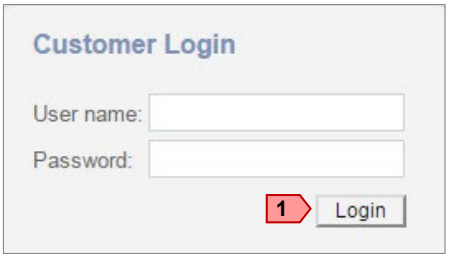
Cold Chain Monitoring Program

SensiWatch Tracks | TempTale GEO LTE
User Guide

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SensiWatch Tracks Software - Create Shipment



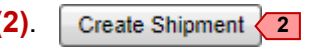
Login

Click the link to launch SensiWatch Tracks software:

https://tracks.sensitechccv.com/

Type your User Name and Password, click Login **(1)**.

From the Map view, far right side, locate and click the Create Shipment button **(2)**.



Enter Shipment Attributes

Manually type information into a free form field **(3)** or click a down arrow **(4)** to view a list of choices.



3 *Serial Number: Type or scan the serial number (10 alphanumeric characters).

4 *Program: Select the program that requested the monitor.

5 *Product: Select a product.

6 *Origin: Select an origin.

7 *Destination: Select a destination.

8 *DC PO Number: Type the DC's PO number for this shipment.

9 *Carrier: Type the Carrier name for this shipment.

10 Planned Departure Time: Optional field.

11 Planned Arrival Time: Optional field.

12 *Managing Carrier: Select the name of the company responsible for arranging this shipment.

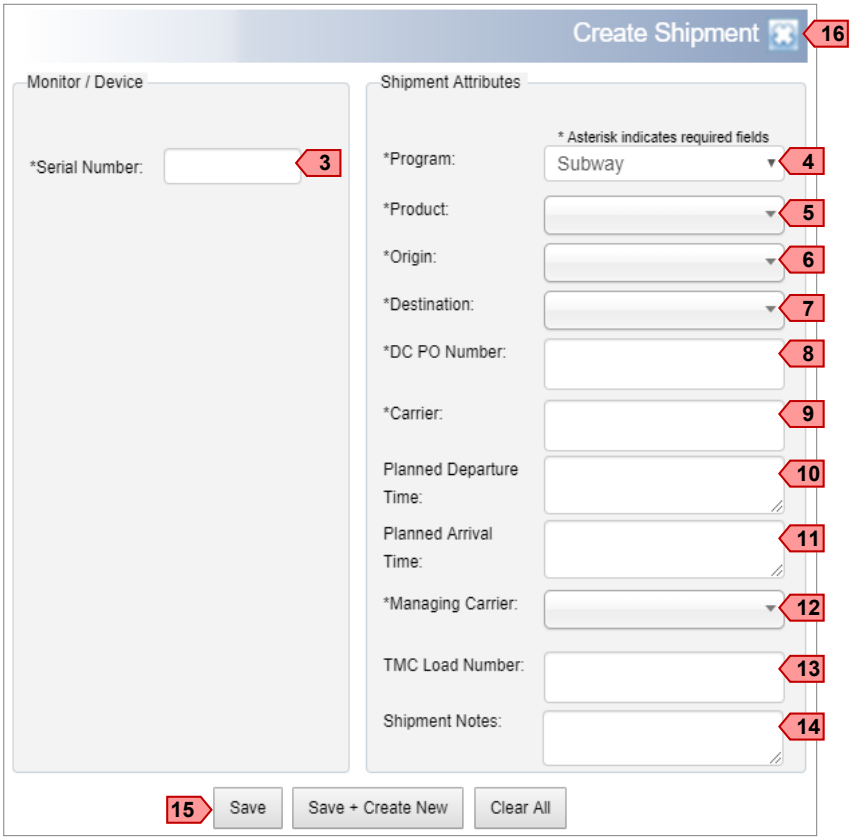
13 TMC Load Number: Type the TMC Load Number for this shipment.

14 Shipment Notes: Type the **Product Code**.

15 Save: Click Save.

16 Exit: Click icon to exit the

* Required field.



Product Code List

av-avocado	cp-chicken patty	hm-ham	sg-sausage gravy
bn-bacon	cd-chicken salad	hb-hashbrowns	sn-seafood sensation
bg-bagel	cs-chicken strips	mb-meatball	ss-shaved steak
bd-biscuit, dough	cc-cold cuts	oj-orange juice	sp-soup
bp-biscuit, pre-baked	cookie-cookie dough	pm-pastrami	tw-tortilla wrap
bs-breakfast sausage	cs-dessert (apple pie/brownies)	pg-pepperoni & genoa salami	ty-turkey
ch-cheese sauce	eo-egg omelet	pz-pizza	vp-veggie patty
cq-chichen bbq	flatbread-flatbread	pp-pulled pork	
ce-chicken enchilada	dough-frozen dough	rb-roast beef	

Logout

Click the Gear icon, in the upper right corner, click logout.

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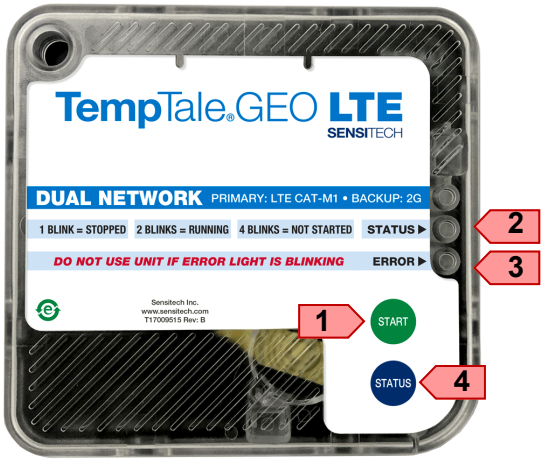
Supplier Start & Placement Instructions

Fill Out The TempTale® GEO LTE Label

Write the PO Number on the TempTale LTE label with a permanent marker.

