



EMCC: Extended Major Component Coverage



Everything you need to protect your Carrier truck, trailer, rail, or intermodal units.



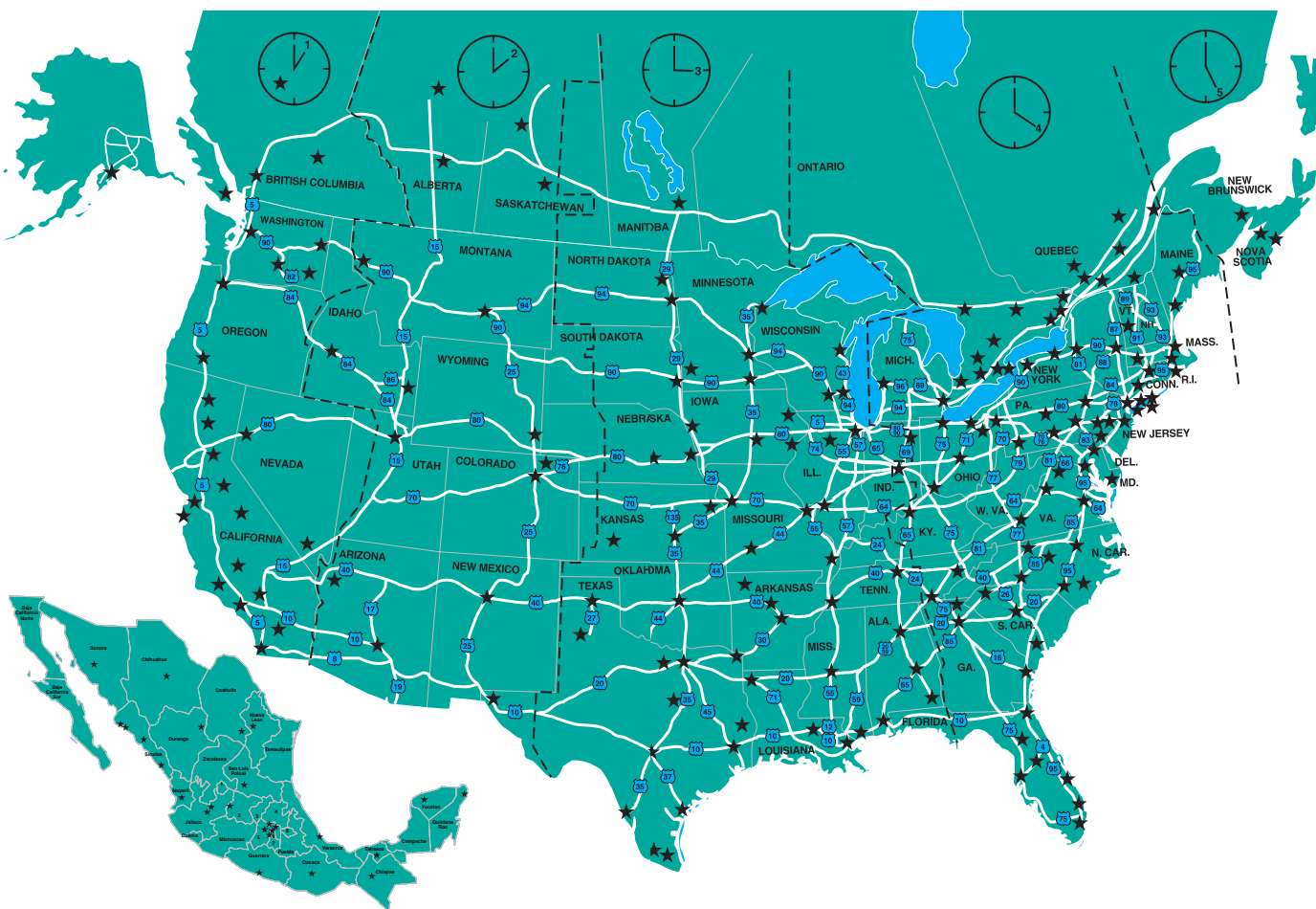
ROADCARE™ EMCC.

