



Cold Chain Monitoring Program

SensiWatch Platform | TempTale GEO LTE

User Guide

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TempTale GEO LTE Ordering Information

To order monitors, please contact a Sensitech Client Services representative.

Email: sensitech.clientservices@carrier.com. Phone: +1 800-843-8367

TempTale LTE Custom Catalog Numbers



No minimum order quantity, 6 month shelf life.

Supplier Part Number: **TGLA1-01-181**
 Description: **TT GEO LTE SU — Subway**

Product	Low	High	Graph Length	Startup Delay
Dairy and produce	32F	41F	7 days	5 miles

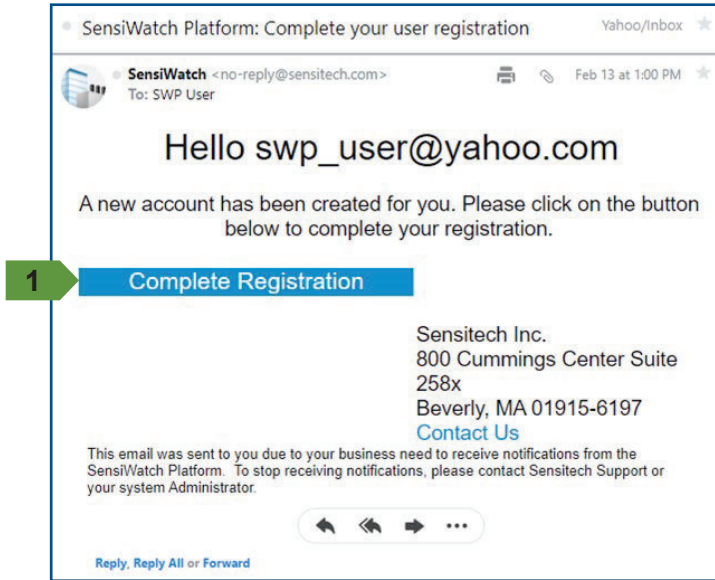
Supplier Part Number: **TGL01-01-181**
 Description: **TT GEO LTE EXT SU — Subway**

Product	Low	High	Graph Length	Startup Delay
Fresh Meat	26F	36F	17 days	5 miles
Frozen meat, dough, and other frozen products	-15F	10F	17 days	5 miles

Registration - One Time Action

Registration Email

A new user added to the SensiWatch Platform will be sent an activation email. Click the **Complete Registration (1)** bar to initiate the registration process.



Create Password

Complete the **New Password (2)** and **Confirm Password (3)** fields.

Password Requirements:

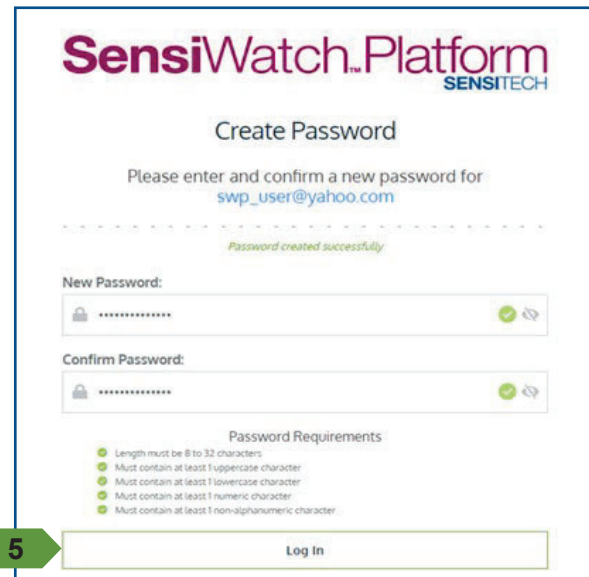
- 8 to 32 characters, 1 uppercase letter,
- 1 lowercase letter, 1 numeric character,
- 1 non-alphanumeric character.

Password Successful | Login

When the password requirement is met, the **Password created successfully** message displays.

Click Create Password (4).

Click **Log In (5)** to access SensiWatch Platform.



When prompted, click **Accept and Continue** to accept the **End User License Agreement** and **Privacy Notice**.

