

# CAC/BDP

## IMPORTANT! IMPORTANT!

Please Fill Out And Return Within The Next 10 Days.

1.  Mr. 2.  Mrs. 3.  Ms. 4.  Miss

First Name Initial Last Name

Street Apt. No.

City State ZIP Code

6.  Energy efficiency  
7.  Location of dealer  
8.  Dealer's installation policy  
9.  Friend's/relative's recommendation  
10.  Contractor's/dealer's recommendation  
11.  Other \_\_\_\_\_

A. Model Number: \_\_\_\_\_

B. Serial Number: \_\_\_\_\_

1.  Central Air Conditioner 6.  Heat Recovery Ventilator  
2.  Gas Furnace 7.  Thermostat  
3.  Oil Furnace 8.  Zoning  
4.  Electric Furnace 9.  Humidifier  
5.  Heat Pump 10.  Electronic Air Cleaner

1.  No one else in household  
Male Female Age  
1.  2.  years 1.  2.  years  
1.  2.  years 1.  2.  years

1.  Married 3.  Widowed  
2.  Divorced/Separated 4.  Never Married (Single)

1.  Under \$15,000 7.  \$40,000-\$44,999  
2.  \$15,000-\$19,999 8.  \$45,000-\$49,999  
3.  \$20,000-\$24,999 9.  \$50,000-\$59,999  
4.  \$25,000-\$29,999 10.  \$60,000-\$74,999  
5.  \$30,000-\$34,999 11.  \$75,000-\$99,999  
6.  \$35,000-\$39,999 12.  \$100,000 & over

1.  Don't know 6.  15-17 years  
2.  1-5 years 7.  18-20 years  
3.  6-8 years 8.  21-24 years  
4.  9-11 years 9.  Over 24 years  
5.  12-14 years

1.  Amana 6.  Janitrol 11.  Synder  
2.  Bryant 7.  Lennox 12.  Tempstar  
3.  Carrier 8.  Payne 13.  Trane  
4.  Day & Night 9.  Rheem 14.  York  
5.  Hall 10.  Ruud 15.  Other \_\_\_\_\_

1.  Brand reputation  
2.  Dealer reputation  
3.  Previous experience with products of this brand  
4.  Previous experience with this dealer  
5.  Price

1.  Own a House?  
2.  Own a Townhouse or Condominium?  
3.  Rent a House?  
4.  Rent an Apartment, Townhouse or Condominium?

# CAC/BDP

## FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

- FIRST:** Contact the installer. You may find his name on the product or in your Homeowner's Packet. If his name is not known, call your builder if yours is a new residence.
- SECOND:** Contact the nearest distributor. (See telephone yellow pages.)
- THIRD:** Contact:  
CAC/BDP  
Consumer Relations Department  
P.O. Box 4952  
Syracuse, New York 13221  
Phone: 1-800-428-4326

Unit Model No. \_\_\_\_\_ Unit Serial No. \_\_\_\_\_

Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_

Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

# HEAT RECOVERY VENTILATOR

**5-YEAR LIMITED WARRANTY**—This CAC/BDP product is warranted to be free from defects in material and workmanship under normal use and maintenance for a period of 5 years from the date of original installation. A new or remanufactured part to replace the defective part will be provided without charge for the part itself through a qualified CAC/BDP dealer or servicer, PROVIDED the defective part is returned to our distributor. The replacement part assumes the unused portion of the warranty.

**LIMITED LIFETIME WARRANTY ON THE CORE**—After the date of original installation, CAC/BDP further warrants the core against defects in material or workmanship under normal use and maintenance for the life of the ventilation unit. A new or remanufactured core will be provided at CAC/BDP'S sole option under the same conditions as stated in the 5-year warranty.

**THIS WARRANTY DOES NOT INCLUDE ANY ADDITIONAL LABOR ALLOWANCE** or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. SUCH COSTS MAY BE COVERED BY a separate warranty or service agreement provided by the installer.

**LIMITATIONS OF WARRANTIES**—ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH EACH LIMITED WARRANTY IS GIVEN AND APPLIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

## CAC/BDP WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owners manual including cleaning and/or replacement of media filters or electronic cells.
2. Damage or repairs required as a consequence of faulty installation or application by others.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage or repairs needed as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration or improper operations.
5. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environment or other conditions beyond the control of CAC/BDP.
6. Parts not supplied or designated by CAC/BDP.
7. CAC/BDP products installed outside the continental U.S.A., Alaska, Hawaii and Canada.
8. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
9. Shipping damage or damage as a result of transporting the unit.
10. Instructions on the method of control and use of air cleaner product after initial installation.

