IMPORTANT! Carrier IMPORTANT!

Please Fill Out And Return Within The Next 10 Days.

1 1. ☐ Mr. 2. ☐ Mrs. 3. ☐ Ms. 4. ☐ Miss

First Name | Initial | Last Name

Street | Apt. No.

City | State | ZIP Code

2 Date of Installation: Month Day Year

3 Important! For proper registration, please fill in the model number, and serial number of this product:

A. Model Number:

B. Serial Number:

4 What type of product is this?

1. ☐ Central Air Conditioner
2. ☐ Gas Furnace
3. ☐ Oil Furnace
4. ☐ Electric Furnace
5. ☐ Heat Pump
6. ☐ Heat Recovery Ventilator
7. ☐ Thermostat
8. ☐ Zoning

5 A. Price paid for this product (excluding installation charges and sales tax):

$ _____ .00

B. Price paid for installation:

$ _____ .00

6 Name of company that sold you this product:

7 When did you acquire your product?

1. ☐ Upon purchase of a new dwelling.
2. ☐ To replace an older system of the same brand.
3. ☐ To replace an older system of another brand.
4. ☐ Within a year after purchasing a dwelling with no central air.
5. ☐ 2-4 years after buying a dwelling with no central air system.
6. ☐ Over 4 years after buying a dwelling with no central air system.

8 If you replaced an older system, approximately how old was that system?

1. ☐ Don't know
2. ☐ 1-5 years
3. ☐ 6-8 years
4. ☐ 9-11 years
5. ☐ 12-14 years
6. ☐ 15-17 years
7. ☐ 18-20 years
8. ☐ 21-24 years
9. ☐ Over 24 years

9 If this is a replacement, what brand did you previously own?

1. ☐ Amana
2. ☐ Bryant
3. ☐ Carrier
4. ☐ Day & Night
5. ☐ Heil
6. ☐ Janitrol
7. ☐ Lennox
8. ☐ Payne
9. ☐ Rheem
10. ☐ Ruud
11. ☐ Snyder
12. ☐ Tempstar
13. ☐ Trane
14. ☐ York
15. ☐ Other _____

10 What factors most influenced your selection of this product? (Check a maximum of two.)

1. ☐ Brand reputation
2. ☐ Dealer reputation
3. ☐ Previous experience with products of this brand
4. ☐ Previous experience with this dealer
5. ☐ Price
6. ☐ Energy efficiency
7. ☐ Location of dealer
8. ☐ Dealer's installation policy
9. ☐ Friend's/relative's recommendation
10. ☐ Contractor's/dealer's recommendation
11. ☐ Other _____

11 Date of birth of person whose name appears above: Month 1 9 Year

12 Excluding yourself, what is the SEX and AGE (in years) of children and other adults living in your household?

1. ☐ No one else in household

Male	Female	Age		Male	Female	Age	
1.☐	2.☐		years	1.☐	2.☐		years
1.☐	2.☐		years	1.☐	2.☐		years

13 Marital Status:

1.☐ Married
2.☐ Divorced/Separated
3.☐ Widowed
4.☐ Never Married (Single)

14 Occupation:

	You		Spouse
Homemaker	☐	1.	☐
Professional/Technical	☐	2.	☐
Upper Management/Executive	☐	3.	☐
Middle Management	☐	4.	☐
Sales/Marketing	☐	5.	☐
Clerical or Service Worker	☐	6.	☐
Tradesman/Machine Oper./Laborer	☐	7.	☐
Retired	☐	8.	☐
Student	☐	9.	☐
Self Employed/Business Owner	☐	10.	☐

15 Which group describes your annual family income?

1. ☐ Under $15,000
2. ☐ $15,000-$19,999
3. ☐ $20,000-$24,999
4. ☐ $25,000-$29,999
5. ☐ $30,000-$34,999
6. ☐ $35,000-$39,999
7. ☐ $40,000-$44,999
8. ☐ $45,000-$49,999
9. ☐ $50,000-$59,999
10. ☐ $60,000-$74,999
11. ☐ $75,000-$99,999
12. ☐ $100,000 & over

16 Education: (please check those which apply)

	You		Spouse
Some High School or Less	☐	1.	☐
Completed High School	☐	2.	☐
Vocational/Technical School	☐	3.	☐
Some College	☐	4.	☐
Completed College	☐	5.	☐
Some Graduate School	☐	6.	☐
Completed Graduate School	☐	7.	☐

17 Which credit cards do you use regularly?

1. ☐ American Express, Diners Club
2. ☐ MasterCard, Visa, Discover
3. ☐ Department Store, Oil Company, etc.
4. ☐ Do not use credit cards

18 For your primary residence, do you:

1. ☐ Own a House?
2. ☐ Own a Townhouse or Condominium?
3. ☐ Rent a House?
4. ☐ Rent an Apartment, Townhouse or Condominium?

CARRIER CORPORATION

Carrier®

IF YOUR UNIT DOES NOT WORK, FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer. You may find his name on the product or in your Homeowner's Packet. If his name is not known, call your builder if yours is a new residence.

SECOND: Contact the nearest CARRIER distributor. (See telephone yellow pages.)