Start The TempTale® GEO LTE

Press and **hold** the **green** Start **(1)** button until the Status LED **(2)** starts to blink rapidly. When the LED stops blinking the TempTale GEO LTE is ready to be placed.



Note: *If the Error LED **(3)** is blinking DO NOT USE the monitor.*

Status Check

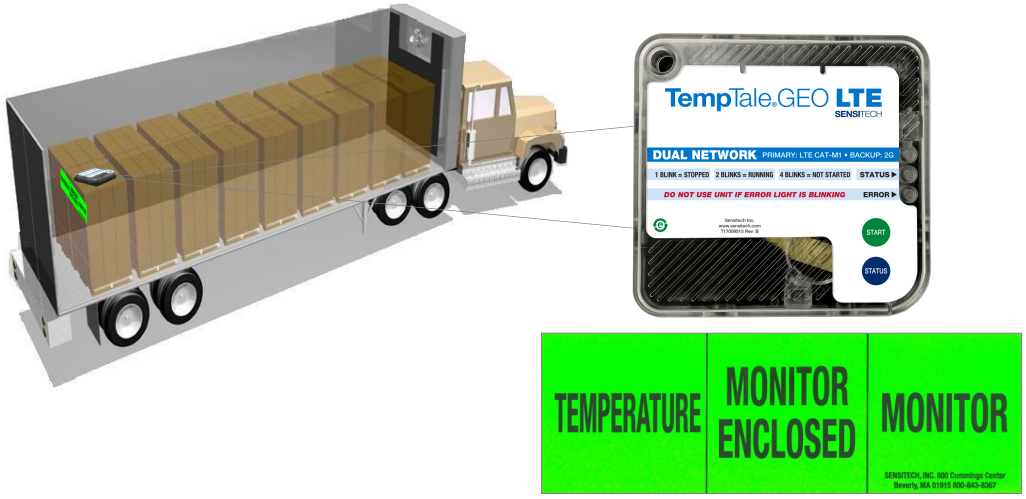
Press the **blue** Status **(4)** button to view the status of the TempTale GEO LTE.

Note: *The Status button may be pressed at anytime to view the status of the TempTale GEO LTE.*

LED EXPLANATION		
BLINK PATTERN	**STATUS LED (2) GREEN**	**ERROR LED (3) RED**
4 Blinks	Not Started	***DO NOT USE THE TEMPTALE GEO LTE***
2 Blinks	Started/Recording	
1 Blink	Stopped	

Place The TempTale GEO LTE

Remove the protective paper from the adhesive strip on the back of the TempTale GEO LTE and place it on the TOP of the last pallet loaded on the passenger side of the trailer.



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Alarm / Arrival Notifications & Return Instructions

TempTale GEO LTE monitors do not need to be stopped or downloaded however, upon receipt, please store the monitors in a bright location as the monitors have light sensors and light is required to "arrive" the monitors.

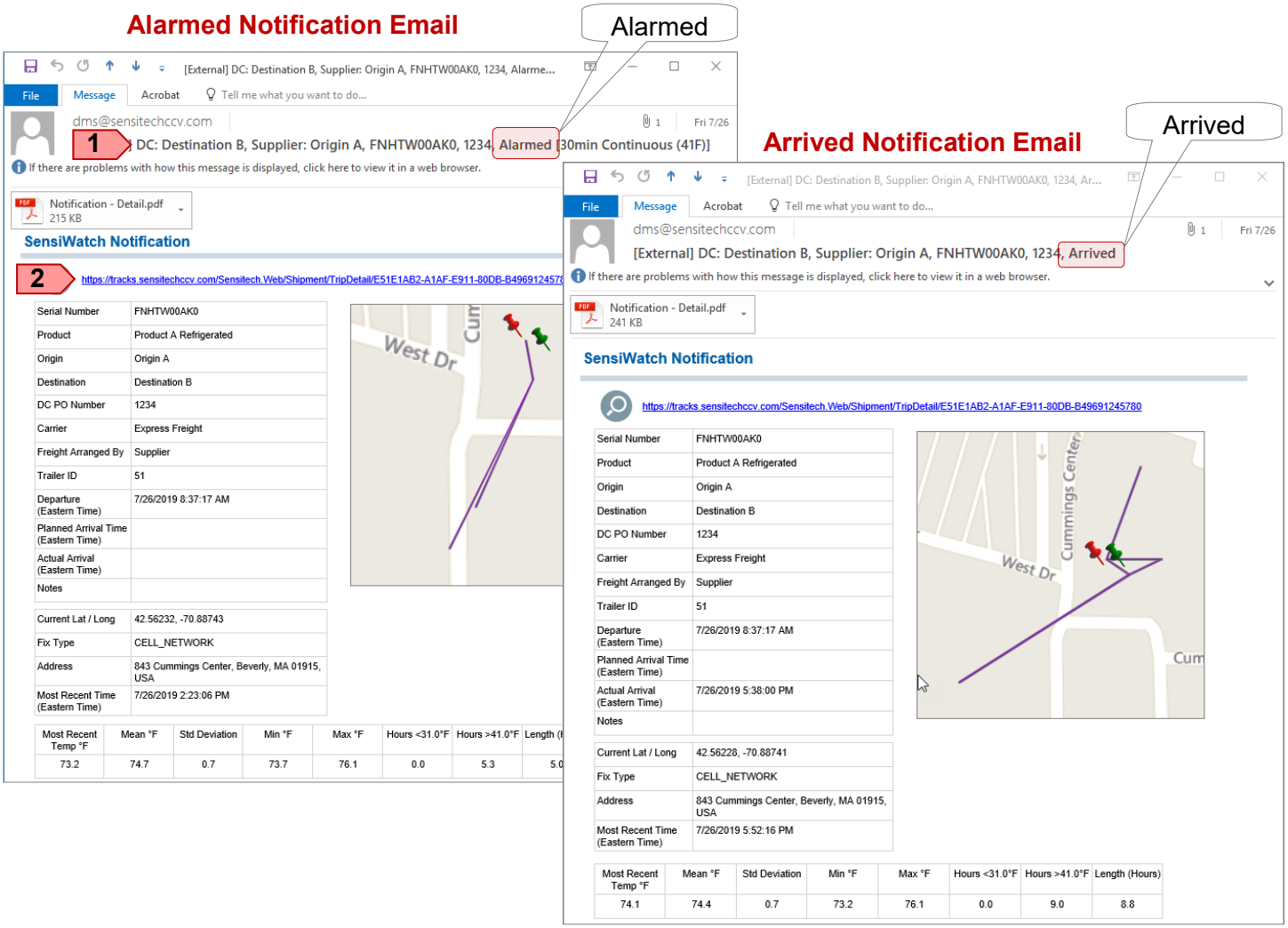
TempTale GEO LTE monitors do not have visible alarms, this is a notification-based system. Email notifications will be sent to the Supplier and DC contacts on file for **in-transit alarms** and **arrived shipments**.

