

**INTERNATIONAL COMFORT PRODUCTS**  
**LIMITED WARRANTY CERTIFICATE**  
*For Cooling & Heating Products*

**SAVE THIS CERTIFICATE. It gives you specific legal rights, and you may also have other rights which may vary from state to state and province to province.**

If your unit needs servicing, contact a qualified dealer or qualified service technician of your choice. When requesting service, please have the model and serial number from each unit in your heating and/or cooling system readily available. If your dealer needs assistance, the distributor is available to provide support and we, in turn, support its efforts.

Fill in the installation date and model and serial numbers of the unit in the space provided below and retain this Limited Warranty for your files.

**GENERAL TERMS**

Subject to the conditions and limitations stated herein, during the term of this Limited Warranty, we will provide a replacement for any functional component part (as defined below) of your unit found to be defective in materials or workmanship. The term of this Limited Warranty is five years from installation on Residential Products and one year from installation on Commercial Products. Except as otherwise stated in the "Additional Terms" section, this Limited Warranty covers only the original purchaser and subsequent transferees, and only while the unit remains at the site of the original installation (except for mobile home installations), and only if the unit is installed inside the continental United States, Puerto Rico, Alaska, Hawaii or Canada. In addition, the Limited Warranty applies only if the unit is installed and operated in accordance with the printed instructions accompanying the unit, and in compliance with all applicable installation and building codes and good trade practices. As used in this Limited Warranty, "installation" means the original installation of the unit.

THERE ARE EXCEPTIONS to this Limited Warranty as described on the reverse side of this page. All replacement parts will be warranted for the unused portion of the warranty coverage period on the unit. The part to be replaced must be returned by the dealer to a distributor that sells products for International Comfort Products, in exchange for the replacement part. In lieu of providing a replacement part, we may, at our sole option, refund to you an amount equal to the distributor's component purchase price from us, or provide to you a credit equal to that amount to be applied toward the purchase of any new unit that we distribute. If a credit for a new unit is given in lieu of a replacement part, the rating plate from the unit being replaced must be submitted on a warranty claim, and your dealer must make the unit being replaced available to our distributor for disposition. As a condition to warranty coverage, the unit must receive yearly maintenance, as described in the owner's manual, by a dealer. Satisfactory proof of yearly service by a dealer may be required.

"Functional component parts" include only the following: blower motor, unit-mounted sensors & timers, condenser motor, evaporator coil, condenser coil, condenser fan, capacitor, transformer, single-phase strip heat elements, expansion device, reversing valve, solenoid valve, service valve, electronic and electro-mechanical control board, ignitor, ignition module, draft inducer assembly, burner pilot, gas valve, limit control, pressure switch, relays and contactors, blower wheel, interlock switch, crosslighter, pilot shield, gas & oil burners, oil pump assembly, accumulators and factory installed driers and strainers.

This Limited Warranty **DOES NOT COVER** any labor, material, refractory chambers, oil nozzles, refrigerant, refrigerant inspection and refrigerant reclaiming, freight and/or handling charges associated with any repair or replacement and such charges will be your responsibility.

To establish the installation date for any purpose under this Limited Warranty, you must retain the original records that can establish the installation date of your unit. If you do not provide such documents the start date of the term of this Limited Warranty will be based upon the date of unit manufacture, plus thirty (30) days. In establishing that the required yearly service has occurred, you must furnish proof of yearly service by a qualified service technician.

This Limited Warranty does not cover: (a) failure or damages caused by accident, abuse, negligence, misuse, riot, fire, flood, or Acts of God (b) damages caused by operating the unit where there is a corrosive atmosphere containing chlorine, fluorine, or any other damaging chemicals (other than those found in a normal residential environment) (c) damages caused by an unauthorized alteration or repair of the unit affecting its stability or performance (d) damages caused by improper matching or application of the unit or the unit's components (e) damages caused by failing to provide proper maintenance and service to the unit in accordance with this Limited Warranty Certificate and the printed instructions originally provided with the unit (f) any expenses incurred for erecting, disconnecting, or dismantling the unit (g) parts or supplies used in connection with service or maintenance, such as refrigerant, refractory chambers, oil nozzles, filters, or belts (h) damage, repairs, inoperation or inefficiency resulting from faulty installation or application (i) electricity or fuel costs or any increase in electricity or fuel cost whatsoever including additional or unusual use of supplemental electric heat (j) units which have not had the required yearly maintenance described elsewhere in this limited warranty.

