

Heil Residential Warranties at a Glance



Maximum strength warranties for homeowners

Every Heil home comfort product is backed the way it's built – to be the best. How do you know for sure? Warranty coverage. When it comes to such a major investment, there's no better gauge of quality. Maximum strength warranties give you exceptional protection and provide lasting satisfaction with your Heil product. Your heating and air conditioning dealer will recommend the best product options for your home and installation requirements.

No Hassle Replacement limited warranty™

Select Heil heating & cooling products provide a one-time equivalent unit replacement if the compressor, outdoor coil, evaporator coil (fan coils only), or heat exchanger should fail during the No Hassle Replacement limited warranty period, which varies in length of coverage from three to 10 years to the original purchaser. As the product features and efficiencies get better, so does the No Hassle Replacement limited warranty in order to give you the maximum protection for your heating and cooling system.



Parts limited warranty

Heil gas and oil furnaces and R-410A-based air conditioners, heat pumps, fan coils, geothermal, ductless systems and small package products carry a 10-year limited warranty on parts to the original owner, when product is used in a residential application and properly registered within 90 days after original installation. Otherwise, the parts warranty period is five years from the date of installation. The remainder of the first five years of parts warranty is available to subsequent owners, but such coverage terminates on the five-year anniversary of the original installation of the product. Please see additional key component warranty details below:

The heart of the heating system

Heil heating & cooling products back the heat exchanger with longer limited warranty periods (up to lifetime available on select models) to the original owner, when product is used in a residential application and properly registered within 90 days after original installation. Coverage varies by furnace type, so please see enclosed charts for length of coverage details.

The heart of the cooling system

Compressors in Heil cooling products utilizing R-410A refrigerant carry a 10-year limited warranty to the original owner, when product is used in a residential application and properly registered within 90 days after original installation.



Furnaces

	ION® SYSTEM			QUIETCOMFORT® SERIES		PERFORMANCE SERIES				
Heil Gas Furnace Options	G97CMN	G96CTN	G80CTL	G96VTN	G80VTL	N96VSN	N80VSL	N95ESN	N92ESN	N80ESN
Comfort Features										
Quiet Operation	Best	Best	Best	Better	Better	Better	Good	Good	Good	Good
Temperature Control	Best	Best	Best	Better	Better	Better	Good	Good	Good	Good
Efficiency										
Heating AFUE	Up to 98	Up to 96.7	80	Up to 96	80	Up to 96	80	Up to 96	Up to 92.1	80
ECM Fan Motor	•	•	•	•	•	•	•	•	•	•
ENERGY STAR® Certified	•	•	•	•		•		•	• (South)	
Design Features										
Ion Communicating System Compatible	•	•	•							
Modulating (Multi-Stage) Gas Valve	•									
Two-Stage Gas Valve		•	•	•	•					
Variable-Speed Fan Motor	•	•	•	•	•	•	•			
Peace of Mind										
10-Year Parts Limited Warranty**	•	•	•	•	•	•	•	•	•	•
No Hassle Replacement Limited Warranty*	10-Year	10-Year	10-Year	5-Year	5-Year					
Heat Exchanger Limited Warranty*	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	20-Year	Lifetime	20-Year	20-Year

NOTE: Ultra-Low NOx Furnace Models G95CSU and G80CSU have a 5-Year No Hassle Replacement Limited Warranty

Small Packaged Products

	Gas Furnace/ Air Conditioner Combination		Gas Furnace/ Electric Heat Pump Combination	Heat Pumps		Air Conditioners	
Heil SPP Options	PGR5	PGD4	PDD4	PHR5	PHD4	PAR5	PAD4
Comfort Features							
Summer Dehumidification	Best	Better	Best	Best	Better	Best	Better
Temperature Control	Best	Better	Best	Best	Better	Best	Better
Efficiency							
Cooling SEER2	15.2	13.4	13.4	15.2	13.4	15.2	13.4
Electric Heating HSPF			6.7	7.2	6.7		
Gas Heating AFUE	Up to 81%	Up to 81%	Up to 81%				
Design Features							
Dual-Fuel Heating			•				
Gas Valve Stages	2	1	1				
High-Efficiency, Multi-Speed ECM Blower	•	•	•	•	•	•	•
Compressor Stages	2	1	1	2	1	2	1
Peace of Mind							
10-Year Parts Limited Warranty**	•	•	•	•	•	•	•
No Hassle Replacement Limited Warranty*	5-Year	3-Year	3-Year	5-Year	3-Year	5-Year	3-Year
Heat Exchanger Limited Warranty	Lifetime	Lifetime	Lifetime				