The monitor type, monitor serial number, order number, trip status, alarm status, origin, origin city and state, and alarm type is displayed within the Subject line **(1)**.

The shipment detail may be accessed directly from the link at the top of the notification **(2)** and allows for corrective actions to be logged quickly.

If an arrival notification has not been received and the trip detail is not available from a Search, this indicates the shipment was not created in SensiWatch Tracks prior to starting/placing the monitor. Create Shipment is required to view the in-transit trip details. Please refer to the Create Shipment steps detailed on page 3.

Alarmed Notification Email



Return The TempTale Monitors

All TempTale GEO LTE monitors must be returned using the prepaid return boxes from Sensitech. Return to Sensitech when full or at the end of each month.

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Alarm Actions - Who Is Responsible?

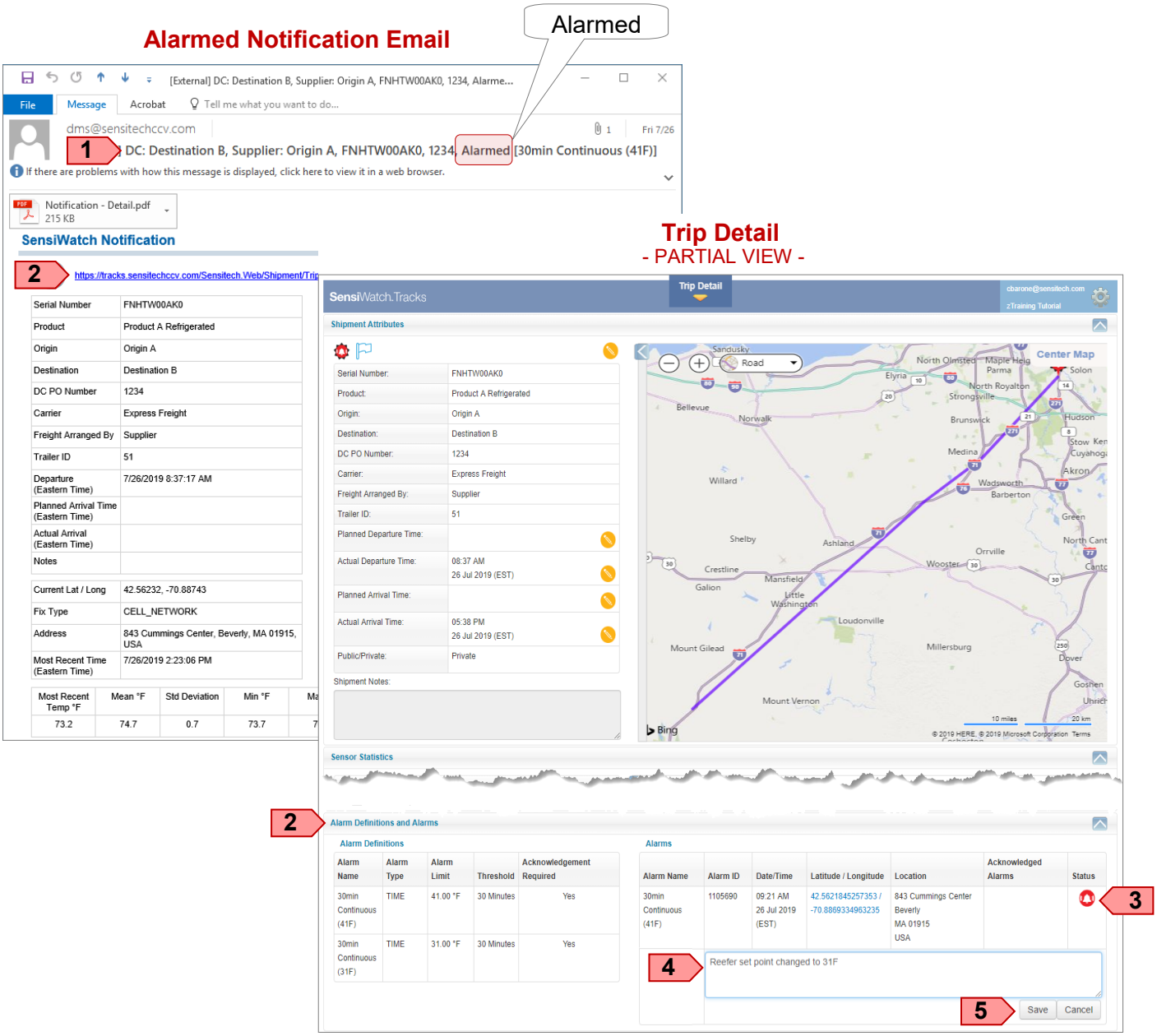
All alarms must be acknowledged and corrective actions logged.

