

CAC / BDP

IMPORTANT!

Please Fill Out And Return Within The Next 10 Days.

1. Mr. 2. Mrs. 3. Ms. 4. Miss 89101-01
 First Name Initial Last Name
 Street Apt. No.
 City State ZIP Code

2. Date of Installation: Month Day Year
 3. Important! For proper registration, please fill in the model number, and serial number of this product:
 A. Model Number: _____
 B. Serial Number: _____

4. What type of product is this?
 1. Central Air Conditioner 7. Thermostat
 2. Gas Furnace 8. Zoning
 3. Oil Furnace
 4. Electric Furnace
 5. Heat Pump
 6. Heat Recovery Ventilator

5. A. Price paid for this product (excluding installation charges and sales tax):
 \$ _____ .00
 B. Price paid for installation:
 \$ _____ .00
 6. Name of company that sold you this product:

7. When did you acquire your product?
 1. Upon purchase of a new dwelling.
 2. To replace an older system of the same brand.
 3. To replace an older system of another brand.
 4. Within a year after purchasing a dwelling with no central air.
 5. 2-4 years after buying a dwelling with no central air system.
 6. Over 4 years after buying a dwelling with no central air system.

8. If you replaced an older system, approximately how old was that system?
 1. Don't know 6. 15-17 years
 2. 1-5 years 7. 18-20 years
 3. 6-8 years 8. 21-24 years
 4. 9-11 years 9. Over 24 years
 5. 12-14 years

9. If this is a replacement, what brand did you previously own?
 1. Amana 6. Janitrol 11. Synder
 2. Bryant 7. Lennox 12. Tempstar
 3. Carrier 8. Payne 13. Trane
 4. Day & Night 9. Rheem 14. York
 5. Hill 10. Ruud 15. Other _____

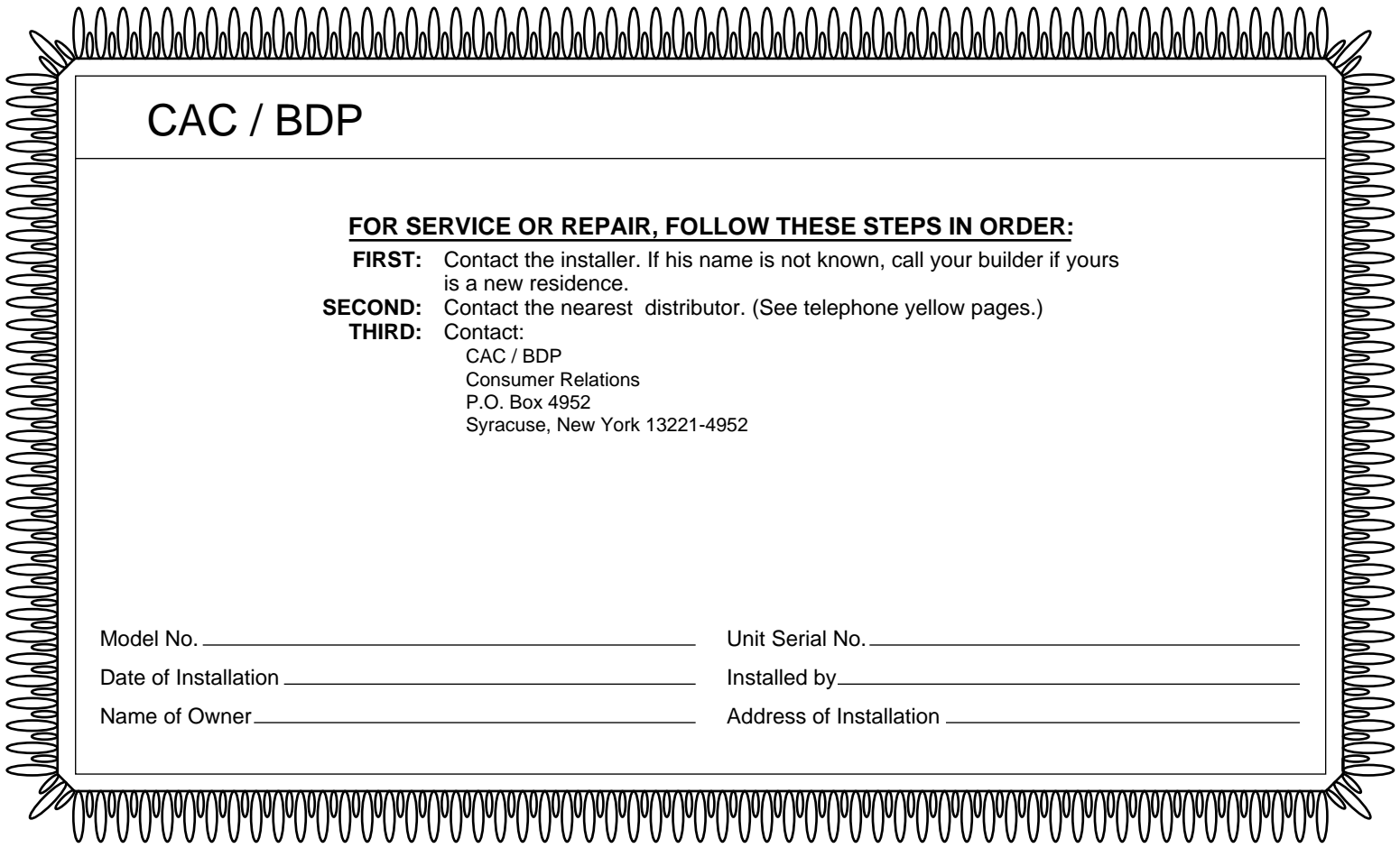
10. What factors most influenced your selection of this product? (Check a maximum of two.)
 1. Brand reputation
 2. Dealer reputation
 3. Previous experience with products of this brand
 4. Previous experience with this dealer
 5. Price

