

Limited Warranty for VRF products installed* on or after 08/01/24

*see warranty condition #3 for installation date definitions for commercial vs. residential applications

FOR WARRANTY SERVICE OR REPAIR FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer or a CAC/BDP. You may find the installer's name on the equipment or in your Owner's Packet.

SECOND: For additional help finding a servicing dealer, contact: CAC/BDP, Consumer Relations at 1-800-227-7437.

PRODUCT REGISTRATION:

Residential applications: Register your product online at www.cac-bdp-all.com or call 1-800-227-7437. **Retain this document for your records.**

Commercial applications: Must be registered by the dealer/installer in the ServiceBench application.

Model No. _____ Unit Serial No. _____
 Date of Installation _____ Installed by _____
 Name of Owner _____ Address of Installation _____

CAC/BDP (hereinafter "Company") warrants this product against failure due to defect in material or workmanship under normal use and maintenance as follows. If a part fails due to defect within the warranty period, Company will provide only a new or remanufactured part, at Company's sole option, to replace the failed defective part without charge for the part. This limited warranty is subject to the provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document and on the applicable brand websites. (Bryant.com, Carrier.com, Icpusa.com or Payne.com)

ALL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners*
VRF Products	Parts‡	10+ (or 5)	5
	Compressor	10+ (or 7)	7

* For residential applications in Texas and other jurisdictions, where applicable, subsequent owner's warranty duration shall match that of original owner (10 or 5 years for parts and 10 or 7 years for the compressor, based on registration), as described in applicable law.

† If properly registered within 90 days of initial operation (start-up), otherwise 5 years for parts and 7 years for the compressor (except for residential applications in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

‡ Excluding refrigerant, air filters, and filter-driers

LEGAL REMEDIES - The owner **must** notify the Company in writing, by certified or registered letter to CAC/BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

Manufacturer reserves the right to change, at any time, specifications and designs without notice and without obligations

WARRANTY CONDITIONS:

1. To obtain the longer warranty periods as shown in the table under original owner, the product must be registered within ninety (90) days of initial operation (start-up). In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required, and the longer warranty period will apply.
2. Product must be installed properly and by a licensed or otherwise qualified HVAC technician.
3. All warranty periods begin on the date of initial operation (start-up) or 6 months from the date of shipment, whichever is earlier. For Residential Applications, "the date of initial operation" shall mean the date of installation. For Commercial Applications, the installation date is the date of initial operation.
4. The warranty applies only to products remaining in their original installation location.
5. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual, and Company's service information.
6. Defective parts must be returned to the distributor through a registered servicing dealer for credit.
7. Where a product is installed in a newly constructed home, the installation date is the date the homeowner purchased the home from the builder.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product purchased over the Internet.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
5. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of Company.
7. Parts or equipment not supplied or designated by Company, or damages resulting from their use.
8. Products installed outside the U.S.A. or its territories and Canada.
9. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
10. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
11. Air filters, filter driers, and/or 3rd party products used in the installation process.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. Service or other labor charges not included in this limited warranty may be covered by a service agreement through the seller at time of purchase. Such agreement or contract shall be separate and apart from this factory equipment limited warranty.