


**Address data**

Sender 

Company\*  → Company or Name

Street & House number\*  → Street & House number

Additional address 1  → Additional address

Additional address 2

Zip code\* / City\*  → Zip Code / City

Country\*   
 --- Choose ---  → Country

Name\*  → Contact name

Phone\*  → Contact phone number

E-Mail\*  → AWB label send to this E-Mail

VAT / Tax-ID  → Leave this field blank

EORI / IOSS   
 EORI  → For EU shipments only > fill in your EORI if available

**Pick up**

☐ only create a label  
☒ Pick up request → Only create label or also pick up request

Pick up date   
 ma 24.02.2025

Pick up location\*  → Specify pick up point (Reception / Dock 1)

Pick Up Instruction  → Specify pickup instruction for the DHL driver

**Content description**

Content description\*   
 TT ULTRA 16K AMB  → In case of returning multiple parts:  
Where some parts requiring UN3091 label select a part with IATA statement : In complinace with Section II of PI 970

**Pieces**

Number of pieces  → Number of boxes

Length (cm)	Width (cm)	Height (cm)	Weight (kg)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**In case of international shipment where customs clearance is required:**

**Customs infomation**

☒ dutiable shipment → Choose dutiable shipment  
☐ non-dutiable shipment

Customs Value  EUR  → Enter quantity of devices > Do not enter Customs Value

Services	
Service	Service
<input checked="" type="checkbox"/> PAPERLESS TRADE	<input type="checkbox"/> LITHIUM METAL PI970-SECTION II

Select this service if shipment requires UN3091 label  
 (shipment contains TT RF or Geo Eagle, GEO XE & XEP option in Content Description In compliance with Section II of PI 970)  
 IMPORTANT UN3091 label required if you choose this service  
 Please see further instructions on page 4

Customer reference
Customer reference* <input type="text"/>
<b>Please check/modify the pick up time window!</b>
The earliest pick up time may vary from the displayed time below. Please a pick up request can be made for a collection today is 17:00. Please today is 19:00.
Pick up date: 24/02/2025 From <input type="text" value="11"/> : <input type="text" value="59"/> To <input type="text" value="19"/> : <input type="text" value="00"/> Hour

PO/RMA/DM/RC number > \*Include return type RMA, DM, or RC with each number\*  
 If you do not know the RMA/DM/RC number > please contact Sensitech Client Services  
[Sensitech.clientservicesEMEA@carrier.com](mailto:Sensitech.clientservicesEMEA@carrier.com)

Please check / modify pick up time window

Update the QTY you return

Enter RMA/DM/RC number

Enter pick up date

Please choose how many different Sensitech device models you want to ship. Right amount of positions for invoice will populate

Customs information						
Type of invoice Proforma	Invoice number *	Invoice date *	Total Gross Weight (kg) *	Number of positions		
Type of export P-Permanent	Reason for export Commercial	Incoterm DAP	City name of liability Leave this field blank			
Total Invoice Value 100	Currency EUR	MRN Leave field blank				
Description/Part.Number *	Quantity *	Value per piece *	Weight net (kg) *	Unit *	Country of origin *	Commodity Code / HS Code *
				Pieces		
Transport costs	Insurance costs	Packaging costs	Processing costs	Other costs		

Leave this field blank

Search the device(s) models you want to return, value and COO and weight will be populated

Use DHL template for customs invoice and click on \*Book shipment\*

**Paperless Trade (PLT)**

☒ Use DHL template for customs invoice  
☐ Upload own customs invoice

Export accompanying document (PDF)  No file chosen

Additional document (PDF)  No file chosen

Click Send Label

Click Send shipment notification eMail

**Label transfer**

eMail address	<input type="text" value="label email address"/>
Message to the shipper	<input type="text"/>

**Shipment notification eMail**

eMail address	<input type="text" value="label email address"/>
Message to the shipper	<input type="text"/>



- .....
- 1 - Print this label in color. The hatched border must appear in red.
  - 2 - Ensure the red border in the label is at least 100mm (3.9 in) wide by 100mm (3.9 in) high when printed. We have conveniently sized the label for you in this document, but please be sure to check as the actual printed size may vary depending on your printer or print settings.
  - 3 - Securely pack the items. Use strong rigid outside packaging. It is your responsibility to ensure that your item is packed in accordance with IATA packaging instructions (PI 970 Section II).
  - 4 - Attach the label to the outside of your box on the same side as the shipping label. If you are reusing packaging, you must remove old labels and markings.

**If the return shipment contains TempTale GEO, TempTale RF or TempTale GEO XE and GEO XEP devices UN3091 label is required.**

**Devices with Alkaline batteries and Lithium Button Cell batteries do not require UN3091 label**

**For shipping guidelines, and overview of type of batteries contained in the devices you are planning to return refer to the link below relating to Lithium Batteries - CSB 99**

<https://www.sensitech.com/en/resources/product-bulletins>