



Product Notification CSB #123

To: Sensitech Customers
From: ColdStream Product Management
Date: 18 June 2018
Re: TLS 1.0 Industry 'End of Life' for Continued Use of ColdStream Services

Reason for Notification

Sensitech Inc. takes the security of our customers' data very seriously. Our ColdStream® CCM hosted solution requires internet connectivity and implementation of associated appropriate standards. One of these standards is Transport Layer Security (TLS). TLS is a cryptographic protocol used to establish a secure communications channel between two systems. It authenticates one or both systems, and protects the confidentiality and integrity of information that passes between systems.

PCI Security Standards Council has announced 'End of Life' of TLS 1.0, effective June 30, 2018*. TLS protocols are associated with your browser settings. New security standards are available with TLS versions 1.1 and 1.2. Although ColdStream does not capture payment transactions, we apply similar levels of security to protect your data. After June 30, 2018, ColdStream applications will no longer use TLS 1.0 at which point connections through this protocol will not be possible.

Please check with your organization's IT department regarding the enablement of TLS 1.1 and 1.2** to ensure the uninterrupted use of the ColdStream data management services.

*Source: <https://blog.pcisecuritystandards.org/are-you-ready-for-30-june-2018-sayin-goodbye-to-ssl-early-tls>

**Source: <https://knowledge.digicert.com/generalinformation/INFO3297.html>

Customer Support

If you have any questions about this information, please contact your local Client Services team at one of our Regional Headquarters.

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