SensiWatch Platform Log In and Log Out

Login

Launch SensiWatch Platform: <https://sensiwatch.com/>

Type **User Name** and **Password** and click **Login**

Click **Forgot Password?** link if you forgot your password

Log out

SensiWatch.Platform Subway Overview **Trips** Reports

Trips 593 Filters Clear

Trip ID	Trip Status	DC PO Number	Origin	Destination	Managing Carrier	Carrier
561381	In Transit	12438			Managing Carrier 1	Carrier 1
561380	In Transit	30760			Managing Carrier 1	Carrier 2
561379	In Transit	266892				Carrier 3

Welcome User Icon

Your Name

- My Profile
- Help
- Release Notes
- Logout

Click **Logout**

Start a Trip

- **Search and Edit a Trip**
- **Create a New Trip**
- **Supplier Start & Placement Instructions**

Set Up Search Results Columns —First Time Users Only

If this is your first time working with the SensiWatch platform Search, please set up your search results columns so that it is easier for you to find trips. Follow the instructions:

1. Click **Trips** to see the list of trips

Select and Order Fields in Column Manager

3a. In the **Primary Columns** tab, select and drag these columns up/down to organize them in the following order:

- Trip ID
- Trip Status
- DC PO Number
- Origin
- Destination
- Managing Carrier
- Carrier

3b. Click **Save**.

4. (Optional) Switch to the **Secondary Columns** tab.

- Select and drag the field up/down to order secondary columns
- Click **Save**.

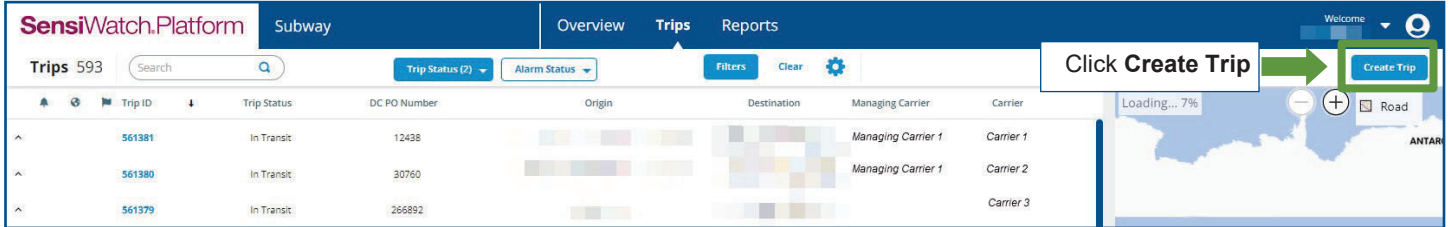
Trip List with Modified Primary and Secondary Columns

The trip results table is reloaded with the primary and secondary columns as configured in the Column Manager. The System remembers your selection and displays the Trip page with these columns every time you log in.

Primary Columns	
Column	Value
Trip ID	515727
Trip Status	In Transit
DC PO Number	86122
Origin	
Destination	
Managing Carrier	Managing Carrier 1
Carrier	Carrier 1

Secondary Columns	
Column	Value
Type of Stop	Stops
DC PO Number	31759
Order Number	31759
Final Destination	Syigma Orlando FL

Create a New Trip



Create Trip
Draft
✕

Trip Template
Subway
My Time Zone Location Time Zone

● Origin (Required)*

Define Origin*
Select Origin

Planned Departure Time
MM/DD/YYYY HH:MM (EST)
Select Planned Departure Time

Trip Note

Managing Carrier*
Select Managing Carrier
Carrier
Select Carrier

Trailer ID
Type the Trailer ID

Stops (Minimum one Destination or Pickup stop required)

1 ○ Define First Stop*

Add Stop +

Location Name*
Select Location

Type of Stop
Stop Type = Final Destination

DC PO Number
Type the DC PO Number

Available Products*
Select Product

Monitors (Minimum one monitor required)

Define Monitors*

Add Monitor +

Monitor ID*
Type the Monitor ID

Monitor Name

Cancel
Save as Draft
Create Trip
Click Create Trip

* Fields with a red asterisk are mandatory.



Monitor ID
10-digit alphanumeric number

Note: while you type the Monitor ID number, the system verifies and displays the correct Monitor ID number next to the field. After the trip is created, follow the [Supplier Start and Placement Instructions](#).

Supplier Start and Placement Instructions

Note: It is important that you enter trips details **PRIOR** to the monitor being started and placed on the load. After you have a trip in the SensiWatch Platform with the correct Monitor ID, follow the instructions to start and place the monitor.

1. Fill Out The TempTale® GEO LTE's Label

Write the PO Number on the TempTale LTE label with a permanent marker.