In no event shall we be liable for any incidental, consequential, or special damages or expenses in connection with any use or failure of this unit.

**We have not made, do not make, and hereby disclaim any implied condition or implied warranty of fitness for a particular use or purpose, and any implied condition or implied warranty of merchantability, to the fullest extent allowed by law. We make no express or implied warranties except as stated in this Limited Warranty certificate.**

No one is authorized to change this Limited Warranty or to create for us any other obligation or liability in connection with this unit. Any implied warranties shall last for the term of the expressed warranty contained herein. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages or do not allow limitations on how long an implied warranty or condition lasts, so the above limitations or exclusions may not apply to you. The provisions of this Limited Warranty are in addition to and not a modification of or subtraction from any statutory warranties and other rights and remedies provided by law.

**Please refer to reverse side of this page for additional terms.**

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_ Date Installed \_\_\_\_\_

**Effective on units installed After July 1, 2001.**

USA: International Comfort Products Corporation (USA) • 650 Heil-Quaker Avenue • P.O. Box 128 • Lewisburg, Tennessee 37091 • (931-270-4100)  
CANADA: International Comfort Products division of UTC Canada Corporation • 6060 Burnside Court, Unit 1, Mississauga, Ontario L5T2T5 (905-795-8113).  
Manufacturers of Airquest, Arcoaire, Clare, Comfortmaker, Dettson, Heil, Keeprite, Lincoln, Tempstar and other quality brand name private label products.

**Part No. 401 06 1010 14 (Orig. 7/1/2001)**

## ADDITIONAL TERMS FOR RESIDENTIAL APPLICATIONS ONLY

The Additional Terms for the components listed below are in addition to, and subject to, the General Terms on the reverse side of this page. Warranty coverage is limited to parts that fail due to defect in materials or workmanship during the specified term.

### CENTRAL GAS & OIL FURNACE HEAT EXCHANGERS\*

**Gas Model Series: C9MPV, H9MPV, T9MPV, C9MPT, H9MPT, T9MPT, C9MPD, H9MPD, T9MPD:** Limited Lifetime Warranty on heat exchangers. If a heat exchanger on one of these furnaces fails due to defect in the part, we will provide a replacement part or, at our option, credit toward the purchase of a new furnace manufactured by us. This additional Limited Warranty runs only to the original purchaser, and lasts only for as long as the original purchaser lives in the home where the furnace is initially installed.\*\* It is not transferable to any subsequent owner. If the furnace was not installed in the home owned by the original purchaser, if the original purchaser sells the home to a subsequent owner, or if proof of original purchase cannot be provided, then the limited warranty is only for 20 years from the date of original installation.

**Gas Model Series: GDL, GNL, TNE, TDE, NTC7, NDC7, NTP6, NDP6, TDE, NTV6, VNE:** A replacement heat exchanger will be provided for any heat exchanger that fails in one of these furnaces due to defect for 25 years from the original date of installation.

**Gas Model Series: NTC6, GNE, GDE, NDN6, NTG3, NDN3, FBE, NBE, NDE, NTN3, NTN6, NNE, N9MP1, N9MP2, FUH:** A replacement heat exchanger will be provided for any heat exchanger that fails in one of these furnaces due to defect for 20 years from original date of installation.

**Oil Model Series: OLR, OCF, OLF, OUF, NOLF, NOUF, OLB, OHB, ODH, FLO, MBO, LBO:** Limited Lifetime Warranty on heat exchangers. If a heat exchanger on one of these furnaces fails due to defect in the part, we will provide a replacement part or, at our option, credit toward the purchase of a new furnace manufactured by us. This additional Limited Warranty runs only to the original purchaser, and lasts only for as long as the original purchaser lives in the home where the furnace is initially installed.\*\* It is not transferable to any subsequent owner. If the furnace was not installed in the home of the original purchaser, if the original purchaser sells the home to a subsequent owner, or if proof of original purchase cannot be provided, then the limited warranty is only for 20 years from the date of original installation.

**Oil Fired Floor Furnace: NFO:** A replacement heat exchanger will be provided for any heat exchanger that fails due to defect for 10 years from installation with the following limitation: during the sixth through tenth year, any credit toward your purchase of a component or toward the purchase of any new unit will be in an amount equal to the distributor's purchase price reduced by 20 percent for each year after the fifth year.

