

SUBWAY® Frozen Dough Carrier Truck Loading SOP Guide



This process must be followed at all times when loading SUBWAY® frozen dough.

V1.5 updated 05.15.2019

Inspect Trailer Condition:



- Trailer interior must be clean, dry and free of any debris and odors before loading
- Air chutes must be properly attached to ceiling and reefer and be free of holes or tears
- Sidewalls, ceilings and floors must be free of holes or damage
- Drain caps (kazoos) must be in place on trailer floor drains





Trailer must be pre-cooled prior to arrival at shipper

- Keep trailer doors closed while pre-cooling
- Set reefer unit at -10°F (-23°C)
- Set reefer unit to "CONTINUOUS RUN" mode
- Run reefer unit until the trailer return air temperature reaches 15°F (-9°C)

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Load Trailer:



TURN OFF the reefer unit prior to opening the trailer back door

Verify the product tempreature recorded on the Bill of Lading is **0°F** (-**18°C**) or lower

Verify I

Verify Loaded Trailer:



Close trailer door and TURN ON refrigeration unit.



Load will not be released until the shipper verifies that the reefer unit return air temprature is **5°F** (-**15°C**) or lower.



Verify shipper has affixed seal to trailer and it matches Bill of Lading.

Padlocks must be utilized during transport.



Departure Procedure:



Driver(s) verify below items and sign copy of Bill of Lading

- Reefer unit temperature
- Unit setting/mode
- Product temperature at time of loading





En-Route Compliance Requirements:



During transport, should driver(s) observe an issue with load temperature, broken seal(s) or other possible product tampering, IPC and the supplier must be informed at the earliest opportunity.



If shipment is delivered with a missing or broken seal or out of temperature, the load will be subject to additional inspection and it may be rejected.