2. Start The TempTale GEO LTE Monitor

Press and **hold** the **green** Start (1) button until the Status LED (2) blinks rapidly for 30 to 60 seconds.



Status Check

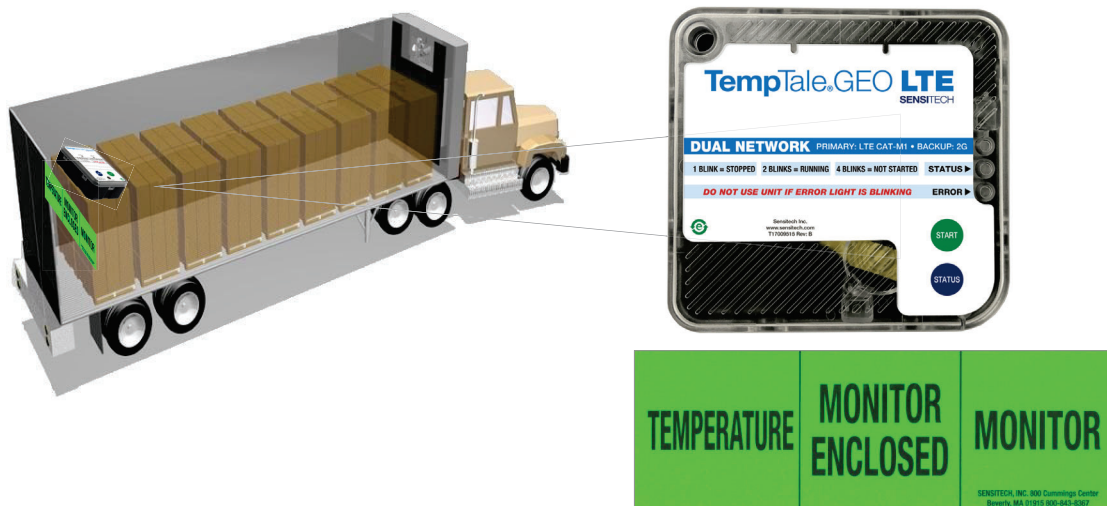
Press the **blue** Status (4) button to view the status of the TempTale GEO LTE.

Note: You may press the Status button at anytime to view the status.

LED EXPLANATION		
BLINK PATTERN	STATUS LED (2) GREEN	ERROR LED (3) RED
4 Blinks	Not Started	DO NOT USE THE TEMPTALE GEO LTE
2 Blinks	Started	
1 Blink	Stopped	

3. Place The TempTale GEO LTE Monitor

Remove the protective paper from the adhesive strip on the back of the monitor and place it on the **TOP** of the last pallet loaded on the passenger side of the trailer. Place a green **“Monitor Enclosed”** label on the **FRONT** of the same pallet, facing the trailer door.



Alarm Notification and Acknowledgement

Alarm Notification Email

You do not need to stop or download TempTale GEO LTE monitors; however, upon receipt, please store the monitors in a bright location as the monitors have light sensors and light sensor trigger is required to register the arrival of the monitors.

TempTale GEO LTE monitors do not have visible alarms. Email notifications are sent to the Supplier and DC contacts on file for in-transit alarms and arrived trips.

The monitor type, monitor serial number, order number, trip status, alarm status, origin, and the alarm type is displayed within the Subject line.

All alarms must be acknowledged and corrective actions logged.

Managing Carrier: The managing carrier is responsible for acknowledging the alarm in SensiWatch Platform within 1.5 hours of alarm.

To acknowledge an alarm click the **Open Details** link within the alarm notification email.

This will launch the Trip Detail page for the trip. View and Acknowledge alarms in the Trip Details page (next).

SensiWatch.Platform

SensiWatch Platform Notification

Trip 475518 From DTF Foods raised event Alarmed Product

Open Details

Trip ID: 475518

Origin name: DTF Foods

Origin address: 10323 Proctor Ave, City of Industry, CA 91745, US

Click Open Details

Carrier: Vegetarian Bun (prod 11003)

Managing Carrier: I-5 S. Last Hills, CA 93240, United States

Parent Supplier: 35-681885, -119 70262

Driver Name: 11/21/2023 06:54:59 AM (UTC)

Driver Cell: 12.6 °F

Trailer ID: 0%

Trip Note: 81.4 %

CO2:

Containers:

