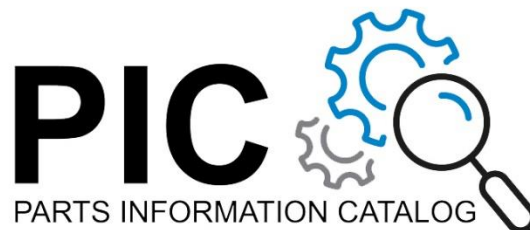**EASIER. FASTER. MORE EFFICIENT.**

The Enhanced
Parts Information Catalog (PIC) is Here!

It's Easier. Faster. More Efficient! The *Enhanced Parts Information Catalog (PIC)* is here to save the day.

Brought to you by ICP® and the Replacement Components Division, the new PIC includes a variety of tools to help you locate accurate, up-to-date, and trustworthy ICP parts information with a click of the mouse. Click here to view the ICP PIC video.[1]

Today, let's discuss the following topics so you can start using this amazing online resource:

- What is the PIC?
- What are the new features of the PIC?
- How can I access the enhanced PIC?

What Is the PIC?

If you remember EPMS, the PIC is EPMS on steroids. PIC is an online Parts Information Catalog (PIC) that ICP dealers can utilize to search for and locate ICP HVAC parts and accessories. It provides an enhanced part lookup experience, real-time integrations to e-commerce and mobile apps, a standardized data format, a full view of equipment to parts linkage, and a streamlined parts cataloging process. *Talk about Easier, Faster, and More Efficient. Wow!*

Once you've accessed the secure PIC website, you can use it to:

- Efficiently search for ICP parts/accessories.
- View part specifications, photos, and drawings.
- Quickly identify where each part is used within the equipment.
- Gather information on part obsolescence and the newest part substitutions.
- Easily create a Bill of Materials (BOM) list and export it to Excel® or Adobe® Acrobat.

What Are the New Features of the PIC?

PIC has a variety of new features and improved tools, including:

- An enhanced **PIC Dashboard** that generates listings of new and modified models, as well as new parts added to the PIC within the last 30 days. This new dashboard also includes helpful resources like the User Manual, a PIC Data Support Link, Training Videos, the RC Community, and an Abbreviation List.

The Enhanced PIC Dashboard Includes Helpful Resources

- An upgraded **Search Bar** that allows you to search by serial number, part number, or model number.
- A **Wildcard Search** function that uses the characters "%" or "-" to expand the parts search and automatically fill-in the remainder of the model numbers for you.
- A filter that allows you to add **Critical Parts** to a **BOM Excel export.**
- Updated **Supersession Details** so you can now see part photos and additional information (i.e., part number, description, and status of the newest part alongside the old part).
- New **Customization Features** that allow you to expand/hide filters, zoom in/out on drawings, view at full-screen, and utilize the slider bar to adjust the size of the BOM or drawings.
- Real-time **Part Information**, including photos, part criticality, list price and availability.
- **Serial Break Information** that shows the serial number from/to date and associated notes.

- Detailed **Parts Drawing** hot spots and tools so technicians can easily locate and visualize where that specific part is inside the equipment.
- The capability to export and download **Search Results** as an Excel or .PDF file for review/comparison.

Check Out the Cool New Drawing Features in the PIC

How Do I Access the PIC?
Wondering how to access the PIC? It's easy!

1. Sign in to HVACPartners.com
2. Navigate to the **Products** pull-down menu.
3. Choose **Parts,** then **PIC (Parts Information Catalog)**.
4. Start using the online PIC to locate ICP parts. *Super simple!*

If you have any questions, need assistance, or have suggestions, please email rcd.pic@carrier.com or submit a **Website and Data Support Request** on the PIC Dashboard.

Now that you have a better understanding of the PIC, the great new features available on the PIC site, and how to access the PIC, you know it's a tremendous resource for locating accurate, up-to-date, and trustworthy ICP parts information online.

It's Easier. Faster. More Efficient! The *Enhanced Parts Information Catalog (PIC)* is here to save the day. Get started with the new PIC.

[1] *https://players.brightcove.net/6056665220001/default_default/index.html?videoId=6318513819112*
Trademarks are the property of their respective owners.