The coverage that travels with you.



Welcome to RoadCare Extended Major Component Coverage (EMCC) from Carrier Transicold, the leading provider of innovative and cost-effective aftermarket solutions. As the name suggests, EMCC provides long-term coverage on key components. With EMCC, you get coast-to-coast protection from high-cost major component repairs across the U.S., Canada, and Mexico through our network of over 200 dealers.

Carrier Transicold dealers use genuine Performance Parts™ and have factory-trained expert technicians on staff. EMCC has been carefully designed to provide a wide variety of customizable coverage options to help you avoid unanticipated costs in the event of an unscheduled repair. Our innovative, flexible, and cost-effective EMCC solutions allow you to have more predictable maintenance costs.



Extended Major Component Coverage for your Carrier refrigeration units.

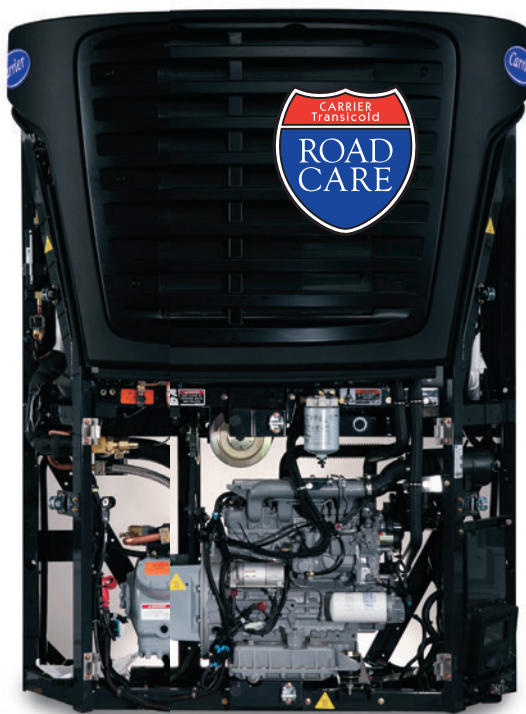
Consider the advantages of including Extended Major Component Coverage (EMCC) on your new Carrier equipment:

- Coverage is available on all new Carrier Transcold diesel truck, trailer, rail, or intermodal units sold and domiciled in the U.S., Canada, and Mexico (some restrictions apply).
- With EMCC, you have the flexibility to extend the original factory warranty on major components, plus an expanded list of components.
- EMCC is **transferable** (for a nominal charge), which enhances equipment resale value.
- Existing EMCC coverage is **extendable** up to maximum years/hours (minimum of 60 days prior to expiration).
- You can custom-design coverage up to a maximum of 8 years and up to 16,000 hours on trailer and rail units. Or a maximum of 7 years and up to 12,000 hours on diesel truck units, depending on the model. Coverage remains in effect for the number of years or hours you select, whichever comes first.
- You can choose from a range of **deductibles** from \$0 to \$500.
- EMCC coverage includes progressive damage repairs caused by a covered component and loss of fluids caused by a covered component.
- With EMCC, you are automatically protected from rising repair costs due to inflation.

EMCC covers your components and takes care of you.

With Carrier's Extended Major Component Coverage, you can supplement the original factory warranty to provide uninterrupted coverage on major components. You'll find RoadCare EMCC is straightforward, practical, and owner-friendly. To keep your coverage on the assigned equipment in full effect:

- Purchase coverage within six (6) months of equipment date in service.
- Maintain and service your equipment according to Carrier Transcold's recommended Maintenance Schedules*
- Document your maintenance and service as required and submit to Carrier Transcold, if requested.
- Do not subject your equipment to abuse, neglect, damage, or repair by an unauthorized location, which would void coverage.
- EMCC tech support is available 24 hours a day through our toll-free Action Line, (800) 448-1661.



*A complete Factory Maintenance Schedule for each model line is included in the respective Operation and Service Manuals.

Note: Coverage excludes engine and compressor accessories, normal maintenance items, overtime charges, and travel.