CATALOG NO. 92-33VA-3B8

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

39004DP144

### Detach & Mail Product Registration Card – RETAIN THIS WARRANTY CERTIFICATE

**41** To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a regular basis:

- |   |  |   |
|---|--|---|
| <ul style="list-style-type: none"> <li>01. <input type="checkbox"/> Bicycling Frequently</li> <li>02. <input type="checkbox"/> Golf</li> <li>03. <input type="checkbox"/> Physical Fitness/Exercise</li> <li>04. <input type="checkbox"/> Running/Jogging</li> <li>05. <input type="checkbox"/> Snow Skiing Frequently</li> <li>06. <input type="checkbox"/> Tennis Frequently</li> <li>07. <input type="checkbox"/> Camping/Hiking</li> <li>08. <input type="checkbox"/> Fishing Frequently</li> <li>09. <input type="checkbox"/> Hunting/Shooting</li> <li>10. <input type="checkbox"/> Power Boating</li> <li>11. <input type="checkbox"/> Sailing</li> <li>12. <input type="checkbox"/> House Plants</li> <li>13. <input type="checkbox"/> Grandchildren</li> <li>14. <input type="checkbox"/> Needlework/Knitting</li> <li>15. <input type="checkbox"/> Vegetable Gardening</li> <li>16. <input type="checkbox"/> Flower Gardening</li> <li>17. <input type="checkbox"/> Sewing</li> </ul> | <ul style="list-style-type: none"> <li>18. <input type="checkbox"/> Crafts</li> <li>19. <input type="checkbox"/> Automotive Work</li> <li>20. <input type="checkbox"/> Electronics</li> <li>21. <input type="checkbox"/> Home Workshop/Do It Yourself</li> <li>22. <input type="checkbox"/> Recreational Vehicles</li> <li>23. <input type="checkbox"/> Stereo, Records/Tapes/CDs</li> <li>24. <input type="checkbox"/> Buy Pre-Recorded Videos</li> <li>25. <input type="checkbox"/> Avid Book Reading</li> <li>26. <input type="checkbox"/> Bible/Devotional Reading</li> <li>27. <input type="checkbox"/> Health/Natural Foods</li> <li>28. <input type="checkbox"/> Photography</li> <li>29. <input type="checkbox"/> Home Furnishing/Decorating</li> <li>30. <input type="checkbox"/> Attending Cultural/Arts Events</li> <li>31. <input type="checkbox"/> Fashion Clothing</li> <li>32. <input type="checkbox"/> Fine Art/Antiques</li> <li>33. <input type="checkbox"/> Foreign Travel</li> <li>34. <input type="checkbox"/> Travel in the USA</li> </ul> | <ul style="list-style-type: none"> <li>35. <input type="checkbox"/> Gourmet Cooking</li> <li>36. <input type="checkbox"/> Wines</li> <li>37. <input type="checkbox"/> Coin/Stamp Collecting</li> <li>38. <input type="checkbox"/> Collectibles/Collections</li> <li>39. <input type="checkbox"/> Our Nation's Heritage</li> <li>40. <input type="checkbox"/> Real Estate Investments</li> <li>41. <input type="checkbox"/> Stock/Bond Investments</li> <li>42. <input type="checkbox"/> Entering Sweepstakes</li> <li>43. <input type="checkbox"/> Casino Gambling</li> <li>44. <input type="checkbox"/> Science Fiction</li> <li>45. <input type="checkbox"/> Wildlife/Environmental Issues</li> <li>46. <input type="checkbox"/> Dieting/Weight Control</li> <li>47. <input type="checkbox"/> Science/New Technology</li> <li>48. <input type="checkbox"/> Self Improvement</li> <li>49. <input type="checkbox"/> Walking for Health</li> <li>50. <input type="checkbox"/> Watching Sports on TV</li> </ul> |
|---|--|---|

**42** Using the numbers in the above list, please indicate the 3 most important activities for: You    Spouse

- 43** Please check all that apply to your household:
- |  |  |   |
|--|--|---|
| <ul style="list-style-type: none"> <li>1. <input type="checkbox"/> Regularly Purchase Items Through the Mail</li> <li>2. <input type="checkbox"/> Military Veteran in Household</li> <li>3. <input type="checkbox"/> Member of Frequent Flyer Program</li> </ul> | <ul style="list-style-type: none"> <li>4. <input type="checkbox"/> Support Health Charities</li> <li>5. <input type="checkbox"/> Subscribe to Cable TV</li> <li>6. <input type="checkbox"/> Have a Microwave Oven</li> <li>7. <input type="checkbox"/> Have a CD Player</li> </ul> | <ul style="list-style-type: none"> <li>8. <input type="checkbox"/> Have a VCR</li> <li>9. <input type="checkbox"/> Use a Personal Computer</li> <li>10. <input type="checkbox"/> Have a Dog</li> <li>11. <input type="checkbox"/> Have a Cat</li> </ul> |
|--|--|---|

Thanks for taking the time to fill out this questionnaire. Your answers will be used for market research studies and reports — and will help us better serve you in the future. They will also allow you to receive important mailings and special offers from a number of fine companies whose products and services relate directly to the specific interests, hobbies, and other information indicated above. Through this selective program, you will be able to obtain more information about activities in which you are involved and less about those in which you are not. Please check here if, for some reason, you would prefer not to participate in this opportunity.

If you have comments or suggestions about our product please write to: **CAC/BDP Consumer Relations Department P.O. Box 4952 Syracuse, NY 13221**

Please send products and other correspondence to:

CAC/BDP  
Consumer Relations Department  
P.O. Box 4952  
Syracuse, NY 13221

PLACE  
FIRST-CLASS  
STAMP  
HERE

**CAC/BDP  
PO BOX 173246  
DENVER CO 80217-3246**