



# ECOBEE, POWERED BY CARRIER THERMOSTAT AND ALARM.COM INTEGRATION

ecobee SmartThermostat Pro with voice control, Powered by Carrier  
ecobee3 lite Pro, Powered by Carrier

Models EB-STATE5CR-01, EB-STATE3LTCR-01

## SYNCHRONIZATION

Syncing is usually instant, but in some cases it can take up to three minutes for the syncing between the ecobee, Powered by Carrier thermostat and Alarm.com to complete. Once finished, the thermostat will start sending data to the Alarm.com platform.

Instructions to integrate the ecobee thermostat with the Alarm.com platform.

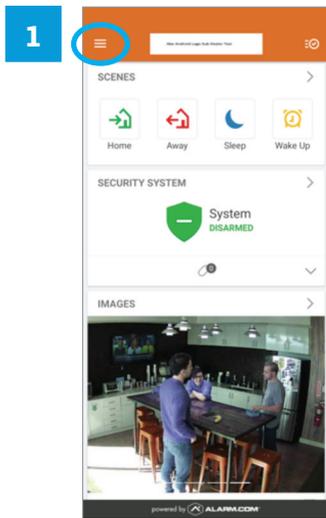


Figure 1

Open the Alarm.com mobile app on your mobile device or log into the Alarm.com customer website.

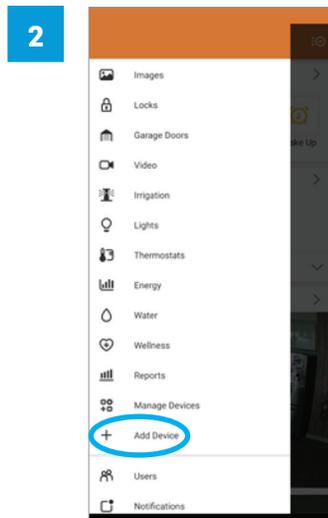


Figure 2

In the mobile app, click on the menu button and select *+ Add Device*. In the Alarm.com customer website, the user will need to select *Settings* in the side menu and then select *+ Add Device*.

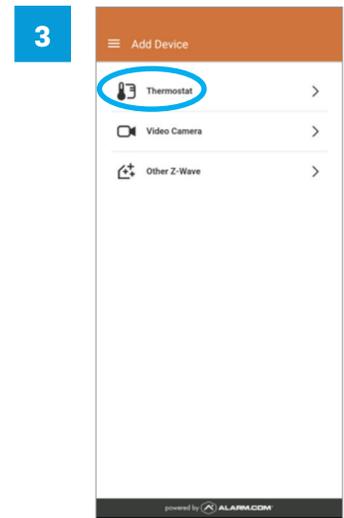


Figure 3

Select *Thermostat*.

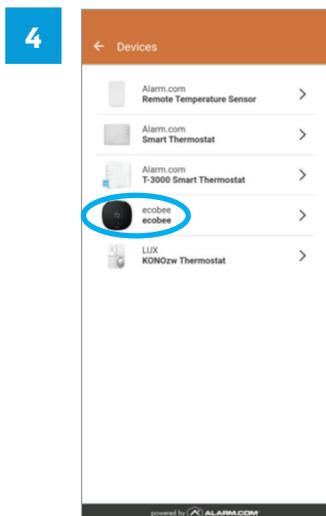


Figure 4

Select *ecobee* if it is not automatically selected.

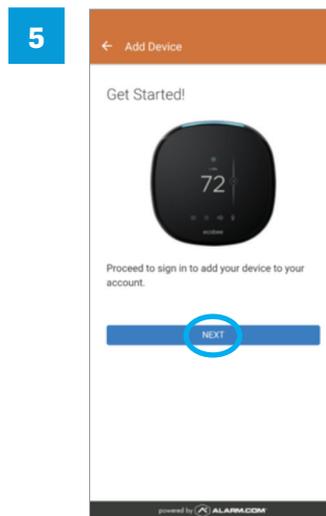


Figure 5

Select *Next* (Fig. 5) for the credentials page (Fig. 6).

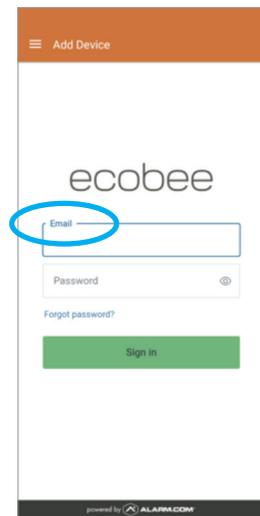


Figure 6

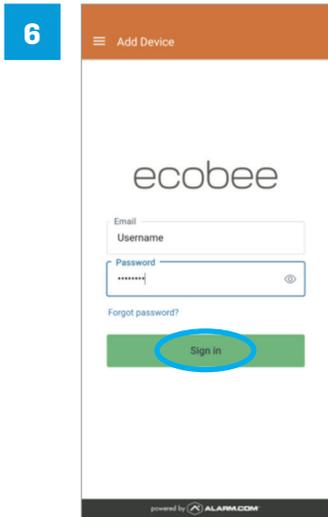


Figure 7

Input the homeowner's ecobee, Powered by Carrier username and password and select *Sign In*.



Figure 8

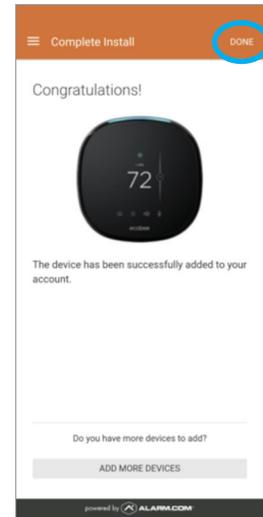


Figure 9

When finished select *Continue* (Fig. 8) then *Done* (Fig. 9).

## DISCONNECTING METHODS

Disconnecting the thermostat from the Alarm.com app can be done via two methods. The dealer can disconnect the accounts from the Partner Portal, or the homeowner can disconnect from the homeowner app / homeowner website.

### Dealer Disconnection Instructions

1. Log into the Partner Portal and bring up the customer account via the thermostat.
2. Navigate to the *Equipment Page* and click on the *Cloud Devices* tab.
3. Find the thermostat account's in the list and press the *Logout* button.

## HOMEOWNER DISCONNECTION INSTRUCTIONS

The homeowner can disconnect the thermostat by navigating to the *Manage Devices* page on the customer website or app and removing the device from the list:

### Homeowner App

1. Open the Homeowner app and click on the *Menu* button in the top left. (Fig. 1)
2. Select *Manage Devices* from the list. (Fig. 10)
3. Select the "... " to the far right of the ecobee, Powered by Carrier device.
4. Select *Remove*.

### Homeowner Website

1. Open the Homeowner website and click on the *Menu* button in the top left.
2. Click on *Settings* from the left side menu
3. Select *Mange Devices*.
4. Select the "... " to the far right of the ecobee, Powered by Carrier device.
5. Select *Remove*.

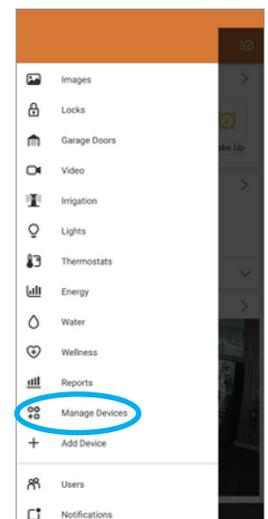


Figure 10

