



ENHANCE SERVICE AGREEMENT

Extensive support to maximize your refrigeration performance

BluEdge™ Enhance Service Agreement focuses on the care and maintenance of your refrigeration system to:

- ✓ Provide you with peace of mind when the unexpected happens.
- ✓ Resolve system issues quickly with highly skilled service engineers who are always close at hand.
- ✓ Keep your system running 24/7, for advanced system performance and protection of your valuable stock.

BluEdge Enhance Key Features And Benefits

- Preventive maintenance¹ with regular equipment health checks, reducing the total cost of ownership (TCO)
- Routinely scheduled, tailored leak testing aiding in a reduced carbon footprint
- Advanced troubleshooting including:
 - 24/7 support hotline
 - Proactive replacement of critical parts, ensuring issues are fixed the first time

- Priority service for unscheduled repairs
- Legal and safety compliance
- On-demand services such as digital services

(1) Digital Maintenance Checklists available in selected Carrier Countries. For Refrigeration Systems older than 5 years, BluEdge Enhance availability is subject to a health check. This applies to Carrier Systems. For refrigeration systems older than 10 years, provision of spare parts subject to availability.

	CORE	ENHANCE	ELITE
Preventive maintenance			
Carrier system	✓	✓	✓
Third-party system ⁽¹⁾	+	+	✓
Leak Test and inspection ⁽²⁾			
Carrier system	+	✓	✓
Third-party system	+	+	✓
Gas warning system check ⁽³⁾	+	+	✓
Troubleshooting			
24/7 support	✓	✓	✓
Critical spare parts	★	✓	✓
Repair ⁽⁴⁾	★	✓	✓
Leak identification and tightness test	★	✓	✓
Documentation maintenance and troubleshooting ⁽⁵⁾	STANDARD	STANDARD	STANDARD
Hygenical and technical cleaning	+	+	✓
Digital services ⁽⁶⁾	+	+	✓

⊕ ADD-ON | ✓ INCLUDED | ★ Available on demand, separately chargeable.

(1) Subject to health check prior to provision of services

(2) Refrigerants under EU F-Gas Regulations – every 3, 6 or 12 mths, CO₂ Systems on-demand

(3) Only applicable for CO₂ Systems

(4) Includes labor

(5) Advanced Reports available on request as an add-on

(6) Includes connectivity and remote services as a minimum (HACCP reporting, energy management and other digital services provided as service add-on)

Disclaimer: BluEdge service agreements are subject to availability.