



# Carrier Commercial Refrigeration

## Quality policy

Carrier Commercial Refrigeration is a world class provider of quality refrigeration. Our vision is to create solutions that matter for people and our planet. We are committed to providing our customers an exceptional life cycle experience with our products and services by delivering compliant products, on time, that meets or exceeds all requirements and expectations.

Leadership ensures legal compliance and that our quality management system is effective, sets quality objectives, continually improving, in alignment with the context and strategic direction of the company, and minimizes risks that satisfy all interested parties.

Employees are trained and developed to embrace the Quality Policy by promoting teamwork to continually improve and drive excellence in our business processes with our quality management system. This is accomplished through zero defect mindset, innovative quality designs, lean manufacturing processes, a strong supply base and responsive post-sales support.

A handwritten signature in blue ink, appearing to read "M. Eisenhuth".

**Marcus Eisenhuth**

**CEO Carrier Commercial Refrigeration**