



AN EXCHANGE OF TECHNICAL INFORMATION

Number: TL007 - 2026
Subject: New Menu0120 for ACT

Released: July 20, 2026

Carrier has released a new menu file, menu0120.ml3

This menu file is to prevent accidental downgrading of software while automatic cold treatment (ACT) is active. This protects the unit from corrupting the ACT setpoint when going from a multi-tiered setpoint option that was added in 5394 to older versions without multiple tiers. These files are included within the software release zip files and in a separate link available on the website as seen in the below figures.

<https://www.carrier.com/us/en/cold-chain/container/data-tools/#tabs-9b4d39ca7c-item-2ac36998c3-tab>

[Click here for the latest menu file \(menu0120.ml3\)](#)

[Click here for the latest read file \(read0517.ml3\)](#)

Name	Date modified	Type	Size
 Cf260615.CF3	7/17/2026 11:51 AM	CF3 File	14 KB
 menu0120.ml3	7/17/2026 11:57 AM	ML3 File	95 KB
 scr15394.ml3	7/16/2026 7:31 PM	ML3 File	849 KB

Though not recommended, downgrading outside ACT is not prevented. The menu file is compatible with ML3 PrimeLINE®, EliteLINE®, ThinLINE®, and NaturalINE® software.

It is recommended to update any flash drives containing ML3 software with the latest Menu and Read files as soon as possible to ensure maximum compatibility and prevent accidental ACT corruption.

When updating, it is recommended to verify the flash drive is on using the FAT32 file system, then remove all existing files and add the new Carrier folder.

No new read file is required for 5394. Please continue using read0517.ml3.

Service Engineering / Container Products
Please circulate copies of this bulletin to all service and management personnel.