Monitors: MH4PC001X1

Stop 1: On Tai Fung Santa Clara

Type: Destination

Address: 2555 Stevens Creek Blvd, Santa Clara, CA 95050, US

PO Number: VAL-1102023

Order Number: Vegetarian Bun

Planned Arrival Time:

Actual Arrival Time:

Planned Departure Time:

Actual Departure Time:

Products: Frozen Protein

Statistics

Monitor ID MH4PC001X1

Product	Sensor	Mean	Standard Deviation	Min	Max	SIKT		
Frozen Protein	Temperature	10.67 °F	2.28 °F	7.1 °F	14.6 °F	10.66		
	Limits	Low Spec	High Spec	Time Below	Time Within	Time Above	Degree Minutes Below	Degree Minutes Above
	Limit 1	-10 °F	10 °F	0m	2h 30m	3h 45m	0 °F min	504 °F min
Frozen Protein	Light	0%	0%	0%	0%	r/s		
	Limits	Low Spec	High Spec	Time Below	Time Within	Time Above	Degree Minutes Below	Degree Minutes Above
	Limit 1	--	1%	--	--	0m		
Frozen Protein	Humidity	81.82%	1.24%	79.1%	84.3%	r/s		
	Limits	Low Spec	High Spec	Time Below	Time Within	Time Above	Degree Minutes Below	Degree Minutes Above
	Limit 1	--	--	--	--	--		

Severity	Event Name	Zone Type	Triggered On	Description	Location	Ack Date/Time	Ack By
Warning	Alarmed Product		11/21/2023 06:54:51 AM (UTC)	Temperature Continuous High 3h above 10°F	I-5 S. Last Hills, CA 93240, United States		

Latest Graph Monitor

Sensitech Inc.
 800 Cummings Center Suite 256r
 Beverly, MA 01915-8197
sensitech.support@carrier.com

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Alarm Acknowledgement

16382 Arrived

2 Active
0 Acknowledged

Trip Duration: 2d 6h 46m | Time Zone Displayed: (EST) - America/Thunder_Bay

Most Recent: 11/20/2023 1:08:39 AM

81.6 °F | 0 %

Actual Arrival Time: 11/18/2023 12:07:18 AM

2 Departed from Stop 2: Sigtuna, SE | Actual Departure Time: 11/18/2023 12:07:18 AM

Alarmed: Skoby, Sweden | 11/17/2023 11:52:10 PM

59.86% | KAD99001H4_34
Product: Product 1
Light - Continuous - High 1 - 15m above 3%

Your Comments here
Add your comment here

Acknowledge

Add a comment and then click **Acknowledge** to acknowledge the alarm

163821 Arrived

1 Active
1 Acknowledged

Trip Duration: 2d 6h 46m | Time Zone Displayed: (EST) - America/Thunder_Bay

Most Recent: 11/20/2023 1:08:39 AM

81.6 °F | 0 %

Actual Arrival Time: 11/18/2023 12:07:18 AM

2 Departed from Stop 2: Sigtuna, SE | Actual Departure Time: 11/18/2023 12:07:18 AM

Acknowledged: 11/17/2023 11:52:10 PM

59.86% | KAD99001H4_34
Product: Product 1
Light - Continuous - High 1 - 15m above 3%

Acknowledged | X Edit
Add your comment here
Acknowledged By: Training Sensitech
11/20/2023 1:40:20 PM

2 Arrived at Stop 2: Sigtuna, SE | Actual Arrival Time: 11/17/2023 11:23:19 PM

1 Departed from Stop 1

When alarm is acknowledged:

- Alarm is marked as **acknowledged**;
- Alarm message and icons color changes to **blue**
- In the **Toolbar** section, **Active** and **Acknowledged** alarm counts update.

Other Functions in SensiWatch Platform

The Overview Page

Click **Overview** to see the trips dashboard



TRIP STATUS

132	255	963
Not Started	Started	Arrived

EXCURSIONS

65	65	0	1186	1251
TOTAL ALARMED	ACTIVE ALARM	ACKNOWLEDGED	TRIPS IN COMPLIANCE	TOTAL TRIPS

View acknowledged alarms only Show Acknowledged

Trip ID	Event Name	Date/Time	Description	Container/Serial No.	Location	Acknowledged By	Last
462755	Alarmed	11/15/2023 10:24:14 AM (EST)	Temperature - Cumulative High - 4h 0m above 15...	MBM9C015Y4			
466096	Alarmed	11/15/2023 1:47:58 AM (EST)	Temperature - Cumulative High - 4h 0m above 15...	MJ1PC00Z91			
465157	Alarmed	11/14/2023 5:59:56 PM (EST)	Temperature - Cumulative High - 4h 0m above 15...	MGB9A01904			
464534	Alarmed	11/14/2023 5:59:56 PM (EST)	Temperature - Cumulative High - 4h 0m above 15...	MKYPC005J1			
465517	Alarmed	11/14/2023 5:56:51 PM (EST)	Temperature - Cumulative High - 4h 0m above 45...	MHCCA23VK4			