Managing Carrier: The managing carrier is responsible for acknowledging the alarm in SensiWatch Tracks. Alarms should be acknowledged in SensiWatch Tracks within 1.5 hours of the alarm.

Alarm Actions - Acknowledge An Alarm

To acknowledge an alarm click on the link **(1)** within the alarm notification email. This will launch the trip detail view within SensiWatch Tracks.

Scroll down to the Alarm Definitions and Alarms **(2)** section to view/access the alarm (s). Click the alarm bell **(3)** icon to access the note section for that alarm, type the corrective action taken **(4)**, click Save **(5)**. This creates a log of corrective actions.



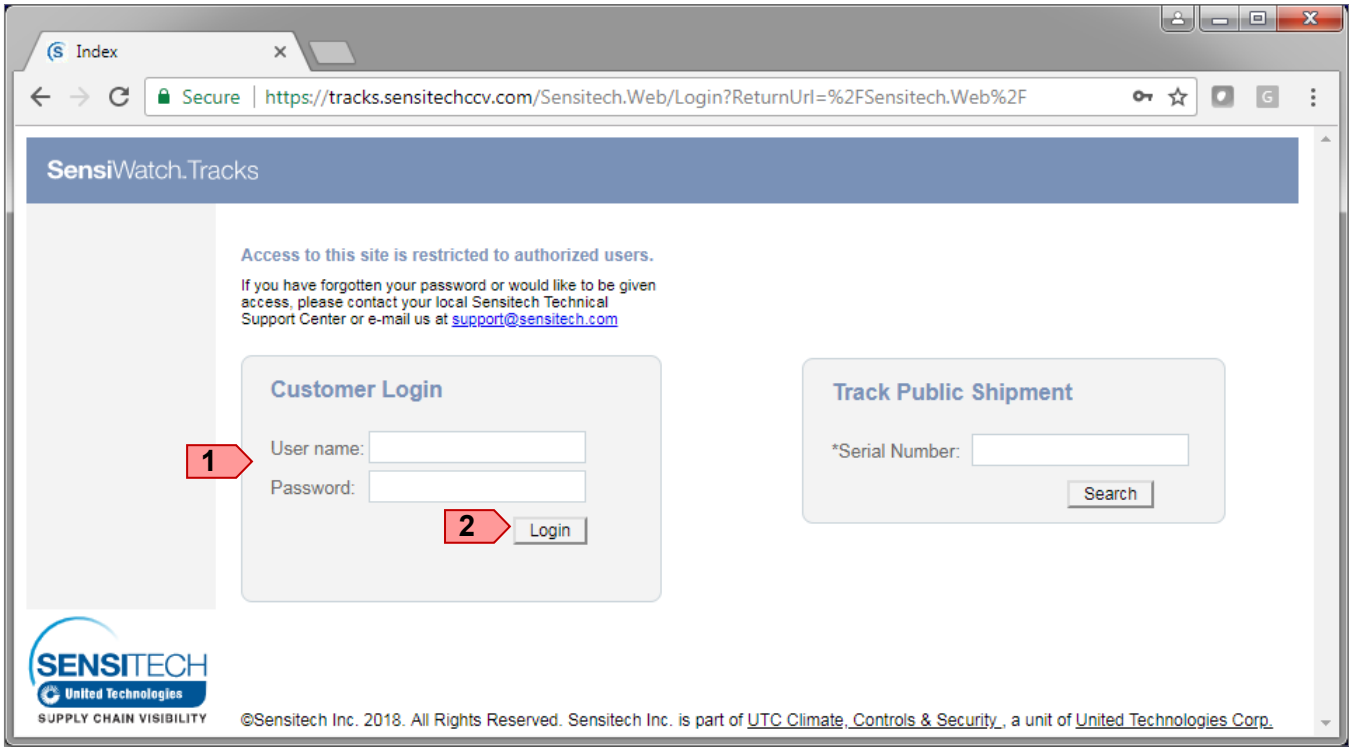
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Login

Click the link to launch SensiWatch Tracks:

https://tracks.sensitechccv.com/

Enter your User Name and Password **(1)**, click Login **(2)**.



