

# CAC / BDP

**IMPORTANT!**  
Please Fill Out And Return Within The Next 10 Days.

1.  Mr.    2.  Mrs.    3.  Ms.    4.  Miss    89101-01  
 First Name    Initial    Last Name  
 Street    Apt. No.  
 City    State    ZIP Code

2. Date of Installation:    Month    Day    Year  
 6.  Energy efficiency  
 7.  Location of dealer  
 8.  Dealer's installation policy  
 9.  Friend's/relative's recommendation  
 10.  Contractor's/dealer's recommendation  
 11.  Other \_\_\_\_\_

3. Important! For proper registration, please fill in the model number, and serial number of this product:  
 A. Model Number:    \_\_\_\_\_  
 B. Serial Number:    \_\_\_\_\_

4. What type of product is this?  
 1.  Central Air Conditioner    7.  Thermostat  
 2.  Gas Furnace    8.  Zoning  
 3.  Oil Furnace  
 4.  Electric Furnace  
 5.  Heat Pump  
 6.  Heat Recovery Ventilator

5. A. Price paid for this product (excluding installation charges and sales tax):  
 \$ \_\_\_\_\_ .00  
 B. Price paid for installation:  
 \$ \_\_\_\_\_ .00

6. Name of company that sold you this product:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

7. When did you acquire your product?  
 1.  Upon purchase of a new dwelling.  
 2.  To replace an older system of the same brand.  
 3.  To replace an older system of another brand.  
 4.  Within a year after purchasing a dwelling with no central air.  
 5.  2-4 years after buying a dwelling with no central air system.  
 6.  Over 4 years after buying a dwelling with no central air system.

8. If you replaced an older system, approximately how old was that system?  
 1.  Don't know    6.  15-17 years  
 2.  1-5 years    7.  18-20 years  
 3.  6-8 years    8.  21-24 years  
 4.  9-11 years    9.  Over 24 years  
 5.  12-14 years

9. If this is a replacement, what brand did you previously own?  
 1.  Amana    6.  Janitrol    11.  Synder  
 2.  Bryant    7.  Lennox    12.  Tempstar  
 3.  Carrier    8.  Payne    13.  Trane  
 4.  Day & Night    9.  Rheem    14.  York  
 5.  Hill    10.  Ruud    15.  Other \_\_\_\_\_

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## FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

- FIRST:** Contact the installer. If his name is not known, call your builder if yours is a new residence.  
**SECOND:** Contact the nearest distributor. (See telephone yellow pages.)  
**THIRD:** Contact:  
 CAC / BDP  
 Consumer Relations  
 P.O. Box 4952  
 Syracuse, New York 13221-4952

Model No. \_\_\_\_\_ Unit Serial No. \_\_\_\_\_  
 Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
 Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