Alarms

The Trips Page

Click **Trips** to see the a list of trips

Click Create Trip

Click to flag / unflag a trip

Trip ID	Trip Status	DC PO Number	Origin	Destination
561251	Not Started	23945850		
561250	In Transit	474771855		
561172	In Transit	0652541		
561112	In Transit	064511335289		
561109	In Transit	4738361		
561108	In Transit	1498748		
561076	In Transit			
561075	In Transit			
561037	In Transit	756131538		
561007	In Transit	0653870		
561004	In Transit	0653516		
561003	In Transit	0653888		
560941	Arrived	37702352172011		
560840	Not Started	60805		
5603889		0653889		
4850178L		4850178L		

Click the **Trip ID** to view the trip details

Scroll through pages

Click on an icon to flag or un-flag a trip

Flagging a trip changes an icon to dark blue. This allows to find the trip faster.

Alarm Unacknowledged

Alarm Acknowledged

Zoom In and Out or switch the map type

Hover over the trip cluster number to view trip status

Click on the trip cluster on the map to see more details

Total Trips	In-Transit
3	3

ID	Status	Temp	Battery	Signal
515185	In Transit	72.2 °F	0%	---
515059	In Transit	64.2 °F	0%	45.3%
514800	In Transit	-9.4 °F	0%	40.5%

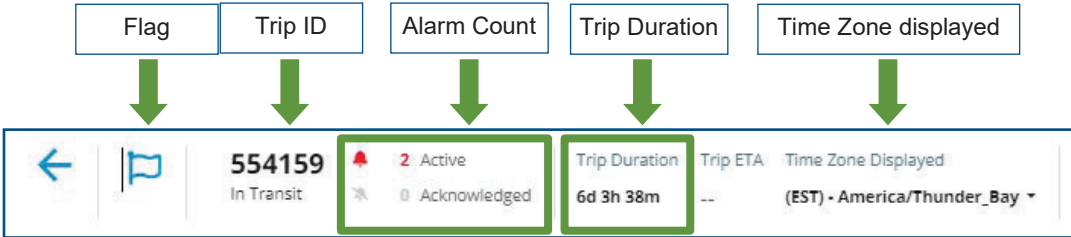
The Trip Details Page

The screenshot displays the 'Trip Details' page for a 'Subway' trip. The interface includes a top navigation bar with 'Overview', 'Trips', and 'Reports' tabs. A 'Trip Toolbar' at the top left shows trip ID '554159', status 'In Transit', and duration '11d 7h 13m'. An 'Actions' menu is located at the top right. The main content area is divided into several sections: 'Most Recent information' showing a temperature of 35.8°F and 0% battery; 'Trip Timeline and Alarms' listing two 'Alarmed' events with temperatures of 42.7°F and 41.1°F, each with an 'Acknowledge' button; 'Trip Map' showing a route through the Great Lakes region; and 'Trip Multigraph' displaying a temperature graph for 'Product: Frozen Dough' with a high of 10°F and a low of -15°F. The bottom of the page shows 'Actual Arrival Time' and 'Planned Arrival Time'.

- Trip Actions could vary depending on the user role. For example, actions can include **Edit Trip** and **Print** functions.
- Each action requires appropriate permissions assigned to your role by the Administrator.

The Trip Details Page —Toolbar, Timeline, and Alarms

Trip Toolbar



Click on an icon to flag or un-flag a Trip
 Flagging a trip changes an icon to dark blue. This allows to find the trip faster.

Alarm Unacknowledged

Alarm Acknowledged

Public trip that can be accessed by a user without SensiWatch Platform account. Not available.

Trip Timeline and Alarms

Most Recent location information and icons

Sensor information and icons

Trip timeline with arrival/departure times and alarms are displayed for each stop

Unacknowledged alarm.