### ADDITIONAL TERMS FOR OIL FURNACE APPLICATIONS ONLY

1) **OIL BURNERS - A replacement for 5 years from date of original installation for Oil Burner Parts.**

2) **OPTIONAL ACCESSORIES AND FUNCTIONAL PARTS: A replacement for 5 years from date of original installation. (Refractory and oil nozzles not included)**

### GAS/ELECTRIC PACKAGED UNITS HEAT EXCHANGERS

**Model series: PGAD, PGAA, PGMD, PGME, PGF, GPFM, PGC, GPCM:** A replacement for 10 years from original date of installation.

### COMPRESSORS:\*

1) **Premium Model Units: HAC0, HAC2, HAC4, CAC0, CAC2, CAC4, KAC0, TCA0, TCA2, TCA4, HHP0, HHP2, HHP4, CHP0, CHP2, CHP4, TCH0, TCH2, TCH4, PGME, PYMC, PHAD, PGAD, PA95, PAPC:** To the original purchaser a replacement for 10 years from original date of installation, only if the unit is installed with factory matched coils, except air conditioner condensing units with a nominal SEER of 10 may be matched with evaporator coils of the same nominal tonnage regardless of manufacturer and in accordance to factory recommendations. This limited 10-year warranty is not transferable to any subsequent owner. HOWEVER, if the unit was not installed in the home owned by the original purchaser, if the purchaser sells the home to a subsequent owner, or if proof of original purchase cannot be provided, then the limited warranty is only for 5 years from the original date of installation.\*\*

2) **All Other Models: Air Conditioners, Heat Pumps, & Combination Gas/Electric Units: NAC0, NAC2, NHP0, NHP2, AO, A2, HO, H2, PGF, PGC, GPFM, GPCM, PAE, APFM, PHE, HPFM, PGAA, PGMD, PA55, PH55, PAPA, PYPA:** A replacement for 5 years from date of original installation, only if: (a) air conditioner condensing units with SEER rating in the range of 10 to 11 SEER are matched with evaporator coils of the same nominal tonnage regardless of manufacturer and in accordance to factory recommendations, or (b) heat pump condensing units are used with factory matched coils, unless written approval to do otherwise is obtained from manufacturer.

### ADDITIONAL TERMS FOR COMMERCIAL APPLICATIONS ONLY

For purposes of this warranty a commercial application is one in which: the product has over 5 tons nominal cooling capacity, or is designed for operation with 3 phase electrical power, or is installed in a commercial establishment such as a beauty or hair salon, hospital, school, restaurant, church, hotel etc..

3-Phase Models: PGF, GPFM, GPF, PGAD, PGME, PGB, PGMG, PGME, PGS, APE, PAE, PAB, PAMD, PAS, PAF, APFM, APF, PHB, PYMD, HPB, PHS, CAC, ACE, CHE, HCE, CAS, CHS:

The additional Terms of the components listed below are in addition to and subject to the General Terms on the reverse side of this page.

1) **GAS FIRED HEAT EXCHANGERS (ALL MODELS):\*** A replacement for 10 years (5 years for PGS Series) from date of original installation.

2) **COMPRESSORS (ALL MODELS):\*** A replacement for 5 years from date of original installation. (1 year for PGS/PAS240 and CAS/CHS Model Series).\*

3) **OPTIONAL ACCESSORIES AND FUNCTIONAL COMPONENT PARTS (ALL MODELS):\***  
A replacement for 1 year from date of original installation.

\*To receive advantage of your limited warranty, you must provide proof of yearly service by a qualified service technician.

\*\*To receive advantage of your warranty, you must retain the original records that can establish the installation date and proof of purchase of the unit.

### MINI SPLITS:

**Summary - Mini Splits Warranted for one (1) year on all replacement parts.**

#### Additional terms for Mini Splits:

The additional Terms of the components listed below are in addition to, and subject to, the General Terms on the reverse side of this page.

1) **Compressors (All Models):** A replacement compressor will be provided for all compressors that fail due to defect for 5 years from date of original installation.

2) **Optional Accessories and Functional Components Parts (All Models):**

A replacement part will be provided for all parts that fail due to defect for one (1) year from date of original installation.

Failure to maintain the equipment through annual maintenance by a qualified service technician shall void the warranty. Proof of service will be required with all warranty claims. Proof of purchase and installation date must be submitted with all claims.