

# TempTale® Ultra BLE

## Getting Started Guide

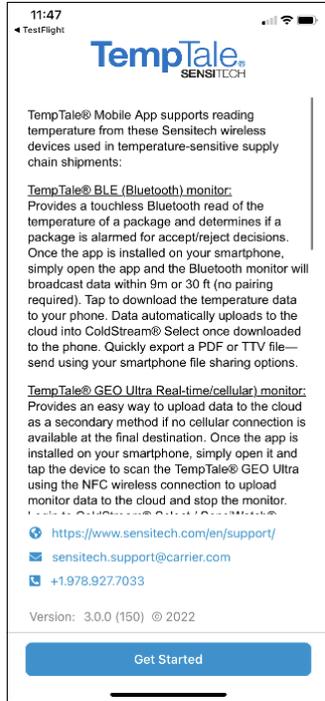


For a full-size printout of this Guide, go here: <https://www.sensitech.com/en/support/user-manuals/>  
**Min. System Requirements • iPhone 7 or higher running iOS 11+ • Android 7.1+ • Samsung Galaxy 8+**  
**Tech Support [sensitech.support@carrier.com](mailto:sensitech.support@carrier.com) or EMEA: +31 (0)252 211 108 or Hong Kong: +852-2880-0389**

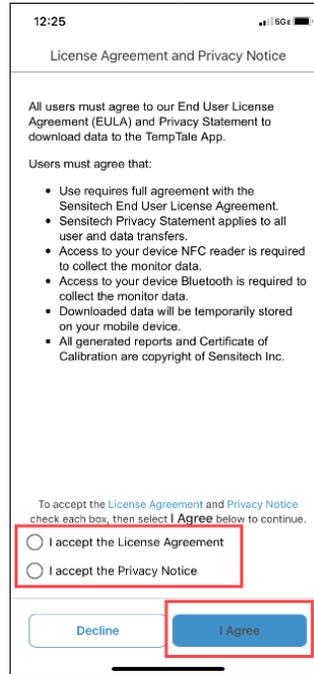
**Note:** For *Android 7.1 to 11*, you must turn on **Location** to utilize Bluetooth functionality. This is not necessary for iOS or Android 12+.

1. On the smartphone, from the Apple Store or Google Play store, download and install the TempTale® App 3.1.1 (see **figure 5**).
2. Open the TempTale® App; allow the app access to the smartphone Bluetooth (tap **OK**).

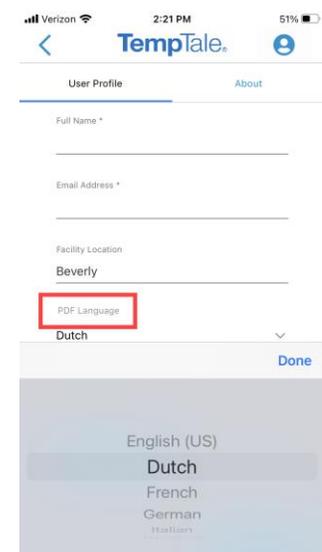
**3. – Tap Get Started.**



**4. – Tap both I accept options then tap I Agree.**

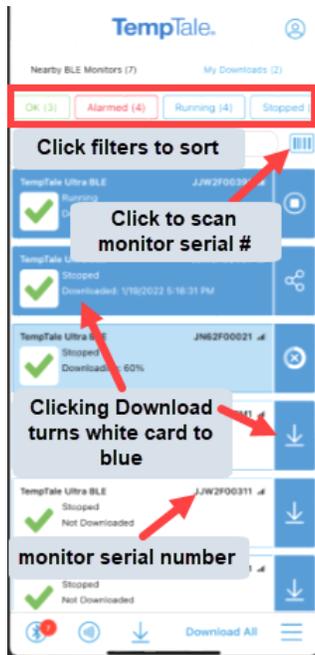


**5. – Complete and Save User Profile.**



**Note:** You can select the type of language you want when you download data to a PDF. Set the **PDF Language** in the User Profile.

