checkbox"/> Have a Microwave Oven	10. <input type="checkbox"/> Have a Dog
	7. <input type="checkbox"/> Have a CD Player	11. <input type="checkbox"/> Have a Cat

Thanks for taking the time to fill out this questionnaire. Your answers will be used for market research studies and reports — and will help us better serve you in the future. They will also allow you to receive important mailings and special offers from a number of fine companies whose products and services relate directly to the specific interests, hobbies, and other information indicated above. Through this selective program, you will be able to obtain more information about activities in which you are involved and less about those in which you are not. Please check here if, for some reason, you would prefer not to participate in this opportunity.

If you have comments or suggestions about our product please write to: CAC/BDP Consumer Relations Department P.O. Box 4952 Syracuse, NY 13221

Please send products and other correspondence to:

CAC/BDP
Consumer Relations Department
P.O. Box 4952
Syracuse, NY 13221

CAC/BDP
PO BOX 173246
DENVER CO 80217-3246

