



AN EXCHANGE OF TECHNICAL INFORMATION

Number: TL004 - 2025

Subject: TransCentral Sunset and ContainerLINK SolutionCenter

Released: May 28, 2025

As part of an ongoing process to streamline our digital footprint, Carrier Transicold will be retiring the TransCentral portal and legacy PartsNet (partsorder.com) application.

In its place, we are introducing the ContainerLINK SolutionCenter (<https://carrier-global.my.site.com/Container/>). With a little cleanup, the TransCentral information is being carried over to the new website.

This would include software releases, software history, TechLINEs and Service bulletins. Also, within the website you will have a centralized access point to the other Carrier container websites. If there is a file or bulletin you cannot find, please inform your field service area manager.

The ContainerLINK SolutionCenter is accessed via the Okta Single Sign on used to access the Ecommerce system. If you require access to ContainerLINK SolutionCenter, send an email to container.warranty@carrier.com to request access to the new site.

The screenshot shows the Carrier Transicold ContainerLINK SolutionCenter website. The header includes the Carrier Transicold logo and navigation links: HOME, PARTS, SUPPORT, TRAINING, DATA TOOLS AND SOFTWARE, and MY DOCUMENTS. The main content area features a 'SOFTWARE RELEASE' section with a featured item 'OptimaLINE Software 6395' and a carousel of other releases. An 'Alerts' section on the right states 'There are no alerts to display.' Below the main content is a 'Links' section with a prominent blue button for 'Container Refrigeration'.

Updated from May 8th 2025 release

Service Engineering / Container Products

Please circulate copies of this bulletin to all service and management personnel as soon as possible.