



## CONNECTED COLD CHAIN SOLUTIONS

Lynx™ Fleet helps Carrier customers to optimize cold chain operations, decrease energy usage and enhance outcomes with reduced costs, delays, cargo loss and spoilage while in transit.

By enhancing visibility, resiliency, agility and efficiency in the cold chain, the cloud-enabled Lynx digital platform helps reduce loss and support real-time decisions, ensuring foods and vital medications safely reach people who need them around the world.

## DELIVERING CUSTOMER SUPPORT WITH CONFIDENCE

### More than 600 service centers

With over 600 locations throughout Europe, Middle East, Africa & Russia, Carrier Transicold Europe provides customers with a large refrigerated truck and trailer service network.

### More than 2,200 technicians

We place a great focus on technical training and spare parts supply, and have developed our PACE (Performance Assessment & Competitive Excellence) program to ensure speed and quality of response go hand in hand.

### A full service maintenance agreement

With a BluEdge maintenance agreement, you can be confident in receiving the optimum level of product support to help keep your fleet operating efficiently and effectively.



## ONECALL™

## 24/7 ASSISTANCE WE'RE JUST ONE CALL AWAY

Whether you need breakdown support in your own country or internationally, with oneCALL™ service our team is on hand to help get you back on the road as soon as possible -- 24/7/365 -- with minimum hassle.



# It's never been easier to give your fleet an edge



Carrier Transicold Europe S.C.S.  
3, rue Joseph Monier  
Immeuble Cristalia  
92500 Rueil-Malmaison - France  
Phone: +33 (0)1 41 42 28 00  
[www.carriertransicold.eu](http://www.carriertransicold.eu)





## DISCOVER GREATER VALUE WITH BLUEDGE™ SERVICE OFFERINGS



No matter what level of service your business needs, Carrier Transicold offers the flexibility to help you get the best value and the most mileage out of your service plan. By combining your Carrier Transicold transport refrigeration units with our BlueEdge service maintenance package, you can be confident you will be receiving optimum levels of product support that will keep your fleet operating as effectively as it was originally designed.



- Extend the life of your equipment
- Increase asset utilization
- Reduce equipment lifecycle costs
- Avoid emergency callout repairs
- Reduce downtime
- Maximize fuel economy
- Increase resale value
- Get reports and statistics

## MORE CHOICES TO PROTECT YOUR INVESTMENTS

### PEACE OF MIND FOR YOUR EQUIPMENT

#### SIMPLE BUDGETING

Service costs are fixed for the duration of the term for a simple pre-agreed fee.

#### REDUCED ADMINISTRATION

BlueEdge takes care of arranging service and repairs for you.

#### BEST EFFICIENCY FOR YOUR PARTS

Benefit from genuine performance parts to ensure your equipment operates at its peak.

### AN OFFER FULLY ADJUSTABLE TO YOUR NEEDS

#### CHOOSE EXACTLY WHAT YOU NEED

You can choose to add or exclude items to fit your needs.

#### FIX YOUR OWN DURATION

The BlueEdge offerings allow you to fix your costs over a specified term that's linked to your usage profile.

#### SCHEDULE YOUR PAYMENTS

Whether you prefer to pay monthly, quarterly or annually, we can adjust the payment cycle.

## A TIER FOR EVERY BUSINESS

Whether you want to maintain equipment on your own with as-needed service or put solutions in place for proactive maintenance and equipment monitoring, we have a plan that can help you.



### CORE

An economical solution for customers with a connected unit and need for standard support. Our Core option allows us to support your needs with a mix of online and side presence.



### ENHANCE

Designed for customers who are looking for complete preventive maintenance with a high level of remote connectivity. We will maximise your equipment life, uptime and performance with customised support for each of your transport refrigeration assets.



### ELITE

Our Elite plan is the ultimate worry free, peace of mind program for clients who demand the highest level of equipment reliability, uptimes, and fiscal certainty. Repair or replacement of maintainable failed parts is included in this plan and a comprehensive cooling contingency plan can be put in place if desired.

	CORE Extended warranty	ENHANCE Routine maintenance	ELITE Full service
Parts	✓	✓	✓
Labor repair	✓		✓
Labor maintenance		✓	✓
Preventive maintenance		✓	✓
Fleet visibility/Basic telematics			✓
Call-out 24/7	○	○	○
Travel	○	○	○
International coverage	○	○	○
Telematics/Lynx Fleet	○	○	✓*
Local options (regulations)	○	○	○
Hours usage billing			○

\*for units equipped in standard from factory

✓ Included  
○ Option