THIRD: Contact:

CARRIER CORPORATION
Consumer Relations Department
P.O. Box 4808
Syracuse, New York 13221
1-800-CARRIER (227-7437)

Unit Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

Extended Protection Limited Warranty

LIMITED ONE-YEAR WARRANTY—This CARRIER product is warranted to be free from defects in material and workmanship under normal use and maintenance for a period of one year from the date of original installation, whether or not actual use begins on that date. A new or remanufactured part to replace any defective part will be provided, within a reasonable time after return of the defective part, at Carrier's sole option without charge for the part itself, PROVIDED the defective part is returned to our distributor. This warranty applies only to the product in its original installation location and is voided if the product is reinstalled elsewhere.

THIS WARRANTY DOES NOT INCLUDE LABOR or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. SUCH COSTS MAY BE COVERED BY a separate warranty provided by the installer.

EXTENDED 1-YEAR WARRANTY ON CIRCUIT BOARD (2 SPEED CONTROL)—During the second year after the date of original installation, the COMPANY further warrants the circuit board against defects in material and workmanship under normal use and maintenance. A new or remanufactured circuit board, at the COMPANY'S sole option, will be provided under the same conditions as stated in the ONE-YEAR WARRANTY.

EXTENDED LIMITED NINE-YEAR WARRANTY ON COMPRESSOR ONLY—During the second through tenth years after the date of original installation, CARRIER further warrants the compressor against defects in material or workmanship under normal use and maintenance. A new or remanufactured compressor will be provided at Carrier's sole option, under the same conditions as stated in the One-Year Warranty.

LIMITATION OF WARRANTIES—ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF FITNESS AND MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED ONE YEAR WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

CARRIER CORPORATION WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including coil cleaning, filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of faulty installation or application by others.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage or repairs needed as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
5. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of CARRIER.
6. "Parts not supplied or designated by CARRIER.
7. CARRIER products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
8. Electricity or fuel costs or increases in electricity or fuel costs for any reason whatsoever including additional or unusual use of supplemental electric heat.
9. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Form No. 530-069 (New 1/93)

Detach & Mail Product Registration Card – **RETAIN THIS WARRANTY CERTIFICATE**

19 To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a regular basis:

01. ☐ Bicycling Frequently
02. ☐ Golf
03. ☐ Physical Fitness/Exercise
04. ☐ Running/Jogging
05. ☐ Snow Skiing Frequently
06. ☐ Tennis Frequently
07. ☐ Camping/Hiking
08. ☐ Fishing Frequently
09. ☐ Hunting/Shooting
10. ☐ Power Boating
11. ☐ Sailing
12. ☐ House Plants
13. ☐ Grandchildren
14. ☐ Needlework/Knitting
15. ☐ Vegetable Gardening
16. ☐ Flower Gardening
17. ☐ Sewing
18. ☐ Crafts
19. ☐ Automotive Work
20. ☐ Electronics
21. ☐ Home Workshop/Do It Yourself
22. ☐ Recreational Vehicles
23. ☐ Stereo, Records/Tapes/CDs
24. ☐ Buy Pre-Recorded Videos
25. ☐ Avid Book Reading
26. ☐ Bible/Devotional Reading
27. ☐ Health/Natural Foods
28. ☐ Photography
29. ☐ Home Furnishing/Decorating
30. ☐ Attending Cultural/Arts Events
31. ☐ Fashion Clothing
32. ☐ Fine Art/Antiques
33. ☐ Foreign Travel
34. ☐ Travel in the USA
35. ☐ Gourmet Cooking
36. ☐ Wines
37. ☐ Coin/Stamp Collecting
38. ☐ Collectibles/Collections
39. ☐ Our Nation's Heritage
40. ☐ Real Estate Investments
41. ☐ Stock/Bond Investments
42. ☐ Entering Sweepstakes
43. ☐ Casino Gambling
44. ☐ Science Fiction
45. ☐ Wildlife/Environmental Issues
46. ☐ Dieting/Weight Control
47. ☐ Science/New Technology
48. ☐ Self Improvement
49. ☐ Walking for Health
50. ☐ Watching Sports on TV

20 Using the numbers in the above list, please indicate the 3 most important activities for: **You** ___ ___ ___ **Spouse** ___ ___ ___

21 Please check all that apply to your household:

1. ☐ Regularly Purchase Items Through the Mail
2. ☐ Military Veteran in Household
3. ☐ Member of Frequent Flyer Program
4. ☐ Support Health Charities
5. ☐ Subscribe to Cable TV
6. ☐ Have a Microwave Oven
7. ☐ Have a CD Player
8. ☐ Have a VCR
9. ☐ Use a Personal Computer
10. ☐ Have a Dog
11. ☐ Have a Cat

Thanks for taking the time to fill out this questionnaire. Your answers will be used for market research studies and reports — and will help us better serve you in the future. They will also allow you to receive important mailings and special offers from a number of fine companies whose products and services relate directly to the specific interests, hobbies, and other information indicated above. Through this selective program, you will be able to obtain more information about activities in which you are involved and less about those in which you are not. Please check here if, for some reason, you would prefer *not* to participate in this opportunity. ☐

If you have comments or suggestions about our product please write to: **Carrier**
Consumer Relations Department
P.O. Box 4808
Syracuse, NY 13221
or call 1-800-C-A-R-R-I-E-R

PLACE FIRST-CLASS STAMP HERE

Please send products and other correspondence to:

Carrier
Consumer Relations Department
P.O. Box 4808
Syracuse, NY 13221

Carrier®

PO BOX 173244
DENVER, CO 80217-3244