CAC / BDP

FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

- FIRST:** Contact the installer. If his name is not known, call your builder if yours is a new residence.
SECOND: Contact the nearest distributor. (See telephone yellow pages.)
THIRD: Contact:
 CAC / BDP
 Consumer Relations
 P.O. Box 4952
 Syracuse, New York 13221-4952

Model No. _____ Unit Serial No. _____
 Date of Installation _____ Installed by _____
 Name of Owner _____ Address of Installation _____



INDOOR GAS-FIRED FURNACE LIMITED WARRANTY

LIMITED ONE-YEAR WARRANTY—This CAC / BDP (herein after referred to as "COMPANY") product is warranted to be free from defects in material and workmanship under normal use and maintenance for a period of one year from the date of original installation, whether or not actual use begins on that date. A new or remanufactured part, at the COMPANY'S sole option, to replace any defective part will be provided without charge for the part itself; PROVIDED the defective part is returned to our distributor through a qualified servicing dealer. **This warranty applies only to the product in its original installation location and is voided if the product is reinstalled elsewhere.**

THIS WARRANTY DOES NOT INCLUDE LABOR OR OTHER COSTS incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. Such costs may be covered by a separate warranty or service agreement provided by the installer which is separate and distinct from this factory warranty.

EXTENDED 9-YEAR LIMITED WARRANTY ON GAS-FIRED FURNACE HEAT EXCHANGER ONLY—During the second through tenth years after the date of original installation, the COMPANY further warrants the heat exchanger against defects in material or workmanship under normal use and maintenance.

LIMITATIONS OF WARRANTIES—ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED WARRANTY IS GIVEN AND APPLIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

THE COMPANY WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of faulty installation or application by others, abuse, improper servicing, unauthorized alteration or improper operation.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage or repairs needed as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
5. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of the COMPANY.
6. Costs for replacement parts or repair services which are not supplied or designated by the COMPANY and which are specifically covered under this Warranty.
7. COMPANY products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
8. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
9. ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Catalog No. 92-33GB-1A13

February 1, 1995

39004DP130

Detach and Mail Product Registration Card

To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a regular basis:

- | | | |
|--|---|--|
| <p>01. <input type="checkbox"/> Bicycling Frequently</p> <p>02. <input type="checkbox"/> Golf</p> <p>03. <input type="checkbox"/> Physical Fitness/Exercise</p> <p>04. <input type="checkbox"/> Running/Jogging</p> <p>05. <input type="checkbox"/> Snow Skiing Frequently</p> <p>06. <input type="checkbox"/> Tennis Frequently</p> <p>07. <input type="checkbox"/> Camping/Hiking</p> <p>08. <input type="checkbox"/> Fishing Frequently</p> <p>09. <input type="checkbox"/> Hunting/Shooting</p> <p>10. <input type="checkbox"/> Power Boating</p> <p>11. <input type="checkbox"/> Sailing</p> <p>12. <input type="checkbox"/> House Plants</p> <p>13. <input type="checkbox"/> Grandchildren</p> <p>14. <input type="checkbox"/> Needlework/Knitting</p> <p>15. <input type="checkbox"/> Vegetable Gardening</p> <p>16. <input type="checkbox"/> Flower Gardening</p> <p>17. <input type="checkbox"/> Sewing</p> | <p>18. <input type="checkbox"/> Crafts</p> <p>19. <input type="checkbox"/> Automotive Work</p> <p>20. <input type="checkbox"/> Electronics</p> <p>21. <input type="checkbox"/> Home Workshop/Do It Yourself</p> <p>22. <input type="checkbox"/> Recreational Vehicles</p> <p>23. <input type="checkbox"/> Stereo, Records/Tapes/CDs</p> <p>24. <input type="checkbox"/> Buy Pre-Recorded Videos</p> <p>25. <input type="checkbox"/> Avid Book Reading</p> <p>26. <input type="checkbox"/> Bible/Devotional Reading</p> <p>27. <input type="checkbox"/> Health/Natural Foods</p> <p>28. <input type="checkbox"/> Photography</p> <p>29. <input type="checkbox"/> Home Furnishing/Decorating</p> <p>30. <input type="checkbox"/> Attending Cultural/Arts Events</p> <p>31. <input type="checkbox"/> Fashion Clothing</p> <p>32. <input type="checkbox"/> Fine Art/Antiques</p> <p>33. <input type="checkbox"/> Foreign Travel</p> <p>34. <input type="checkbox"/> Travel in the USA</p> | <p>35. <input type="checkbox"/> Gourmet Cooking</p> <p>36. <input type="checkbox"/> Wines</p> <p>37. <input type="checkbox"/> Coin/Stamp Collecting</p> <p>38. <input type="checkbox"/> Collectibles/Collections</p> <p>39. <input type="checkbox"/> Our Nation's Heritage</p> <p>40. <input type="checkbox"/> Real Estate Investments</p> <p>41. <input type="checkbox"/> Stock/Bond Investments</p> <p>42. <input type="checkbox"/> Entering Sweepstakes</p> <p>43. <input type="checkbox"/> Casino Gambling</p> <p>44. <input type="checkbox"/> Science Fiction</p> <p>45. <input type="checkbox"/> Wildlife/Environmental Issues</p> <p>46. <input type="checkbox"/> Dieting/Weight Control</p> <p>47. <input type="checkbox"/> Science/New Technology</p> <p>48. <input type="checkbox"/> Self Improvement</p> <p>49. <input type="checkbox"/> Walking for Health</p> <p>50. <input type="checkbox"/> Watching Sports on TV</p> |
|--|---|--|

20 Using the numbers in the above list, please indicate the 3 most important activities for: You Spouse

21 Please check all that apply to your household:

- 1. Regularly Purchase Items Through the Mail
- 2. Military Veteran in Household
- 3. Member of Frequent Flyer Program
- 4. Support Health Charities
- 5. Subscribe to Cable TV
- 6. Have a Microwave Oven
- 7. Have a CD Player
- 8. Have a VCR
- 9. Use a Personal Computer
- 10. Have a Dog
- 11. Have a Cat

Thanks for taking the time to fill out this questionnaire. Your answers will be used for market research studies and reports — and will help us better serve you in the future. They will also allow you to receive important mailings and special offers from a number of fine companies whose products and services relate directly to the specific interests, hobbies, and other information indicated above. Through this selective program, you will be able to obtain more information about activities in which you are involved and less about those in which you are not. Please check here if, for some reason, you would prefer not to participate in this opportunity.

If you have comments or suggestions about our product please write to:

CAC / BDP
Consumer Relations Department
P.O. Box 4952
Syracuse, NY 13221

PLACE
FIRST-CLASS
STAMP
HERE

Please send products and other correspondence to:

CAC / BDP
P.O. BOX 173246
DENVER, CO 80217-3246