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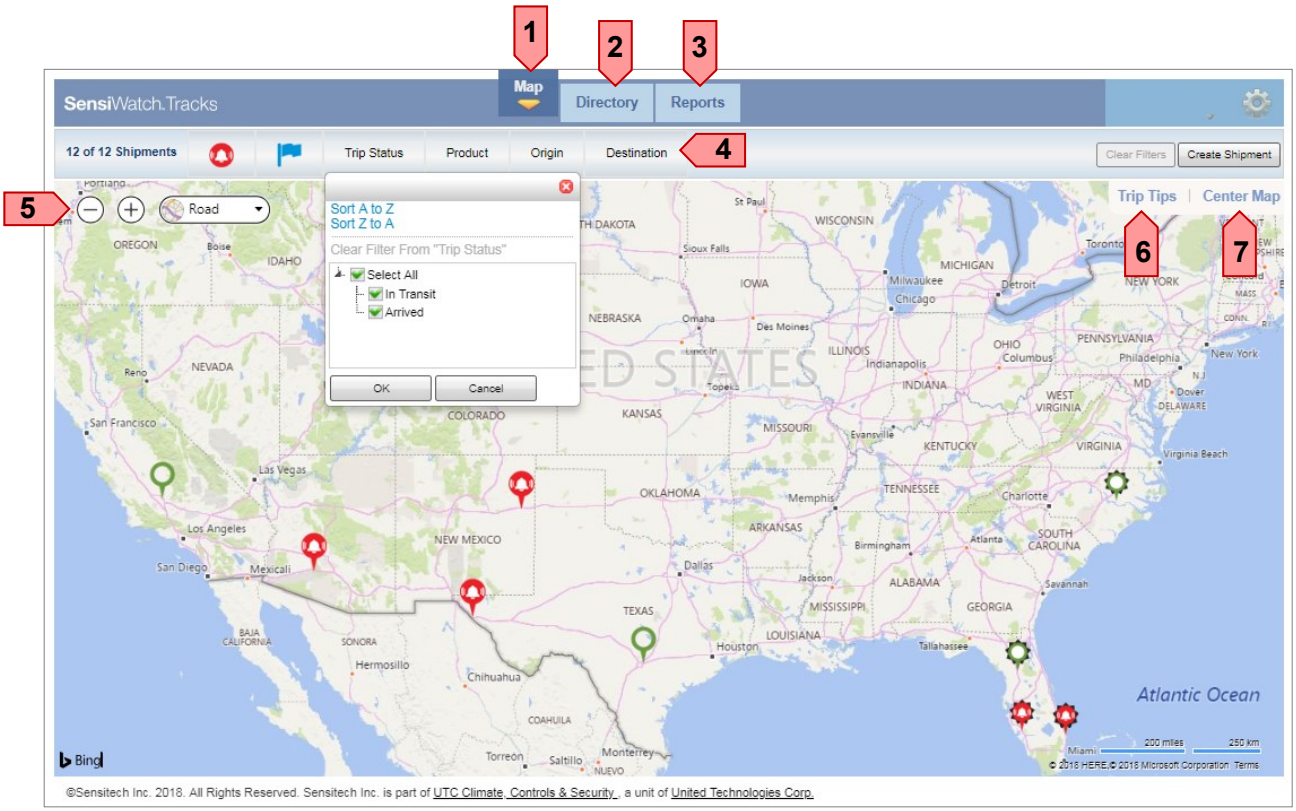
Tab Views - Basic Navigation

The Initial or Map view is visible after login and displays the location of monitors that are in transit or have recently arrived at their destination. The navigation bar provides access to the following views:

Map Tab **(1)** - Provides a map view of shipments.

Directory Tab **(2)** - Provides a table or tabular view of shipments.

Reports Tab **(3)** - Provides access to reports. This option may not be visible as it is set by company.



Filtering Data

The default filters are set to All, so all trips will be visible until filtering is applied. Both the Map and Directory views share filters and their filtered results. This means, if a filter is applied while viewing the Map view the same filtered results will apply when viewing the Directory view.

Execute A Filter

Access the filter menus from the title bar for; Alarms, Flagged Trip Status, Product, Origin or Destination **(4)**.

To set a filter click the box next to the data field to select or de-select an item. Selecting an item (green check visible) includes that item in the results. De-selecting an item (no green check visible) omits that item from the results. A filter icon indicates a filter is in place for that category.

View Map Options

Use the map tools **(5)** to move, zoom or change the map view settings.

Trip Tips

Click the text link Trip Tips **(6)** to show the Trip Tip boxes for all shipments on the map.

