



CORE SERVICE AGREEMENT



Refrigeration system care for increased efficiency, reliability and uptime

The BluEdge™ Core Service Agreement focuses on routine, comprehensive preventative maintenance on-site for your Carrier and/or third-party refrigeration system to:

- ✓ Increase system performance and efficiency
- ✓ Maximise system uptime and avoid expensive breakdowns
- ✓ Save costs by reducing energy consumption and leakages
- ✓ More sustainable cooling, benefiting both your bottom line and the environment



BluEdge Core Key Features And Benefits

- Standardized preventive maintenance ⁽¹⁾
- Legal and safety compliance
- Improved system availability and uptime
- Reduced equipment degradation
- Improved energy efficiency and less leakage

- Extended life of refrigeration system
- Includes basic troubleshooting, (24/7 Hotline) ⁽²⁾
- On demand services such as leak tests and gas warning checks

(1) Digital Maintenance Checklists available in selected Carrier Countries.
 (2) Troubleshooting on demand, and Digital Services Agreement ADD-ONs

	CORE	ENHANCE	ELITE
Preventive Maintenance			
Carrier system	✓	✓	✓
Third-party system ⁽¹⁾	+	+	✓
Leak Test and Inspection⁽²⁾			
Carrier system	+	✓	✓
Third-party system	+	+	✓
Gas warning system check ⁽³⁾			
	+	+	✓
Troubleshooting			
24/7 support	✓	✓	✓
Critical spare parts	★	✓	✓
Repair ⁽⁴⁾	★	✓	✓
Leak identification and tightness test	★	✓	✓
Documentation maintenance and troubleshooting ⁽⁵⁾			
	STANDARD	STANDARD	STANDARD
Hygenical and technical cleaning			
	+	+	✓
Digital services ⁽⁶⁾			
	+	+	✓

+ ADD-ON | ✓ INCLUDED | ★ Available on demand, separately chargeable.

(1) Subject to health check prior to provision of services

(2) Refrigerants under EU F-Gas Regulations – every 3, 6 or 12 mths, CO₂ Systems on-demand

(3) Only applicable for CO₂ Systems

(4) Includes labor

(5) Advanced Reports available on request as an add-on

(6) Includes connectivity and remote services as a minimum (HACCP reporting, energy management and other digital services provided as service add-on)

Disclaimer: BluEdge service agreements are subject to availability.