Origin icon

The screenshot shows a vertical timeline with the following sections:

- Most Recent**: Shows a location map and sensor data (38.4°F, 0%).
- Alarmed**: Two entries for 'Product 1' with temperature alarms (42.7°F and 41.1°F) and 'Acknowledge' buttons.
- Arrived at Final Destination**: Shows 'Actual Arrival Time' (01/08/2024 7:36:47 AM) and 'Planned Arrival Time' (01/08/2024 7:46:39 AM).
- Departed from Origin**: Shows 'Planned Departure Time' (01/05/2024 7:06:47 AM) and 'Actual Departure Time' (01/05/2024 7:06:47 AM).

The Trip Details Page — Map and Multigraph

Map Section

Final Stop

Origin

Click on a data point to get location and sensor information

Location icons on the map match the ones in the Trip timeline

Adjust the size of a map or a multigraph sections

Zoom in/out to see details of the Trip map or change the map view of your Trip

- Origin
- Stop
- 📍 Destination

Trip Multigraph

Full view

Multigraph Trip Statistics Excursions

Temperature Light [Dropdown] Clear

Show/hide a sensor

Click to view a data point details.

Display Lines (3)

Temperature

Product Name - High 1 Temperature 10 °F

Product: Frozen Dough - Low 1 Temperature -15 °F

01/05/2024 01/06/2024 01/07/2024 01/08/2024 01/09/2024 01/10/2024 01/11/2024 01/12/2024 01/13/2024 01/14/2024 01/15/2024 01/16/2024 01/17/2024

7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST) 7:06:47 AM (EST)

Move the slider to zoom in/out

Origin

Zoomed in view

Multigraph Trip Statistics Excursions

Temperature Light [Dropdown] Clear

Display Lines (3)

Temperature

Product Name - High 1 Temperature 10 °F

Product: Frozen Dough - Low 1 Temperature -15 °F

01/07/2024 01/08/2024 01/08/2024 01/09/2024 01/09/2024 01/10/2024 01/10/2024 01/11/2024 01/11/2024 01/12/2024 01/12/2024 01/12/2024 01/12/2024

10:51:11 PM (L) 8:51:11 AM (E) 6:51:11 PM (E) 4:51:11 AM (E) 2:51:11 AM (E) 12:51:11 AM (L) 10:51:11 AM (L) 8:51:11 PM (E) 6:51:11 AM (E) 4:51:11 PM (E) 2:51:11 AM (E) 12:51:11 PM (L) 10:51:11 PM (L)

Reset

The Trip Details Page — Trip Statistics and Trip Details Sections

Trip Statistics section

Multigraph
Trip Statistics
Excursions

Monitor ID	Sensor	Mean	Std Deviation	Min	Max
MM1PC00E21		26.3 °F 0 %	21.02 0.03	-10.7 °F 0 %	46 °F 0.48 %

Product	Sensor	Low 2	Low 1	High 1	High 2	Below	Within	Above	° Min Below	° Min Above	MkT
Product: <i>Product Name</i>		--	-15 °F	10 °F	--	0m	3d 0h 30m	9d 2h 45m	0 °F min	372,493.5 °F min	--

Sensor Information displays here for all products the device monitors

Expand monitor and sensor information

Trip Details Section

Trip Details

View Trip information such as Trip Status, Carrier, Actual Arrival Time, and more

- Trip Information**
- Origin and Stops
- Monitors
- Monitor Readings
- Trip History

Trip ID	Status	Internal Trip ID	Actual Arrival Time
554159	In Transit		MM/DD/YYYY HH:MM (EST)
Trip Template	Trip Type	Driver Name	Driver Cell
Subway	None		
TMC Load Number	Carrier	Managing Carrier	Parent Supplier
	<i>Carrier Name</i>	<i>Managing Carrier Name</i>	

Trip Details

View Origin and all Stops

- Trip Information
- Origin and Stops**
- Monitors
- Monitor Readings
- Trip History

Origin Name and Full Address	Planned Departure Time	Actual Departure Time
<i>Origin Name and Address</i>	01/05/2024 7:06:47 AM (EST)	01/05/2024 07:06:47 AM (EST)

Trip Details

Monitor ID and Type

- Trip Information
- Origin and Stops
- Monitors**
- Monitor Readings
- Trip History

Associated Monitors

MM1PC00E21 TempTale GEO LTE Extended

Trip Details

Review Monitor readings

- Trip Information
- Origin and Stops
- Monitors
- Monitor Readings**
- Trip History