Once the TempTale® App opens, the app automatically connects to TempTale® Ultra BLE monitors within range and displays a list of monitor cards on the **Nearby BLE Monitors** tab (**figure 1**). **View monitor data by downloading data to the TempTale® App.** Create a short list of monitors by scanning monitor serial numbers using the barcode scan.



**figure 1 – Nearby BLE Monitors tab**

**Tap white card to download monitor data to app (monitor card turns blue).**



**figure 2 – Monitor card Icons**



**figure 3 – Monitor card Action buttons**

Tap a monitor card to view its details.

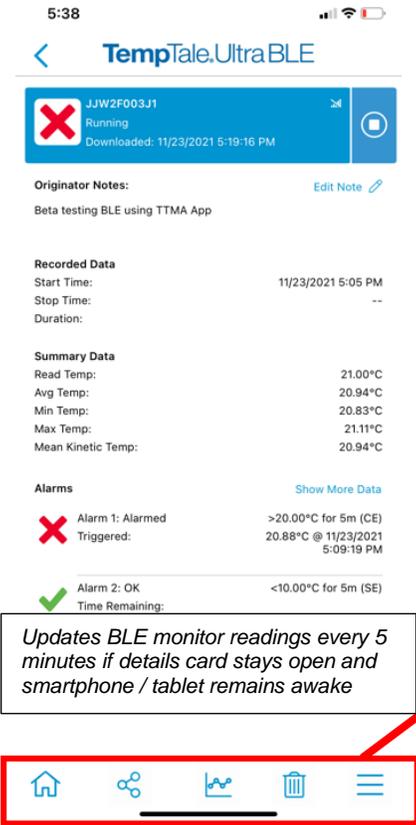


figure 4 – Monitor Card Details

Nearby BLE Monitors tab Toolbar icons

	<b>Bluetooth®</b> – tap to return to the <b>Nearby BLE Monitors</b> tab
	<b>NFC Scan</b> – tap to scan NFC monitors; to download monitor data, touch phone to monitor
	<b>Download All</b> – tap to download multiple BLE monitors' data
	<b>Action menu</b> – tap to <b>Start/Stop, Reset, Update, Export, or Delete</b> (data from app)

Monitor card Details, Toolbar icons

	<b>Home</b> – tap to go to <b>My Downloads</b>
	<b>Share</b> – tap to Export to PDF or TTV
	<b>Temp Graph</b> – tap to view time/temperature details
	<b>Delete Monitor Data from App</b> – clears downloaded monitor data from app
	<b>Action menu</b> - tap to <b>Start/Stop, Reset, Update, Export, or Delete</b> (data from app)

Download the TempTale® Ultra BLE Monitor Data Using the TempTale® App.

**Single Monitor Data Download**

On the **Nearby BLE Monitors** tab, on any white monitor card, tap **Download** (figure 7).

**Note: Once downloaded, the monitor card turns blue.**

**Multiple Monitor Data Download**

1. On the **Nearby BLE Monitors** tab, on the bottom toolbar, tap **Download All**.



2. Select the state that you want the monitor in after download is complete:
  - **Stop Monitor:** Stop recording.
  - **Stop Monitor and Reset:** Stop recording and reset with same configuration (for multi-use configured monitors only).
  - **Keep Monitor Running:** Continue recording.

