



AN EXCHANGE OF TECHNICAL INFORMATION

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With the expansion of the ContainerLINK app, Carrier is sunsetting its DataLINE software in an effort to concentrate heavily on furthering the ContainerLINK App. No future DataLINE versions of the software are planned to be released.

The latest version of DataLINE (3.22) will support software version 6327 (ML5) and 5388 (ML3) and below but will no longer support or post future events, corrections, or enhancements.

ContainerLINK will be maintained for future software updates. Among the ContainerLINK app's many features and capabilities are:

- Wireless connectivity to Micro-Link® 5 controllers. Adding the abilities to upload operation software, to obtain downloads and generate reports, and display unit operation information, system status, and sensor readings.
- Fast, searchable access to event descriptions and operation and service manuals for Carrier container refrigeration units, controlled atmosphere systems and generator sets.
- Technician's toolbox with temperature and pressure conversion calculators as well as refrigerant calculators that display saturation pressure based on temperature for R-134a, R-513A and R-744.
- Alarm lookup displays step-by-step troubleshooting guidance.
- Warranty lookup shows unit warranty status and information about prior service done under warranty, while also providing the ability for technicians to easily log repairs being done under warranty into the warranty database.
- Optical character reader technology automates serial number entry processes using the mobile device's camera to minimize the risk of error from manual entry.

The app also includes Carrier Transicold's service training schedule, a global Service Center directory with contact information, maps and directions, technical publications, supporting videos and many more useful resources for vessel operators and service technicians.

ContainerLINK is available on the iOS app store (Apple), Google Play store (Android), and Microsoft store (PC) at <https://www.carrier.com/container-refrigeration/en/worldwide/products/data-tools/containerlink/>. It is also available for sideloading. Contact your local FSE for instructions and downloads to sideload, as required. Any suggestions for features can be directed to your local field service manager so they can be considered by the software development team.

Service Engineering / Container Products

Please circulate copies of this bulletin to all service and management personnel as soon as possible.
