

Bryant, Day & Night, Payne Brands

IMPORTANT!

Please Fill Out And Return Within The Next 10 Days.

1. Mr. 2. Mrs. 3. Ms. 4. Miss

First Name _____ Initial _____ Last Name _____

Street _____ Apt. No. _____

City _____ State _____ ZIP Code _____

6. Energy efficiency
 7. Location of dealer
 8. Dealer's installation policy
 9. Friend's/relative's recommendation
 10. Contractor's/dealer's recommendation
 11. Other _____

A. Model Number: _____

B. Serial Number: _____

C. Date of installation: _____ Month _____ Day _____ Year _____

1. What type of product is this?
 1. Central Air Conditioner 6. Heat Recovery Ventilator
 2. Gas Furnace 7. Thermostat
 3. Oil Furnace 8. Zoning
 4. Electric Furnace
 5. Heat Pump

2. Date of birth of person whose name appears above: _____ Month _____ Year _____

3. Excluding yourself, what is the SEX and AGE (in years) of children and other adults living in your household?
 1. No one else in household
 Male Female Age
 1. 2. _____ years 1. 2. _____ years
 1. 2. _____ years 1. 2. _____ years

4. Marital Status:
 1. Married 3. Widowed
 2. Divorced/Separated 4. Never Married (Single)

5. Price paid for this product (excluding installation charges and sales tax): \$ _____ .00

6. Price paid for installation: \$ _____ .00

7. Name of company that sold you this product: _____

8. What brand is this product?
 1. Bryant 2. Day & Night 3. Payne

9. When did you acquire your product?
 1. Upon purchase of a new dwelling
 2. To replace an older system of the same brand.
 3. To replace an older system of another brand.
 4. Within a year after purchasing a dwelling with no central air.
 5. 2-4 years after buying a dwelling with no central air system.
 6. Over 4 years after buying a dwelling with no central air system.

10. If you replaced an older system, approximately how old was that system?
 1. Don't know 6. 15-17 years
 2. 1-5 years 7. 18-20 years
 3. 6-8 years 8. 21-24 years
 4. 9-11 years 9. Over 24 years
 5. 12-14 years

11. If this is a replacement, what brand did you previously own?
 1. Amana 6. Janitrol 11. Synder
 2. Bryant 7. Lennox 12. Tempstar
 3. Carrier 8. Payne 13. Trane
 4. Day & Night 9. Rheem 14. York
 5. Hill 10. Ruud 15. Other _____

12. What factors most influenced your selection of this product? (Check a maximum of two.)
 1. Brand reputation
 2. Dealer reputation
 3. Previous experience with products of this brand
 4. Previous experience with this dealer
 5. Price

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FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

- FIRST:** Contact the installer. You may find his name on the product or in your Homeowner's Packet. If his name is not known, call your builder if yours is a new residence.
- SECOND:** Contact the nearest distributor. (See telephone yellow pages.)
- THIRD:** Contact:
 BDP Co.
 Consumer Relations Department
 P.O. Box 4952
 Syracuse, New York 13221-4952
 Phone: 1-800-428-4326

Unit Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

OIL-FIRED FURNACE LIMITED WARRANTY

ONE-YEAR WARRANTY—This CARRIER CORPORATION (herein after referred to as "COMPANY") product is warranted to be free from defects in material and workmanship under normal use and maintenance for a period of one year from the date of original installation whether or not actual use begins on that date. A new or remanufactured part, at the COMPANY'S sole option, to replace any defective part will be provided without charge for the part itself; PROVIDED the defective part is returned to our distributor through a qualified servicing dealer. This warranty applies only to the product in its original installation location and is voided if product is reinstalled elsewhere.

THIS WARRANTY DOES NOT INCLUDE ANY LABOR OR OTHER COSTS incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. Such costs may be covered by a separate warranty provided by the installer.

EXTENDED 4-YEAR WARRANTY ON BURNER

During the second through fifth year after the date of original installation, the COMPANY further warrants the burner, excluding the transformer and the primary control, against defects in material or workmanship under normal use and maintenance. A new remanufactured burner will be provided at the COMPANY'S sole option under the same conditions as stated in the one-year warranty. The burner control module has an extended one-year warranty from the date of original installation.

EXTENDED WARRANTY ON HEAT EXCHANGER ONLY

A. LIFETIME LIMITED WARRANTY

Beginning on the date of original installation, the COMPANY warrants to the original purchaser, during his or her lifetime, that the heat exchanger will be free from defects in material and workmanship, provided, however, this warranty shall apply only to the original installation of the furnace in a single family dwelling (i.e., where the furnace services only one dwelling unit) used without interruption by the purchaser as his or her principal residence. A new or remanufactured part, at the COMPANY'S sole option, will be provided under the same conditions as stated in the ONE-YEAR WARRANTY.

