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### Limited Warranty for Condensing Gas Furnace with Clamshell Secondary Heat Exchanger

**FOR WARRANTY SERVICE OR REPAIR:**

Contact the installer or a Carrier dealer. You may find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at [www.carrier.com](http://www.carrier.com)

For help, contact: Carrier Corporation, Consumer Relations, P.O. Box 4808, Syracuse, New York 13221 Phone 1-800-227-7437

**PRODUCT REGISTRATION:** You can register your product online at [www.carrier.com](http://www.carrier.com).

Model No./Serial No. \_\_\_\_\_ Series (Infinity, Performance, Comfort, Base) \_\_\_\_\_

Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_

Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will allow a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

**OWNER-OCCUPIED, RESIDENTIAL APPLICATIONS**

This warranty is to the original purchasing owner and is transferable only to the extent and as stated in the Warranty Conditions and below. The warranty period in years, depending on the part and the claimant, is as shown in the chart below.

Series	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owner
Infinity, Performance, Comfort	Parts	10* (or 5)	10*** (or 5)
	Heat Exchanger	Life** (or 20)	20*** (or 5)
Base	Parts	10* (or 5)	10*** (or 5)
	Heat Exchanger	20	20*** (or 5)

\* If properly registered within 90 days, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration, registration is not required to obtain longer warranty periods). See Warranty Conditions below.

\*\* If properly registered within 90 days, otherwise 20 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration, registration is not required to obtain longer warranty periods). See Warranty Conditions below.

\*\*\* If properly transferred within 90 days, otherwise 5 years. See Warranty Conditions below. In California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration, registration is not required for a transfer and all warranty periods for subsequent owners are five years from original installation.

**OTHER RESIDENTIAL APPLICATIONS (Apartments, Rental Properties, etc.)**

The warranty period is twenty (20) years on the heat exchanger and five (5) years on all other parts and is not transferable.

**OTHER APPLICATIONS**

This warranty is non-transferable. The warranty period is twenty (20) years on the heat exchanger, and one (1) year on all other parts.

**Additional terms of secondary heat exchanger warranty** – If the secondary heat exchanger fails due to a defect in material or workmanship during the applicable warranty period (up to a maximum of 20 years), Company will also provide the labor to install the secondary heat exchanger only (the labor exclusion below notwithstanding). Warranty work must be performed by an authorized Carrier dealer. Failure to use an authorized Carrier dealer may result in additional labor charges not covered by this warranty. Alternatively, Company may, at its option, allow a credit in the amount of the then factory selling price for a new equivalent part, plus the then-current value of four hours of labor (which shall be determined using the then-current street rate of the dealer as registered with Company or its distributor from whom the new product is purchased) toward the retail purchase price of a new Carrier furnace, or provide a new furnace without charge if the retail price of a new furnace is less than the factory price of a new or equivalent secondary heat exchanger plus the then-current value of four hours of labor. This warranty does not include other costs incurred for diagnosing, removing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.

**LEGAL REMEDIES:** The owner must notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.





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# CARRIER CORPORATION

## WARRANTY CONDITIONS:

1. To obtain the longer warranty periods as shown in the table under original owner, for the original purchaser, the product must be properly registered at [www.carrier.com](http://www.carrier.com) within ninety (90) days of original installation. In jurisdictions where warranty terms conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will be apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The remainder of the first five years of warranty is freely transferable without registration. To obtain a transfer of the longer warranty periods as shown in the table under subsequent owner, a subsequent owner must register the transfer at [www.carrier.com](http://www.carrier.com) within 90 days of the change in ownership and payment of a transfer fee. Not applicable in all jurisdictions. See website for details.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

**LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.**

## THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product purchased over the Internet.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
5. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
7. Parts not supplied or designated by Company, or damages resulting from their use.
8. Products installed outside the U.S.A. or its territories and Canada.
9. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
10. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
11. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.