Monitor Time	Received	Monitors	Sensor Type	Reading	Location	Latitude	Longitude
01/05/2024 7:21:39 AM (EST)	01/05/2024 7:22:15 AM (EST)	MM1PC00E21	Light	0%			
01/05/2024 7:21:39 AM (EST)	01/05/2024 7:22:15 AM (EST)	MM1PC00E21	Temperature	-8.2°F			
01/05/2024 7:36:39 AM (EST)	01/05/2024 7:37:15 AM (EST)	MM1PC00E21	Light	0%			
01/05/2024 7:36:39 AM (EST)	01/05/2024 7:37:15 AM (EST)	MM1PC00E21	Temperature	-9.2°F			
01/05/2024 7:51:39 AM (EST)	01/05/2024 7:52:15 AM (EST)	MM1PC00E21	Light	0%			
01/05/2024 7:51:39 AM (EST)	01/05/2024 7:52:15 AM (EST)	MM1PC00E21	Temperature	-9.2°F			
01/05/2024 8:06:39 AM (EST)	01/05/2024 8:22:56 AM (EST)	MM1PC00E21	Light	0%			

Trip Details

Review Trip History

- Trip Information
- Origin and Stops
- Monitors
- Monitor Readings
- Trip History**

Time	Reason	Description	Item Type	Item Name	Username
01/05/2024 6:23:47 AM (EST)	Updated	Destination Updated: 133019 Planned Arrival Time: (BLANK) → 01/05/2024 7:46:39 AM (EST)	Trip	ba222acc-001-4c86-8791-0159a492b71e	SWT_Migrator
01/05/2024 7:37:37 AM (EST)	Updated	Destination Updated: 133019 Actual Arrival Time: (BLANK) → 01/05/2024 7:36:47 AM (EST)	Trip	ba222acc-001-4c86-8791-0159a492b71e	System
01/05/2024 7:40:15 AM (EST)	Updated	Status: NotStarted → InTransit	Trip	ba222acc-001-4c86-8791-0159a492b71e	System
01/05/2024 7:40:15 AM (EST)	Updated	Actual Departure Time: (BLANK) → 01/05/2024 7:40:47 AM (EST)	Trip	ba222acc-001-4c86-8791-0159a492b71e	System
01/05/2024 7:40:12 AM (EST)	Created	Trip Created Origin: (BLANK) → 133736 Planned Departure Time: (BLANK) → 01/05/2024 7:06:47 AM (EST) Destination/JobId: 133019 (BLANK) → Final Destination Order Number: (BLANK) → 31032994 PO Number: (BLANK) → 31032994 Products: (BLANK) → 8136 Container Added: N/A Zone Not Added Monitors: (BLANK) → MM1PC00E21 Products: (BLANK) → 8136 Trip Files: (BLANK) → created from SiviTracks shipment 49928386-7448-EE11-8116-849891240762 Status: (BLANK) → NotStarted Carrier: (BLANK) → 22778 Managing Carrier: (BLANK) → 22821 Visibility changed: (BLANK) → Off Trip Flag: (BLANK) → Off	Trip	ba222acc-001-4c86-8791-0159a492b71e	SWT_Migrator

SensiWatch Platform Mobile App

SensiWatch Platform Mobile App

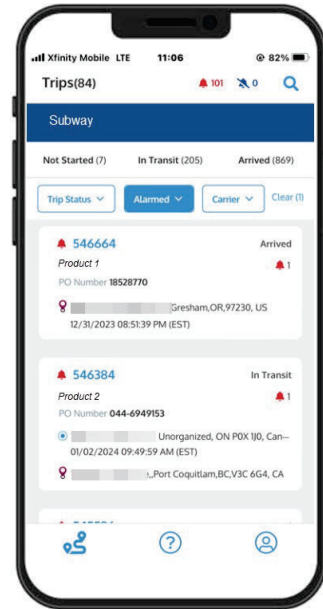
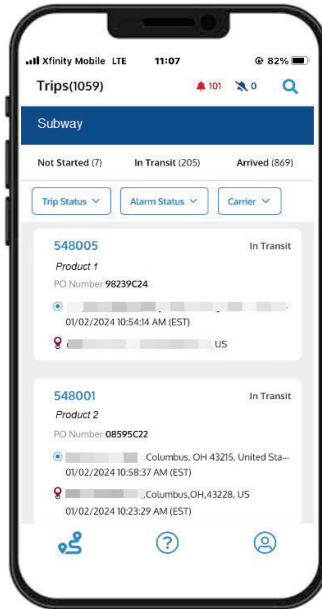
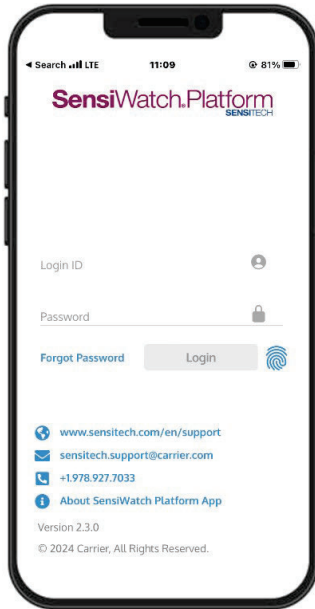