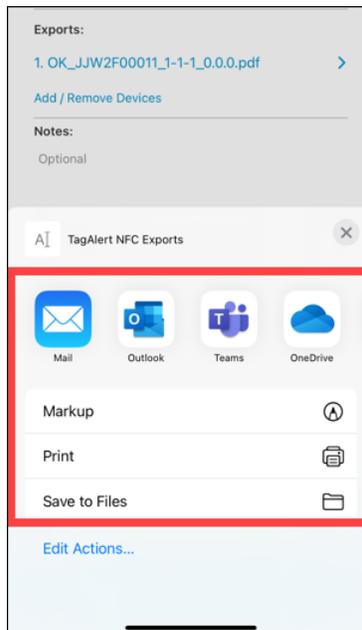
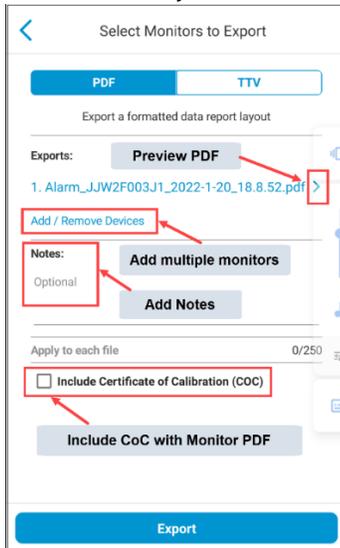
**Additional Actions**

1. On the bottom toolbar, tap **Actions**.
- 
2. Select **Start/Stop, Reset, Update, Export, or Delete** (removes the monitor card and its data from the app).

Export and Share the TempTale® Ultra BLE Monitor Data using the TempTale® App

To export Monitor Data, from the **Monitor Details** view:

1. Tap **Share**.
2. On the bottom toolbar, tap **Share**. **Share a PDF or TTV file.**
3. With **PDF** selected you can:
4. Scroll to tap the **Share** option: email, text, etc.



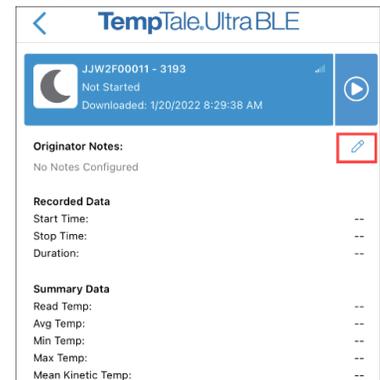
5. Tap **Export**.

**Note: If not stopped, monitor continues recording after Export.**

**Add Originator Notes (Optional, Only Before Monitor Starts Recording)**

Originator Notes pass information to the Delivery Driver and the Receiver (for example, shipment tracking ID).