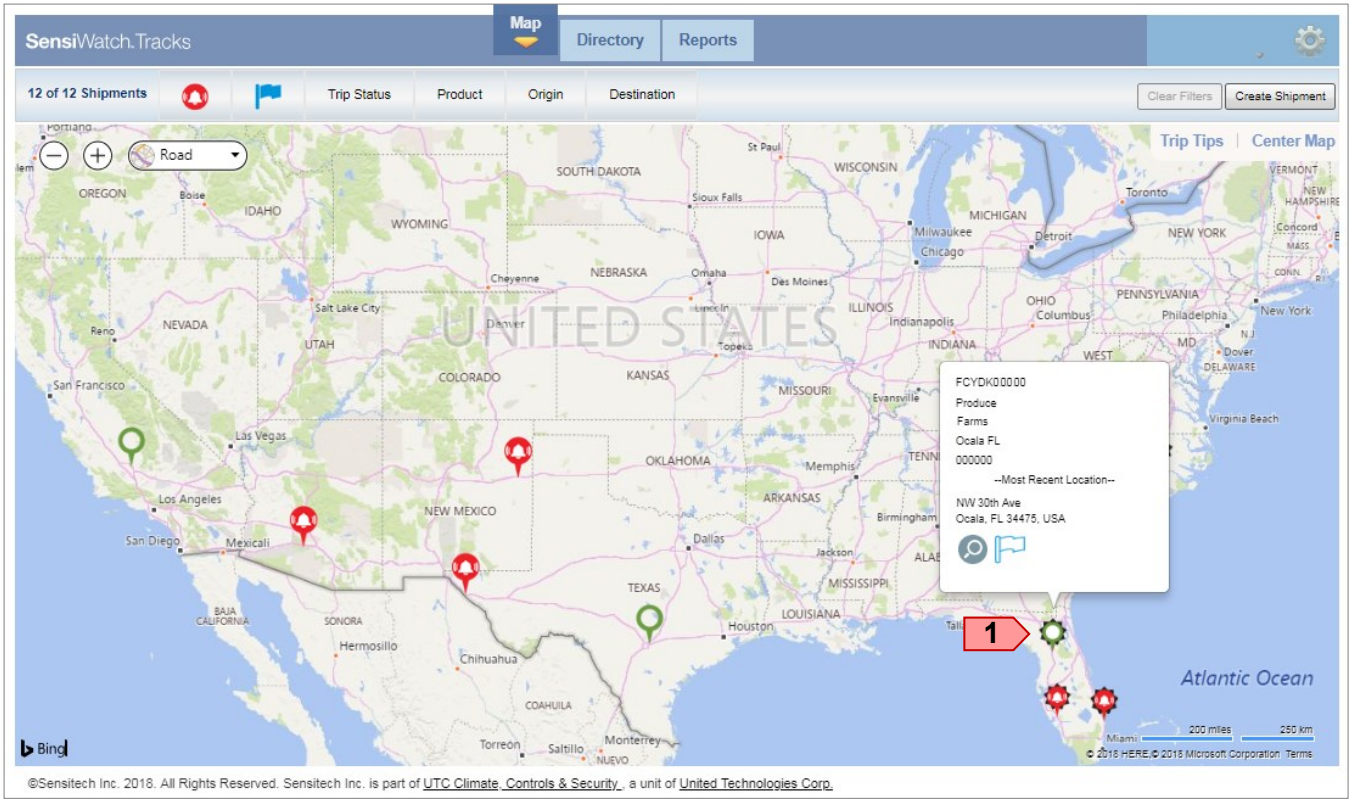
Center Map

Click the text link Center Map **(7)** to rescale the view and center the map so all shipments are visible.

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Map Tab View

A geographical view of active shipments represented by Pins on the map. Click on a Pin to view its Trip Tip box **(1)** which contains the Serial Number, Optional data fields and the Most Recent Location information. Click the magnifying glass icon or alarm icon, if visible, to access the Trip Detail view. Click the flag icon to set the trip as flagged or un-flagged.



Pin Legend

- Shipment location, no alarm (s) triggered.
- Shipment location, arrived, no alarm (s) triggered.
- Current shipment location, no alarm (s) triggered, flag set.
- Current shipment location, arrived, alarm (s), triggered, not acknowledged.
- Current shipment location, arrived, alarms (s) triggered, acknowledged.
- Current shipment location, arrived, alarm (s) triggered, acknowledged, flag set.
- Current shipment location, alarm (s) triggered, not acknowledged.
- Current shipment location, alarm (s) triggered, not acknowledged, flag set.
- Current shipment location, alarm (s) triggered, acknowledged.
- Current shipment location, alarm (s) triggered, acknowledged, flag set.

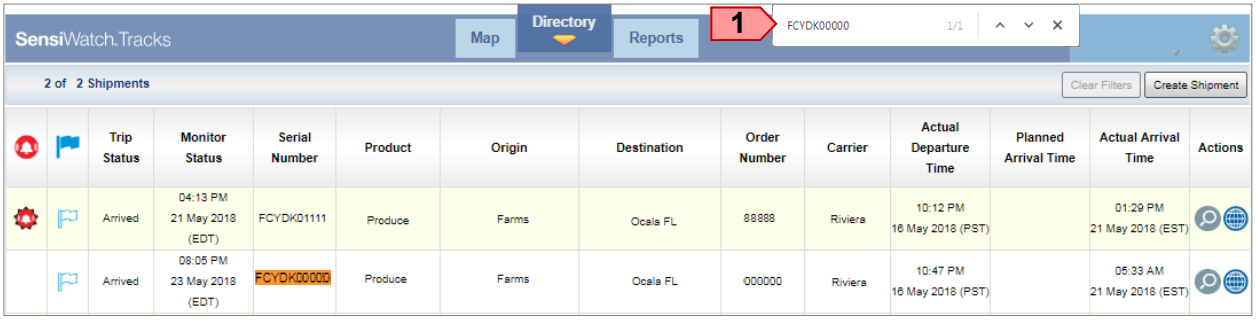
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Directory Tab View

The Directory view reflects the Trip Status, Monitor Status, Serial Number, Product, Origin, Destination, Order Number, Carrier, Actual Departure Time, Planned Arrival Time, Actual Arrival Time and Actions for each trip/monitor in a table format.

All but the Actions column may sorted and filters applied by clicking on the column title.

The default filters are set to All, so all trips will be visible until filtering is applied. Both the Directory and Map views share filters and their filtered results. This means, if a filter is applied while viewing the Directory view the same filtered results will apply when viewing the Map view.



Note: *Shipments will remain in the Directory for 3 days <u>after</u> arriving at the DC.*

Search Option

To initiate a search press “Ctrl F” to access the search window **(1)**, type in the Serial Number, PO number, or other search criteria, click Enter. All records that meet the criteria will be highlighted within the table. In the example shown, the Serial Number was searched for, and is highlighted, in the Directory table. Click the magnifying glass icon to view the Trip Detail.

No icon indicates the trip arrived with no alarm (s) or notifications.

The alarm icon indicates an alarm (s) triggered and has not been acknowledged.

The alarm icon with a black star indicates the trip arrived, alarm (s) triggered and has not been acknowledged.

The alarm icon indicates an alarm (s) triggered and has been acknowledged.

The solid flag icon indicates the shipment has been flagged.

The outline flag icon indicates the shipment has not been flagged.