SensiWatch Platform App is the companion mobile application to the core, desktop version of the SensiWatch Platform. Download SensiWatch Platform app from the Apple Store or Google Play.



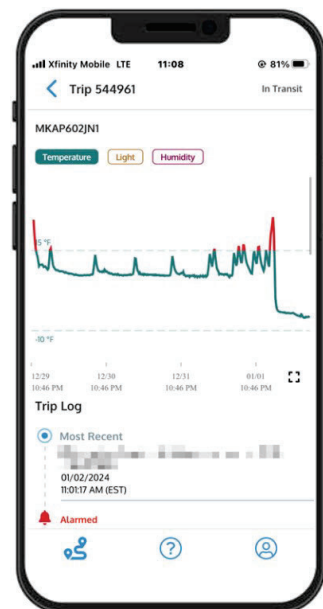
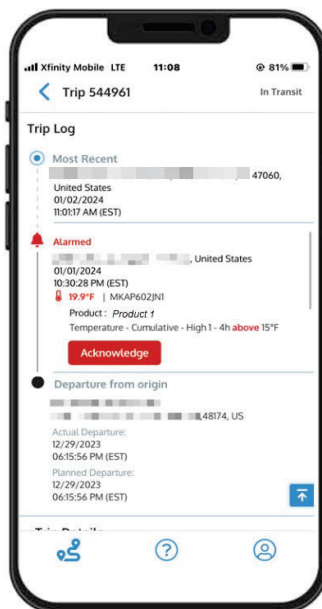
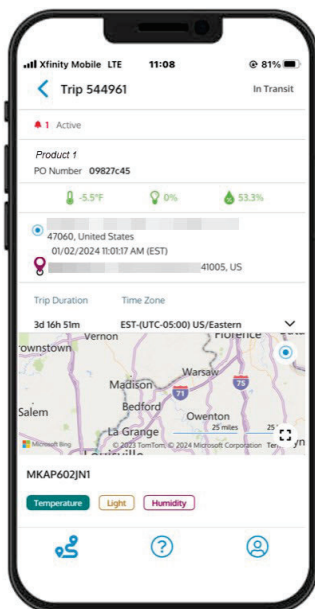
SensiWatch.Platform
SENSITECH

Users can view trip list and a trip details page in the SensiWatch Platform Mobile App.



Login page uses the same login credentials as the web application.

The **Trips** page is where users can view a list of trips, filter the list by trip and alarm status, and find a specific trip.



Trip Details is a page from where users can view the map, graph, and other details of the trip such as trip status, origin, stops, and final destination. Users can also acknowledge alarms here.

Contact Us

Sensitech Contact Information

Request Category	Who to Contact?
<ul style="list-style-type: none"> • Order Placement for Monitors, Readers, Labels, Brackets, • Return Systems 	<p>Sensitech Client Services Sensitech.clientservices@carrier.com</p> <p>+1 800-843-8367 +1 978-720-2650</p>
<ul style="list-style-type: none"> • Monitor Evals / Post Validation • Installation / Training • Software Support 	<p>Sensitech Support Services Sensitech.support@carrier.com</p> <p>+1 800-843-8367</p>
<ul style="list-style-type: none"> • Reports, Analysis • Notifications • Program Support 	<p>Katie Spurlock, Program Manager katherine.spurlock@carrier.com +1 978-288-6816</p> <p>Genevieve Puccinelli, Account Manager genevieve.puccinelli@carrier.com +1 602-487-9371</p>