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Change Notification 26-CN-19

End-of-Life Announced for Berlinger SmartView 5.4

Sassenheim, Wed 1 May 2026,

Product Impacted: Berlinger SmartView 5.4

Dear Valued Customer,

The purpose of this letter is to inform you that the **Berlinger SmartView®** version 5.4 is being officially discontinued. SmartView 6.7 is unaffected and remains supported.

To ensure a smooth transition, please note the following milestone dates.

Date	Milestone
1 October 2026	SenseAnywhere device support in SmartView 5.4 will stop. SmartView 6.7 will continue to support SenseAnywhere.
31 March 2027	**Data Processing:** Starting April 2027, no real-time device data will be processed anymore in SmartView 5.4.
1 May 2027	**Sunset:** after 30 April, SmartView 5.4 will be turned off.

Data will be archived in accordance with our data retention agreements. An extract can be requested when needed.

If you would like to continue to use SmartView, please initiate a migration to SmartView 6.7, which will remain supported and maintained. You can reach out to your **Account Manager**, **Client Services Representative**, or **Professional Services Program Manager** for further information.

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- EMEA +31-252-211-108
- Asia +852-2542-6813

Thank you for your continued support and commitment to Sensitech and our supply chain visibility solutions.

Sincerely,

Signed by:
Peter Eussen
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Peter Eussen
Product Manager SmartView
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