The magnifying glass icon provides access to the Trip Detail.

The map view icon provides access to the Map view of the trip.

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Reports Tab View - Search

The Report tab view provides access to active and trips/reports that have been removed from the Directory. The default is set to remove trips from the Directory 3 days after arrival at the destination (the number of days may vary depending on your company's settings). Trips removed from the Directory may be obtained by executing a Search.

Note: *Your reports view may be different than shown.*



Note: *Shipments that are no longer accessible from the Directory may be accessed from Reports.*

Search Options

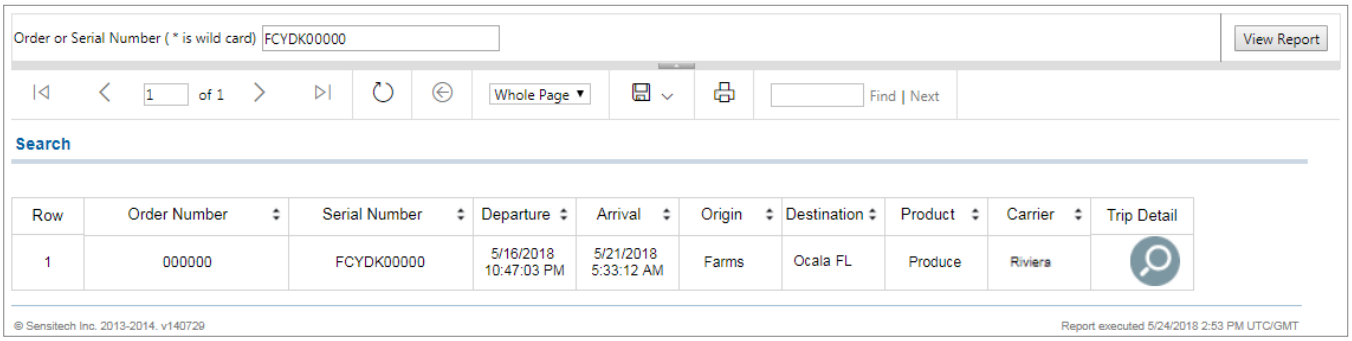
To search for a record, click the Search **(1)** icon to access the Search criteria. Enter the Order, Serial Number, Origin, Destination, Product or Carrier, click View Report **(2)**.

You may enter a portion of the information preceded by, or followed by, an asterisk to execute a wild card search.

Search Criteria



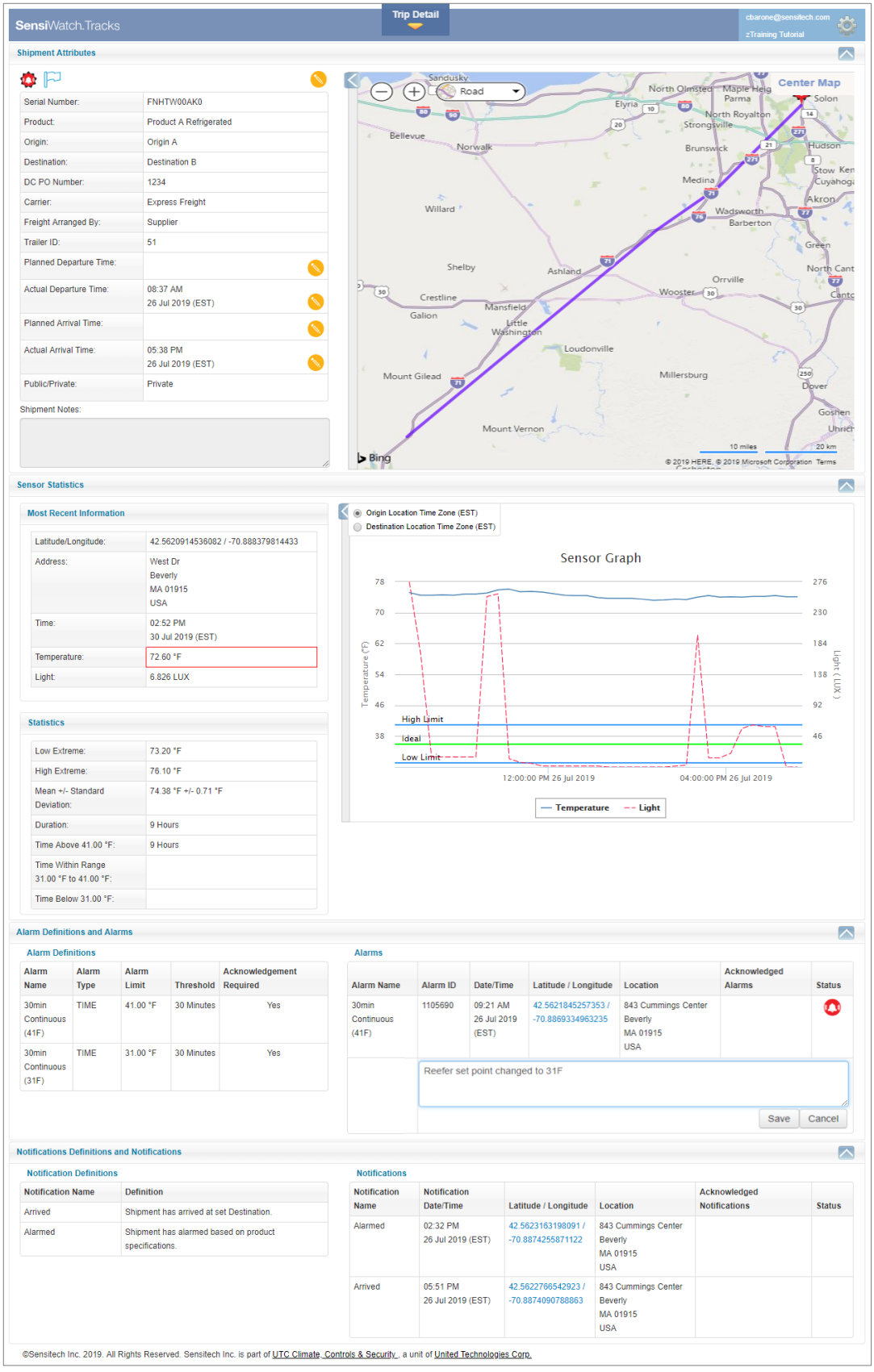
Search Results



Click the magnifying glass icon in the Trip Detail column to launch the Trip Detail view.