1. Tap the white card of a **Not Started** monitor.
2. Tap **Edit Note**.



3. Enter text.
4. Tap **Done**.

**Note: For multiple use, configured monitors, update Originator Notes before starting the next trip.**

**Manually Start the Monitor Recording**

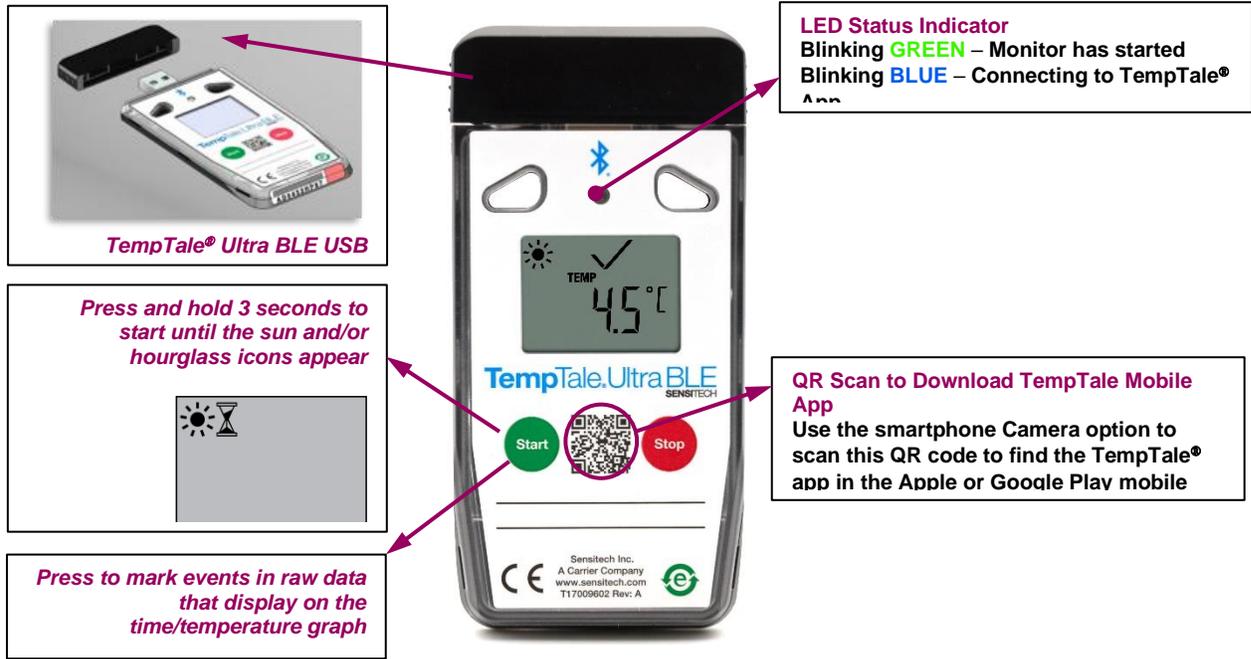
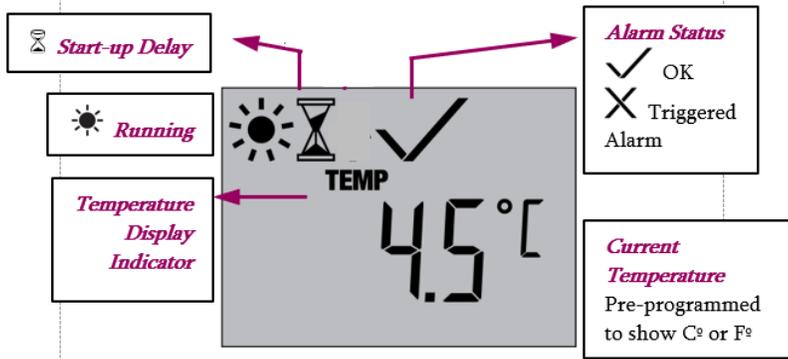


figure 5 – TempTale® Ultra BLE monitor running

**Restart/Reset the Monitor from the TempTale® App (multi-use configured monitors only)**

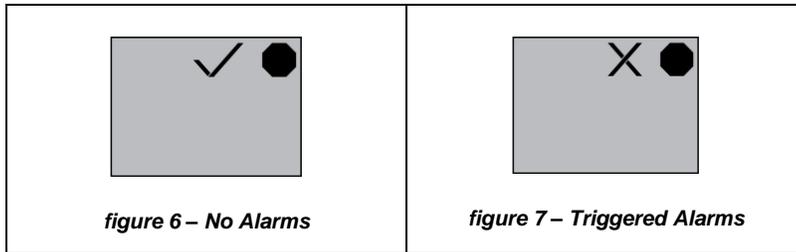
- If the monitor is running, tap the white area of the monitor card; from **Monitor Download Options**, select **Stop Monitor and Reset**.
- If the monitor is stopped, tap the blue area of the monitor card, and tap **Actions>Reset**.

**Sample LCD Display Running, with no Alarm Triggered**



**Manually Stop the Monitor Recording**

Push and hold **Red Stop Button** until the **Stop Sign** icon displays.



**Manually Reset the Monitor (multi-use configured monitors only)**

1. Press and hold **Red Stop Button** on the monitor (8 seconds) until the blinking **CF** (figure 8) displays on the LCD, followed by **SEt** (figure 9).



2. Release the **Stop** button; the blank LCD indicates that the monitor is reset with the same configuration and ready for use.

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