Split Systems

	ION SYSTEM			PERFORMANCE SERIES		
Heil Air Conditioner Options	HVA9	H4A7T	H4A6S	N4A7T	N4A5S	N4A4S
Comfort Features						
Summer Dehumidification	Best	Best	Better	Better	Good	Good
Temperature Control	Best	Best	Better	Better	Good	Good
Efficiency						
Cooling SEER2	Up to 19.0	Up to 17.5	Up to 16.5	Up to 17.5	Up to 16.5	Up to 16.0
Design Features						
Ion Communicating System Compatible	•	•	•			
Compressor Stages	Variable	2	1	2	1	1
Compressor Sound Jacket	•	•	•			
Coastal Model Available				•	•	
Multi-Speed Fan Motor	•			•		
Peace of Mind						
10-Year Parts Limited Warranty**	•	•	•	•	•	•
No Hassle Replacement Limited Warranty*	10-Year	10-Year	5-Year			

	ION SYSTEM			PERFORMANCE SERIES	
Heil Heat Pump Options	HVH8	H4H7T	H4H5S	N4H7T	N4H5S
Comfort Features					
Summer Dehumidification	Best	Best	Better	Better	Good
Temperature Control	Best	Best	Better	Better	Good
Efficiency					
Cooling SEER2	Up to 18	Up to 17	Up to 15.2	Up to 17	At 15.2
Electric Heating HSPF2	Up to 9	Up to 8.1	Up to 8.1	Up to 8.1	Up to 8.1
Design Features					
Ion Communicating System Compatible	•	•	•		
Compressor Stages	Variable	2	1	2	1
Compressor Sound Jacket	•	•	•		
Multi-Speed Fan Motor	•				
7mm Welded Aluminum Coil		•		•	
Peace of Mind					
10-Year Parts Limited Warranty**	•	•	•	•	•
No Hassle Replacement Limited Warranty*	10-Year	10-Year	5-Year		

Fan Coils

Heil Fan Coil Options	FCM	FVM	FJM4
Comfort Features			
Summer Dehumidification	Best	Better	Good
Temperature Control	Best	Better	Good
Efficiency			
SEER Boosting ECM Variable-Speed Fan Blower	Up to 18.5	Up to 17	Up to 15.2
SEER Boosting ECM Multi-Speed Fan Blower	Up to 9	Up to 8.1	Up to 7.8
Design Features			
Ion Communicating System Compatible	•		
Peace of Mind			
10-Year Parts Limited Warranty**	•	•	•
No Hassle Replacement Limited Warranty*	10-Year	10-Year	5-Year

Geothermal

Heil Geothermal Options	HP Series	HS Series	HW Series	HB Series
Comfort Features				
Temperature Control	Best	Best	Best	Better
Heating Stages (with Aux. Heat)	3	3	2	2
Cooling Stages	2	2	2	1
Efficiency				
Cooling EER2 (Closed Loop)	Up to 24.5	Up to 24.7	Up to 22.1	Up to 21.7
Heating COP (Closed Loop)	Up to 4	Up to 4.6	Up to 3.2	Up to 4.3
ENERGY STAR® Qualified	•	•	•	•
Design Features				
Optional Hot Water Feature	Optional	•	•	Optional
Air Filter, MERV 8, 2"	•			•
Compressor Stages	2	2	2	1
Cabinet Insulation	Closed Cell Foam	Closed Cell Foam	Fiberglass	Fiberglass
Peace of Mind				
10-Year Parts Limited Warranty**	•	•	•	•
10-Year Limited Labor Warranty**	•	•	•	
5-Year Limited Labor Warranty**				•
No Hassle Replacement Limited Warranty*	5-Year	5-Year	5-Year	

Ductless Systems

To the original owner, all Heil ductless products are covered by a 10-year parts limited warranty upon timely registration.**

* See warranty certificate for complete details and exclusions.

** Timely registration required for 10-year parts limited warranty and lifetime heat exchanger limited warranty. Limited warranty period is five years for parts and 20 years for heat exchanger if not registered within 90 days of installation except in jurisdictions where warranty benefits cannot be conditioned upon registration. Please see warranty certificate for further details and restrictions.

Many models are ENERGY STAR® qualified. Ask your contractor for details or visit www.energystar.gov.

All systems tested and listed by the appropriate agencies.



ISO 9001: 2015 Registered



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