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Search Results - Trip Detail View



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Ordering Information

TempTale GEO LTE



To order monitors, contact a Sensitech Client Services Representative:

Client Services

sensitech.clientservices@carrier.com

+1 800-843-8367

+1 978-927-7033

No minimum order quantity, 180-day shelf life.

Note: *A green bumper sticker will be shipped with each monitor.*

Subway's TT GEO LTE Custom Catalog Numbers, Descriptions, and Specifications

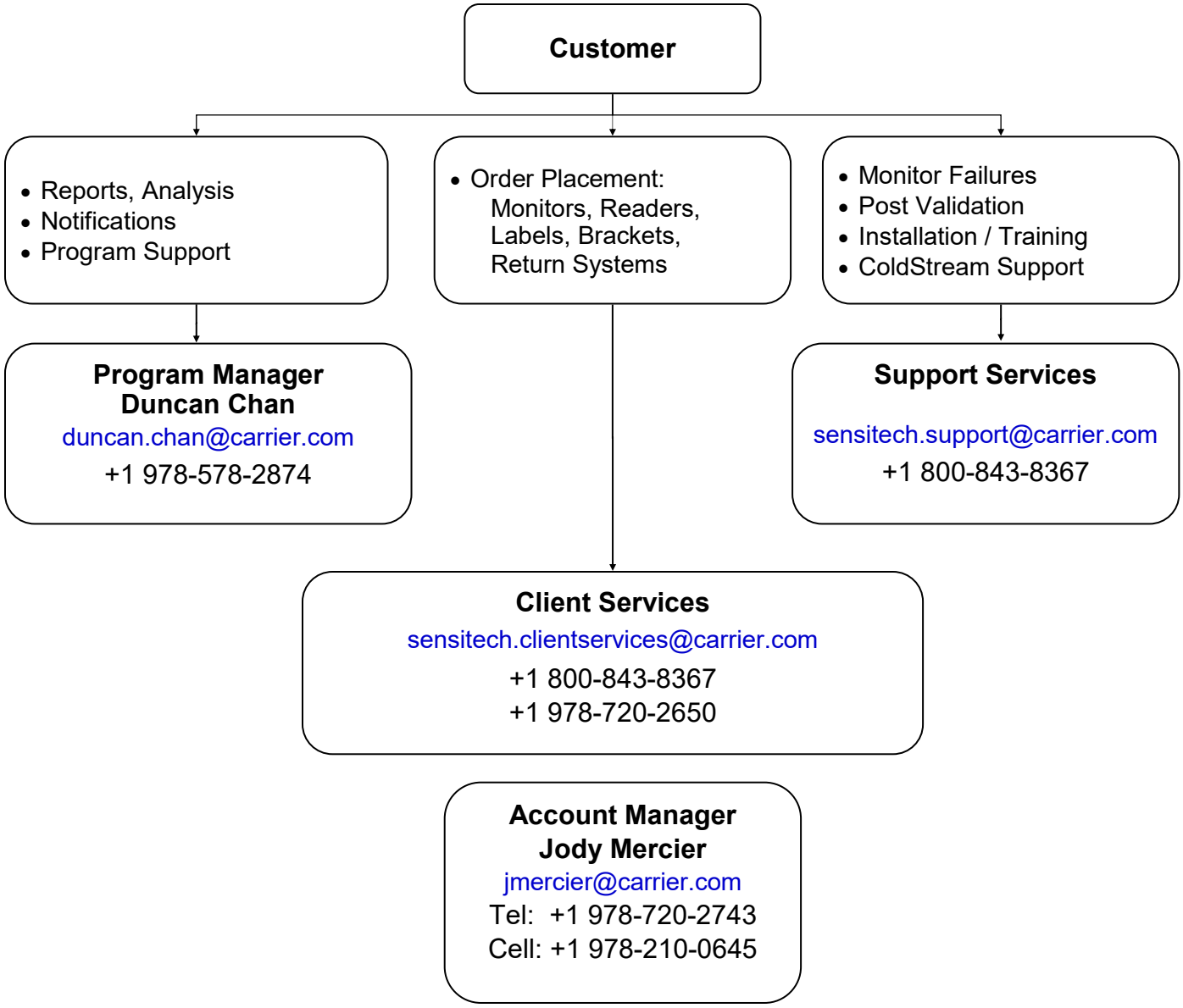
Supplier Part Number	Monitor Description	Graph Length	Startup Delay	Low	High
TGLA1-01-181	**TT GEO LTE SU — Subway**	7 days	5 miles		
	Dairy and produce			32 F	41 F
TGL01-01-181	**TT GEO LTE EXT SU — Subway**	17 days	5 miles		
	Fresh meat			26 F	36 F
	Frozen meat, dough, and other frozen products			-15 F	10 F

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IPC Contact Information

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Sensitech Contact Information



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