



01 February 2021

21-CN-02 NOTIFICATION OF CHANGE

Dear Valued Customer:

Re: Minimum Recording Period for all VaxAlert™ and VaxAlert™ USB Types and Profiles Changed from 20 Days to 40 Days

This letter is to inform you of an upcoming configuration change that is being programmed to the VaxAlert and VaxAlert USB World Health Organization (WHO) prequalified temperature indicators to comply with a specification change issued by the WHO. This change will go into effect for all shipments of VaxAlert and VaxAlert USB Types and Profiles starting 10 FEB 2021.

Description of Change Effective 10 FEB 2021

1. The Auto-Stop configuration option for all VaxAlert Types will change from a 20-day Auto-Stop setting to a 40-day Auto-Stop setting.
2. This change has no effect on the instructions printed on the Shipment information cards or to customers ordering process for VaxAlert and VaxAlert USB indicators.

Customer Support

Should you have any questions regarding this notification, please contact your local Client Services Representative at one of our Regional Headquarters:

USA World Headquarters:	1-800-843-8367 or +1-978-927-7033
South America:	+56-2-941-6600
EMEA:	+31-252-211-108
Asia:	+852-2880-0780

Client Services can also be reached via email: sensitech.clientservices@carrier.com.

Thank you for your continued support of Sensitech and our supply chain monitoring solutions.

Kind regards,

A handwritten signature in black ink, appearing to read "Adeleo".

Senior Product Manager
Sensitech Inc.
adeleo@sensitech.com