Component coverage

You can extend the original factory warranty to provide uninterrupted coverage on these major components:

Component	Trailer and Rail Products	Diesel Truck Products	Solara™	Vector™
Engine, less accessories*	x	x	x	x
Compressor, less accessories**	x	x		x
Microprocessor keypad and logic board	x	x	x	x
Cab Command,™ less cable		x		
Condenser coil	x	x		x
Evaporator coil	x	x		x
Engine radiator	x	x	x	x
Gear box, less clutch	x			
Fan shaft assembly	x	x		
Refrigerant solenoid valves, less coils	x			
Electronic Stepper Valve (ESV)	x			x
Electronic Expansion Valve (EXV)				x
3-way valve, less coil		x		
Fuel injection pump	x	x	x	x
Fuel transfer and primer pump (engine-mounted)	x			x
Electric standby motor	x	x		
Vibrasorbers	x	x		
Generator	x	x		x
Remote evap coils	x	x		x
Battery charger				x
Fan motors (host unit)				x
OTCC	x	x	x	x
Refrigerant leak coverage	x	x		x
Sensor coverage	x	x		x

NOTE: Coverage includes engine and compressor head gaskets, and compressor shaft seal.

*Engine accessories and maintenance items excluded: water pump, alternator, starter motor, coolant thermostat, injectors, injector lines, glow plugs, belts, hoses, run and speed solenoids, gaskets, filters, and solenoids.

**Compressor accessories and maintenance items excluded: unloader valve assembly and coils, switches, fittings, relief valves, and gaskets.

Coverage options

Hours

16,000								
15,000			Trailer and Rail Units					
14,000								
13,000								
12,000								
11,000			Diesel Truck Units					
10,000								
9,000								
8,000								
7,000								
6,000	Single-Temp Trailer and Vector Major Component Manufacturer's Warranty**							
5,000								
4,000	Truck/Trailer Standard Major Component Manufacturer's Warranty*							
3,000								
2,000								
1,000								
0	1	2	3	4	5	6	7	8

Years

*Basic Unit Warranty is 12 months/unlimited hours.

**Ultra XL and non-X Series units: 2 years.

New coverage options



- **OTCC (Overtime and Callout Coverage)** for emergency breakdown repairs to covered and warrantable components on loaded equipment. OTCC may be purchased for the standard warranty term and in combination with an EMCC of matching term.
- **Refrigerant Leak Coverage** covers repair charges for refrigerant leaks. Refrigerant Leak Coverage may be purchased for the standard warranty term and in combination with an EMCC of matching term.
- **Sensor Coverage** covers replacement charges for all factory-installed Return, Supply, and Ambient Air Sensor failures. Coverage may be purchased for the standard warranty term and in combination with an EMCC of matching term.





The RoadCare EMCC decal that travels with your unit tells exactly what is covered and for how long:

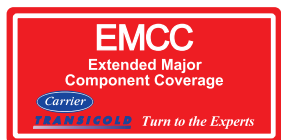
- Model and serial number.
- Specific major components.
- Duration of coverage in maximum months and engine hours, whichever occurs first from date in service.
- Deductible charges.
- Special provisions.

Decal example.



Component	Months		Hours
	P&L	P	
Engine	60	0	10000
Compressor	60	0	10000
Refrig. Coils/Radiator	60	0	10000
Sol. Valve/Less Coil	60	0	10000
Microprocessor	60	0	10000
Gear Box	60	0	10000
Fanshaft Assembly	60	0	10000
Fuel Pumps	60	0	10000

MADE IN USA



Terms of Coverage

- The RoadCare EMCC program covers failures resulting from defects in materials and workmanship under normal use and service. Coverage begins at the expiration of Carrier Transcold's warranty. Coverage ends at the expiration of the years or hours selected and purchased, whichever occurs first from date in service (DIS).
- Maximum operating hour coverage on systems equipped with electric standby motors expires at the sum total of diesel engine and electric standby hours.
- This brochure intentionally provides general information. For additional information about EMCC, please see your Manufacturer's Warranty sheet or contact your Carrier Transcold dealer.