B. 20-YEAR LIMITED WARRANTY

Where the owner of the dwelling is not the original purchaser and in multi-family dwellings (i.e., where the furnace services more than one dwelling unit) and in non-residential and other applications, the COMPANY warrants the heat exchanger against defects in material and workmanship for a period of twenty years from the date of original installation. A new or remanufactured part, at the COMPANY'S sole option, will be provided under the same conditions as stated in the ONE-YEAR WARRANTY.

LIMITATIONS OF WARRANTIES—ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

THE COMPANY WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owners manual including filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of faulty installation application by others.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage or repairs required as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.
5. Damage as a result of floods, winds, fires, lightning, accidents, corrosive atmosphere or other conditions beyond the control of the COMPANY.
6. Parts not supplied or designated by the COMPANY.
7. COMPANY products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
8. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
9. ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.
Effective on products manufactured after July 1, 1993. Supersedes any other warranty certificates supplied with the product.

Form No. 39004DP126

BDP-3336-105

Detach & Mail Product Registration Card – RETAIN THIS WARRANTY CERTIFICATE

40 To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a regular basis:

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> 01. <input type="checkbox"/> Bicycling Frequently 02. <input type="checkbox"/> Golf 03. <input type="checkbox"/> Physical Fitness/Exercise 04. <input type="checkbox"/> Running/Jogging 05. <input type="checkbox"/> Snow Skiing Frequently 06. <input type="checkbox"/> Tennis Frequently 07. <input type="checkbox"/> Camping/Hiking 08. <input type="checkbox"/> Fishing Frequently 09. <input type="checkbox"/> Hunting/Shooting 10. <input type="checkbox"/> Power Boating 11. <input type="checkbox"/> Sailing 12. <input type="checkbox"/> House Plants 13. <input type="checkbox"/> Grandchildren 14. <input type="checkbox"/> Needlework/Knitting 15. <input type="checkbox"/> Vegetable Gardening 16. <input type="checkbox"/> Flower Gardening 17. <input type="checkbox"/> Sewing | <ul style="list-style-type: none"> 18. <input type="checkbox"/> Crafts 19. <input type="checkbox"/> Automotive Work 20. <input type="checkbox"/> Electronics 21. <input type="checkbox"/> Home Workshop/Do It Yourself 22. <input type="checkbox"/> Recreational Vehicles 23. <input type="checkbox"/> Stereo, Records/Tapes/CDs 24. <input type="checkbox"/> Buy Pre-Recorded Videos 25. <input type="checkbox"/> Avid Book Reading 26. <input type="checkbox"/> Bible/Devotional Reading 27. <input type="checkbox"/> Health/Natural Foods 28. <input type="checkbox"/> Photography 29. <input type="checkbox"/> Home Furnishing/Decorating 30. <input type="checkbox"/> Attending Cultural/Arts Events 31. <input type="checkbox"/> Fashion Clothing 32. <input type="checkbox"/> Fine Art/Antiques 33. <input type="checkbox"/> Foreign Travel 34. <input type="checkbox"/> Travel in the USA |
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41 Using the numbers in the above list, please indicate the 3 most important activities for:

You	Spouse	You	Spouse

42 Please check all that apply to your household:

- 1. Regularly Purchase Items Through the Mail
- 2. Military Veteran in Household
- 3. Member of Frequent Flyer Program
- 4. Support Health Charities
- 5. Subscribe to Cable TV
- 6. Have a Microwave Oven
- 7. Have a CD Player
- 8. Have a VCR
- 9. Use a Personal Computer
- 10. Have a Dog
- 11. Have a Cat

Your answers will be used for market research studies and reports and will help us better serve you in the future. Through this selective program, you will be able to obtain more information about activities in which you are involved and less about those in which you are not. Please check here if, for some reason, you would prefer not to participate in this opportunity.

If you have comments or suggestions about our product please write to:

**BDP Brands
Consumer Relations Department
P.O. Box 4952
Syracuse, NY 13221
or call 1-800-428-4326**

Please send products and other correspondence to:

BDP Brands
Consumer Relations Department
P.O. Box 4952
Syracuse, NY 13221

PLACE
FIRST-CLASS
STAMP
HERE

**BDP BRANDS
P.O. BOX 173246
DENVER, CO 80217-3246**