Carrier Transcold Division (CTD) Responsibilities

- CTD will pay for parts and labor needed to repair a covered failure resulting from defects in CTD materials or CTD workmanship. Repairs must be made at a CTD dealer during normal business hours.
- CTD will also pay for the engine lubricating oil, compressor oil, refrigerant, antifreeze, filter elements, belts, hoses, and other maintenance items that are not reusable as a result of a covered failure.
- CTD will repair or replace at its sole discretion any non-covered component on the refrigeration system damaged by the failure of a covered component.

Owner Responsibilities

- OWNER is responsible for operating and maintaining the equipment as specified in the applicable CTD Operation and Maintenance Manual. Proof of OWNER compliance with the above maintenance requirements must be supplied upon request.
- OWNER is responsible for lubricating oil, compressor oil, refrigerants, antifreeze, filters, belts, hoses, and other maintenance items replaced during repairs, except when such items are not reusable because of a covered failure.
- OWNER is responsible for all costs associated with a non-covered failure, including costs related to major components that are damaged as a result of a non-covered failure.
- OWNER is responsible for "downtime" expenses; incidental, consequential, or cargo loss or damage; and all business costs and losses resulting from a covered failure.
- OWNER is responsible for the deductible, if specified. If the same part fails again within 90 days, then no deductible will apply to the repair.
- OWNER is responsible for all overtime and callout charges (including on loaded equipment), unless OTCC (Overtime and Callout Coverage) has been purchased. OWNER is responsible for all travel and drayage expenses.
- OWNER must give notice prior to the expiration of the coverage of any covered failure and deliver the equipment

for repair to a Carrier Transcold dealer in the United States, Canada, or Mexico. A list of dealer locations appears in the current CTD Shortstop Dealer Directory and also on www.trucktrailer.carrier.com.

Warranty Limitations

- CTD is not responsible for failures of major components resulting from OWNER or operator abuse or neglect, including but not limited to: operation without adequate coolant, fuel, refrigerant, or lubricants; overfueling or overspeeding engine; lack of proper maintenance for lubricating, cooling, refrigeration, electrical, or air intake systems; improper storage, starting, or refrigerant charging; or unauthorized application or modification of equipment (including refrigerant retrofit without prior written authorization from CTD).
 - CTD IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR COMMERCIAL LOSS RESULTING FROM A MALFUNCTIONING PRODUCT OR DEFECT IN MATERIALS AND WORKMANSHIP.
 - CTD is not responsible for failures resulting from improper repair or adjustment, or from the use of parts not approved by CTD.
 - New or CTD-approved rebuilt parts or components used to repair or replace a covered component assume the identity of the part or covered component they replace and are entitled to the remaining coverage therein. Parts used in repairs may be new CTD or CTD-remanufactured parts.
 - Coverage is void if a system serial number or EMCC decal has been altered or defaced, or is missing and cannot be verified.
 - Coverage is void if unit has been destroyed, salvaged, repaired at an unauthorized location, or stolen and not recovered in working order.
 - This coverage does not overlap or duplicate coverage offered by other CTD warranties, including, but not limited to, genuine CTD parts. If more than one warranty or coverage applies, repair will only be made under the single warranty that offers greatest benefit to the OWNER.
 - CTD is not responsible for corrosion caused by road salt or other chemicals, such as magnesium chloride.
 - EXCEPT FOR THE APPLICABLE NEW EQUIPMENT WARRANTY AND EXTENDED MAJOR COMPONENT COVERAGE (EMCC), THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- ## Transfers, Extensions, and Refunds
- EMCC may be transferred to a new OWNER (\$75 charge per unit).
 - Existing EMCC may be extended up to maximum coverage (extension price + \$75 charge per unit). Unit must have a minimum of 60 days' remaining coverage to qualify.
 - EMCC may be changed or refunded up to 6 months from date in service (DIS) (\$75 charge per unit), unless one or more claims have been filed.

Industry-leading coverage from Carrier Transicold.



For more information about CTD Aftermarket programs, talk with your Carrier Transicold dealer or representative.

Your Carrier Transicold Dealer



TRANSICOLD

Turn to the Experts.SM

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Carrier

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